Mission Statement

In response to Jesus Christ’s call to affirm the value and dignity of each human life, to build solidarity within the community, and to advocate for justice for the poor and vulnerable, Catholic Charities of Central Colorado humbly engages in the ministry of charity for those in both economic and spiritual poverty so that all — staff, volunteers, and clients — may fully achieve their God-given potential.

Thank you to all who contributed to the development of this Annual Report. Photo Credits: Aetheriel Photography, Catholic Charities USA, Colorado Catholic Herald, Dave Futey, Rusty Kern, Barbara Gargus, Brandi Randle, Rochelle Schlott, and Stacy Sprewer
The Marian House Soup Kitchen served 213,079 meals in the 2013/14 fiscal year. As staff, volunteers and donors, we can all be proud of that number. It represents 213,079 times someone in our community did not go hungry. For some, that is the whole story.

Indeed, one of the most important roles Catholic Charities plays in the community is providing nutritional meals as well as other essential living materials to people in profound need. We are, first and foremost, called to serve humanity in the manner that Jesus describes: “As you did for the least of these my brethren, you did it to me” (Mt 25:40).

Yet, the call to love our neighbor as we love God inspires a deeper commitment. To this end, much of the staff and volunteer work at Catholic Charities targets the root causes of poverty and injustice; working with our clients in key areas to support them before the grasp of poverty takes hold, or helping to break the cycle once it has begun.

The meals we serve are a great start; here is the rest of the story:

Catholic Charities offers education through early childhood literacy reading groups and English as a Second Language (ESL) classes -- empowering young and old alike with the ability to read and communicate.

Catholic Charities provides healthcare services through collaborations with partner agencies such as Aspen Pointe, Faith Community Nurses, SET Family Medical Clinics and Douglas County Cares. Together, we ensure safety net and preventative care to those with the greatest need.

Catholic Charities strengthens the family unit through pregnancy and adoption support services as well as the work guiding immigrant families through the naturalization process. This work helps to provide a world of opportunities for children and families.

Catholic Charities helps break down income barriers through computer skills classes and financial literacy classes (provided by our partners at Security Service Federal Credit Union) that give our clients the opportunity to learn valuable job and life skills. Parenting classes, such as Parenting with Love and Logic, Childbirth, and Prenatal Nurturing, as well as family, couples and individual counseling are also offered as we know strengthening the family is where it all begins.

In these and so many other ways, Catholic Charities is committed to bringing hope, not only to the people we serve but to the communities where we live. Whether you are a volunteer, donor, staff or community member, you are a partner in this work of building solidarity with the poor and vulnerable. I thank you and look forward to extending this important ministry in the year to come.

Blessings,

A Message from

Andy Barton

President & CEO
A Message from

Bishop Michael J. Sheridan

Diocese of Colorado Springs
Office of the Bishop
228 North Cascade Avenue
Colorado Springs, Colorado 80903

Telephone (719) 636-2345 • FAX (719) 866-6488

June 30, 2014

Dear Friends,

Catholic Charities of Central Colorado plays a crucial role in the mission of the Church in the Diocese of Colorado Springs. Catholic Charities brings the love and the hope of Jesus Christ to our poor and vulnerable brothers and sisters. The Diocese of Colorado Springs donates funds and in-kind services to Catholic Charities so that more than 95% of your donations can go directly to programs in our community.

Last year, the Marian House Soup Kitchen once again served more than 210,000 meals to individuals who are homeless, living on fixed incomes, and other members of our working poor. Last year we also had the expansion of the Early Literacy program, now offered in programs offered at the Hanifen Center and through Family Immigration Services.

In addition to the Marian House and Hanifen Center, there are other Catholic Charities initiatives that make me proud, such as the development and launch of the Parish Ambassador program. As many of you know, Catholic Charities played a key role in disaster recovery efforts after the Black Forest fire and the subsequent floods. Catholic Charities has also taken the lead in on-going Diocesan Disaster planning. Finally, in 2014 Catholic Charities of Central Colorado expanded services in the Castle Rock office by becoming part of Douglas County Cares.

As we move into 2015, Catholic Charities will continue to reach out to other regions of our Diocese, seeking to increase services to even more of those in need. Once again, I thank you for your generous support for Catholic Charities. With every blessing I remain

Sincerely yours in Christ,

Most Reverend Michael J. Sheridan
Bishop of Colorado Springs
On behalf of the Board of Directors of Catholic Charities of Central Colorado, I give thanks to all who have supported our mission to affirm the value and dignity of each human life. Our very devoted staff, volunteers, and donors make our mission possible. This annual report is a testimony to all your great efforts.

The past year has seen our many services to the less fortunate continue to grow. The distribution of food, clothing, transportation, and physical and mental assistance has grown in all localities throughout the diocese.

A new Sponsor-a-Day program has been initiated. It is the organization’s hope that it will not only increase our Marian House contributions, but give us the opportunity to acknowledge our donors in a special way.

Thanks and we appreciate all who have contributed to our success. May God Bless You All.

Leroy K. Hoelting
Chairperson of the Board of Directors
Ways to Help

Volunteers

Providing Help & Hope with Time & Talent

Volunteers are not only the heart of Catholic Charities programs, many of our programs could not function without volunteer support. This year, 92,508 volunteers donated their time and talent to support a program close to their hearts. The value of that volunteer time was $2,321,951.

- Over 55 volunteers support the daily work of the Marian House complex where an average of 700+ people come through the doors everyday
- Our Family Immigration Services program could not conduct English as a Second Language classes without volunteer teachers who commit to teaching ESL classes for nine months a year
- Reading Circles in the Early Literacy program and classes such as Financial Literacy, Parenting with Love & Logic, Childbirth and Nurturing, would not occur without volunteer support and business collaborations
- Most of the events conducted by Catholic Charities have a committee of volunteers who organize, plan and run them

Thank you to the dedicated men, women and children who chose to spend their time helping Catholic Charities. We appreciate you from the bottom of our hearts.
Las Posadas, hosted by Catholic Charities Family Immigration Services, is a traditional Hispanic Advent celebration symbolizing the search of Mary and Joseph for a place for Jesus to be born. Participants act out Mary and Joseph asking for shelter by forming a procession and singing a traditional song at the door that represents the “inn.”

Las Posadas celebrates our commitment to helping those in need, including our immigrant brothers and sisters. Hundreds of people came to the doors of the Marian House on December 7th to ask for entry the same way Mary and Joseph requested a place to stay on the night Jesus was born. The group was led through the ritual by two children, dressed as Mary and Joseph, whose parents are participants in our English as a Second Language program.

Upon arriving at the Marian House, guests were welcomed to the event with a trumpet fanfare and were entertained with traditional music and dancing performed by Las Estrellitas Latinas de San Gabriel (The Little Latina Stars of Saint Gabriel Church). They also were treated to a meal of enchiladas, rice and beans prepared by Common Cause Catering.

This event could not have happened without our sponsors, volunteers, and staff who work to make this event a success. While the main purpose is to celebrate this devotion that takes on the richness of a Hispanic-style of praise and singing, it also serves as a fund-raiser for Family Immigration Services (FIS), allowing the staff to help families who have immigrated to our community. FIS gives immigrants a hand up by leading them in the process of citizenship and residency, or helping develop their ability to speak English well.

For information on this event or to become a sponsor for the 4th Annual Las Posadas, contact Corey Almond at 719-866-6510.
Sponsorships & Events

Other Ways to Support our Mission

St. Patrick’s Day Gala
Our Premier Fund-raising Event

The St. Patrick’s Day Gala is not only an opportunity for donors to support Catholic Charities, it is an opportunity to meet a few clients and learn how their donations change lives.

Karen & Scott Klein attended the event and shared their story, finding themselves on the brink of homelessness with three young children, to becoming homeowners. The couple’s journey to self sufficiency took many years of hard work, discipline, and the help of many agencies in the Colorado Springs community.

The 13th annual event showcased Irish dancers, Live and Paddle auctions shepherded by auctioneer Kevin Patterson and Master of Ceremonies Craig Eliot, and one of the largest silent auctions at any community event. One More Shot provided live music so guests could dance the night away.

Special recognition was given to title sponsor, Freedom Financial Services, and to sponsor and committee member Chuck Murphy and Murphy Constructors for supporting the gala for 10 years. Jane Gorab, who served as committee chair, and members of the event committee, who spent seven months planning, organizing, and supporting the event, were also recognized.

Thank you for your continued support of this fund-raising event.

Committee Members

| Nancy Barnwell       | Cathy Marta |
| Dawn Marie Cormier   | Judy McCarty |
| Vicki Dimond        | Chuck Murphy |
| Betsy Finley        | Ann Reich |
| Sue Foerster        | Joleah Richardson |
| Nan Hight           | Joan Ronchetti |
| Janet Hutchinson    | Rose Roorda |
| Jane Gorab          | Rochelle Schlortt |
| Bernadette Jaurequi | Betsy Sobral |
| Lisa Kennedy        | Kris Sprehe |
|                     | Mary Weller |

At Left: Karen & Scott Kleine share their story with the crowd. At Right, clockwise: Guests peruse the silent auction room; Auctioneer Kevin Patterson takes a bid; guests dance to the sounds of One More Shot; thank you to all the sponsors of the event; Celtic Steps perform; Ryan Hutchinson & Staci Gehling enjoy the evening; The Colorado Springs Conservatory plays during the cocktail hour, Alan Kaelle, Mark Rohlena, and Rob Clennem represent Freedom Financial Services as they receive a 10 year award, Judy McCarty shows off her Live Auction purchase.
Catholic Charities of Central Colorado

Presenting Sponsor

Bronze Sponsors
- Five Guys Burgers and Fries
- Jan-Pro of Southern Colorado
- Larry H. Miller Toyota of Colorado Springs & Liberty Toyota
- Lewis Rose Robinson LLP
- Merrill Lynch
- Michael J. Wolle, CLU, ChFC, MSFS
- G&Hins Carpet One Floor & Home
- Penrose-St. Francis Health Services
- Red Noland Auto Group
- Ryan Glass, Inc.
- U.S. Bank

Gold Sponsors

Silver Sponsors

Green Sponsors
- Front Range Roofing & Siding
- Hocking & Company, Inc.
- Miller MacGney Halvam Group Reatum
- Northwestern Mutual - Kevin Kaveney
- Northwestern Mutual - Morgan Moon MIA
- Benjamin Harvey, CFP, CFP
- Osbourn, Parente & Investigations, LLP
- St. Mary’s High School
- USAA Bank
- Van Sickle Auctions
Catholic Charities introduced the Adopt-a-Family program in FY 2010/11 as a way to allow donors to help families in a more meaningful and in-depth way. Donors sponsor specific families which allow them to know the families personally. They contribute financial resources as well as business connections that are used to “fast-track” sponsored families toward a greater level of self-sufficiency.

Peak Producers, a group of top realtors in the Pikes Peak area, whose goal is to give back to the community, have been involved in the program since 2011. Of particular value has been their assistance with housing. With formidable resources at hand, Peak Producers have found affordable housing for families in the program. The group also contributes in-kind gifts of toys, diapers, formula, clothing, etc., that are available to the sponsored families and to all Catholic Charities’ clients.

A highlight of the sponsorship is the summer “Gala,” hosted by Catholic Charities at the Marian House for the Peak Producers and sponsored families. It is an opportunity to meet and socialize and serves as a fund-raiser to support the program.

After the sponsored year, if needed, families are transitioned back into Marian House Client Services where they continue to receive support or move to the next level of the Adopt-a-Family program. Tier II of the program pairs families with mentors and addresses higher level needs such as tuition support.

What Our Clients Say

“I work full-time but still needed to work at night to pay for my classes. The program paid for my tuition which allowed me to quit my night job and focus on studying for my classes. It also allowed me to spend more time with my daughter.”

-Victoria
The Marian House launched the Sponsor-A-Day Program in 2014 as a way to enable businesses, churches, schools, fraternal organizations, board of directors, groups, families, and individuals to sponsor the meals served at the Marian House Soup Kitchen on a specific day. The day can be sponsored or designated in honor of an entity such as an individual, organization, business, etc., by pairing the sponsorship with a meaningful day or anniversary.

The cost of a sponsorship is $1,500. Sponsors receive recognition on the Marian House backlit sign, located on the front of the building facing Bijou Street. They also receive recognition in social media, annual reports, quarterly newsletters, the website, and e-mail communications to be shared with family, friends, and business associates. Volunteer opportunities are also available on the sponsorship day. If interested in sponsoring a day, call us at 719-636-2345.

**Thank you to FY 2013 / 14 Sponsors**

Mike & Patricia Schell, honoring Matthew Schell
First United Methodist Church

**What Our Sponsors Say**

“What a great way to support Marian House. I love that I can personally feed more than 600 people in one day!” - Margaret
Sponsorships & Events
Other Ways to Support our Mission

Disaster Planning
Serving the Community in Crisis

From Hurricane Katrina to the floods and wildfires of 2012 and 2013, Catholic Charities of Central Colorado has played an important role helping families recover from tragedy and loss. Many times the people most affected by disasters are people who were already at risk prior to the disaster. But, other times, disaster brings people to our doors seeking services for the first time—uncertain about where to turn in the face of losing everything.

In 2013, in the wake of Colorado’s most devastating wildfire in history, Bishop Michael J. Sheridan, Diocese of Colorado Springs, challenged Catholic Charities to help parishes and the diocese prepare for the next community emergency — before it happens. A multi-disciplinary Diocesan Emergency and Disaster Planning Team from the diocese staff, parishes, and Catholic Charities met monthly to review plans, discuss training opportunities, and build a better response for the next emergency.

The most important response, however, is at the parish and family level and it takes the form of readiness. Catholic Charities helped Bishop Sheridan emphasize that point with a letter to all pastors in April 2014 encouraging them to talk with their parishioners and identify vulnerable/special needs parishioners, prepare a 72-hour survival kit for home and parish, and establish emergency protocols such as phone trees for communicating quickly during disasters.

Planning continues so Catholic Charities and the diocesan family will be ready to Provide Help and Create Hope the next time a family discovers they are suddenly homeless or in need in the aftermath of disaster.

To become involved in disaster planning, contact us at 719-636-2345.
The St. Anthony of Padua Prayer Society was formed in 2012 to support the mission of Catholic Charities of Central Colorado. It is designed to unite members in prayer around the intentions of well-being and protection for Catholic Charities.

A special section of the Catholic Charities website under “Ways to Help” is specifically devoted to the Prayer Society. General intentions for the daily work of Catholic Charities are detailed as well as the mechanism to join the society, or send an e-mail, or leave prayer intentions for Catholic Charities staff to pray for in our daily prayer gathering.

Each day, staff members pray for any intentions sent to us and offer intentions for our clients and our work. Bishop Michael J. Sheridan celebrates a special Mass each year, near the Feast of St. Anthony, to honor members of the society.
Catholic Charities Programs
Helping People in Need

“Poverty calls us to sow hope…. Poverty is the flesh of the poor Jesus, in that child who is hungry, in the one who is sick, in those unjust social structures.”

Pope Francis

1,943
Hours of Counseling, Adoption, and Pregnancy Support Services

4,944
Number of Foster Care Hours provided

46
Number of years Catholic Charities of Central Colorado has been in existence
1968 - 2014

Providing Help... Creating Hope... Providing Hope... Providing Help... Creating Hope... Providing Help... Creating Hope...
249 adults participated in ESL classes, while 95 children participated in enrichment-focused childcare.

**Number of Volunteer Hours donated by community members**

92,508

Value of Volunteer Support: $2,321,951

2,988 Immigration cases opened

Books distributed through the Early Literacy Program

4,421 items of school supplies given to children

**Number of meals provided to people who are hungry**

213,079

700+

The number of people who come through the doors of the Marian House Complex everyday

9,210

meals served to children

55

Volunteers serve EVERY DAY at the soup kitchen

213,798

Diapers Distributed

20,318

items of adult clothing given away

51,248

items of children’s clothing given away

75

Citizenship or Residency Applications Approved
Family Immigration Services is comprised of two programs: English as a Second Language classes (ESL) and Naturalization and Immigration Services (NIS).

ESL classes are offered during the day and evening at three locations: Our Lady of Guadalupe Catholic Church and St. Patrick’s Roman Catholic Church - both in Colorado Springs, and St. Francis of Assisi Catholic Church in Castle Rock.

The classes are conducted by volunteer teachers and the ability to speak a foreign language is not required as all classes are conducted in English. Free day-care is provided for the students’ children, where children receive enrichment-focused childcare education, participate in reading circles, and play games.

The NIS program continues to grow as new immigration initiatives are instituted by the government. More immigrants are pursuing the Deferred Action for Childhood Arrivals program, attending our Citizenship and Know Your Rights seminars, and attaining residency and citizenship than ever before. These programs are offered in various locations throughout our 10-county service area.

Our counselors are all Bureau of Immigration Services (BIS) certified, providing professional counseling and guidance to help immigrants navigate the process of becoming a legal resident. They also work closely with immigration attorneys who can help with the legal aspect of the immigration process.

Services are offered on a sliding scale based on ability to pay and many services are offered free of charge.

Based on surveys and interviews, ESL and NIS service recipients report:

- Being able to communicate better at work, with doctors, and with their child’s teachers
- Being more confident in speaking English
- Being more involved in the community

What Our Clients Say

“The immigration counselor was understanding and handled my case in a professional manner. I will always recommend the services to people I know. Thank you so much to Catholic Charities of Central Colorado for good work.”

- Family Immigration Services Client
Parish Social Ministries (PSM) extends Catholic ministry to the larger community and assist Catholic parishes in their social mission to help the poor and vulnerable.

To facilitate this collaboration, various programs and events are coordinated by PSM. In 2014 the Parish Ambassador Program was launched, a Social Ministry Gathering was conducted, and the Prayer Society was revitalized.

Parish Ambassadors
The Parish Ambassadors Program was launched to strengthen the connection between the Catholic parishes and the ministry of Catholic Charities. Key people from each parish are recruited and trained to foster communication and collaboration with parishes. As of press time, 26 Ambassadors from 14 parishes were actively involved in the program. The goal is to have Parish Ambassadors from every Parish in the Diocese of Colorado Springs.

Ambassadors facilitate on-going communications and feedback to and from the parish community, not only to foster collaboration, but to educate parishes and parish groups about the needs of Catholic Charities and how each Parish can help us serve the poor and vulnerable.

St. Anthony of Padua Prayer Society
PSM oversees and facilitates the St. Anthony of Padua Prayer Society and morning prayer at Catholic Charities (see page 13 for more information about the Prayer Society). Each year, a special mass, presided by Bishop Sheridan, is held to honor society members.

Social Ministry Gathering
In October 2013, Parish Social Ministries hosted the Social Ministry Gathering at St. Francis of Assisi Catholic Church in Colorado Springs.

Two national programs, sponsored by the United States Conference of Catholic Bishops (USCCB), are administered locally by Parish Social Ministries:

Catholic Campaign for Human Development (CCHD)
Parish Social Ministries administers a mini-grant program locally for CCHD. This past year, grants were awarded to Bike Clinic Too and Fostering Hope.

- In 2014, Bike Clinic Too provided over 200 reliable bicycles to vulnerable individuals without transportation.
- In 2013, Fostering Hope supported 30 foster families with over 100 children from El Paso County.

Catholic Relief Services (CRS)
Catholic Relief Services is the official global relief and development organization of the United States Catholic Church. It promotes human development by responding to major emergencies, fighting disease and poverty, and nurturing peaceful and just societies.
Life Connections
Creating Lifelong Connections for Children and Families

Pregnancy Support Services
Services are provided to women and children through a relational service delivery model that is non-judgmental, respectful and meets them where they are. Clients are offered encouragement and support through professional counseling, education, and opportunities for self-discovery and improvement. Services are provided to women of childbearing age and include:

- Prenatal Nurturing and Childbirth classes which provide information on nutrition, development stages, managing stress and anger, discipline, infant massage, the stages of labor, and helpful partner support tips.
- RealCare™ Baby Project was conducted in the Widefield School District and Pikes Peak Academy through an interactive curriculum utilizing computerized infant simulator babies.

Adoption Support Services
Catholic Charities’ adoption services are child-centered, where children are placed in loving, stable families with sound values and moral principles. Adoptions are “open,” meaning the birth and adoptive families are known to each other and some form of ongoing relationship exists. We believe adoption is a life-long process and Catholic Charities remains a resource to clients through the years, including Search and Reunion services for past closed adoptions.

Relinquishment Counseling
For parents who find it is no longer possible or it is in the best interest of a child to no longer continue to be the legally responsible parent, Catholic Charities, as a Licensed Child Placement Agency, offers counseling that is required by law for any parent considering or desiring to relinquish parental rights of his or her child(ren).

What Our Clients Say

“Reuniting with my birth mother truly has been an amazing experience for her, me and my family. In our case particularly, my adoption really couldn’t have ended up any better. My parents wanted a child, my birth mother needed to live her life and I had yet to be born. I know we are all so happy with the way things worked out. I expect at some point my birth mother will participate in some way with my family. We will figure it out...nobody appears to be threatened in any way at all. I hope I am able to add “family” to my birth mother’s life just as much as she provided me with a life over 45 years ago.”

-Patrick
Early Literacy Learning

Our Early Literacy Learning efforts, offered to children ages five and under, are focused on providing age-appropriate books to Catholic Charities’ clients who have young children. In addition to receiving a book when they visit one of our programs, the importance of reading to their children is stressed to parents who are provided book marks offering reading tips and suggestions.

As an expansion to our program, Reading Circles and Jungle Story Time are provided to young clients while they are visiting or participating in a Catholic Charities program. This provides an enriching and fun experience designed to ignite the imaginations of children and help instill a love of reading.

Early Literacy Learning is offered through Marian House Life Support Services, Family Immigration Services, and Life Connections.

Counseling Services - A Pathway to Healing

Catholic Charities provides counseling on a sliding fee scale to individuals, couples and families to offer an opportunity to deal more effectively with life’s difficulties, and to focus on solutions for enhancing well-being and interpersonal relationships. Issues addressed include family relationships, marital conflicts, parenting, communication, interpersonal relationships, behavioral concerns, learning difficulties, life changes, grief and loss, stress, anxiety or panic, depression, and post-abortion healing.

What Our Clients Say

“Even my physical body feels better and more integrated with my heart and soul. Thank you for all you have done for me.” - Melissa

ST. PETER CATHOLIC CHURCH CONDUCTS A BOOK DRIVE FOR THE EARLY LITERACY PROJECT

JUNGLE STORY TIME AT MARIAN HOUSE LIFE SUPPORT SERVICES
Marian House

A Place for Help & Hope

Marian House Soup Kitchen

*Feeding People who are Hungry*

The Marian House Soup Kitchen provides a daily hot meal 365 days a year. A hot, nutritious lunch meal is served Monday - Saturday, with breakfast offered on Sundays. While the soup kitchen serves people who are homeless, the majority of meals are served to the working poor, elderly and veterans on fixed income, families in crisis, people with mental illness, physical and/or developmental disabilities, and people with addictions. Many of those we serve suffer from a combination of these afflictions.

The soup kitchen relies heavily on volunteers, who come from all walks of life including area churches, businesses, organizations, schools, and community service individuals, to cook, serve, and clean-up after the daily meal. Just this past year, the soup kitchen served 213,079 meals, including 9,210 to children.

Marian House Client Services

*Helping Families Achieve Self-Sufficiency*

Client Services assists adult clients by addressing their most emergent needs and offering help on their path to greater self-sufficiency. Clothing, bus passes, auto repairs, utility assistance, help attaining vital documents such as birth certificates and ID cards, and referrals are all services provided through this program. Case management is the core of helping clients move towards their life goals of being independent.

In addition to basic services, a variety of classes are offered for personal growth or to help increase job skills. Classes in Financial Literacy, conducted by Security Service Federal Credit Union, Computer Skills, and Parenting with Love & Logic are offered on-site throughout the year at no cost to the participant. Occasional community classes are also offered periodically on topics such as de-escalation, personal safety, dealing with mental illness, and protection from the elements.

Access to Partner Agencies is convenient as many offer support at the Marian House, including SET Family Medical Clinics and AspenPointe, making it easier for clients to access services, especially for those with transportation issues.

Additionally, speciality services such as the Pro-Bono Legal Clinic - offered every other month, and Volunteer Income Tax Assistance (VITA) - offered January through April, are available at the Marian House facility.

Marian House Community Outreach Services

*Bringing Services to the Surrounding Community*

Our Community Outreach program serves rural clients as well as local clients who are unable to access the Marian House Complex for services. Staff...
members deliver goods and services locally and across our 10-county service area to assist individuals, families, churches, and rural food banks/providers with some of the most basic essentials. Food boxes, clothing, diapers and household goods are just a few of the items that are delivered regularly to these areas. Case management is often initiated from the back of our delivery truck or on the front porch of a client's home.

The holidays are particularly busy for our Community Outreach team who deliver a combination of holiday food boxes and turkeys to families and pantries throughout the service delivery area. Many of these families are located in rural communities and have no other means of accessing these resources.

HEART - The Homeless Engagement and Response Team (HEART), which reaches out to those in need in the downtown community, expanded by hosting several HEART walks each week. During these walks, staff and volunteers engage people in need, offer help, and provide education regarding available services in the community. They offer fellowship and friendship to begin to build trust and an ongoing relationship so individual needs can be assessed and addressed.

Marian House Life Support Services

Helping Families with Children

Life Support Services (LSS) provides families with children resources to help make ends meet. Emergency supplements such as diapers, baby food, formula, and children’s clothing help bridge the gap to make ends meet.

A weekly “Jungle Story Time” reading hour is offered and focuses on improving reading skills and literacy for infants and young children birth to five years of age. Children visiting LSS receive a new or gently used book at each visit to begin to build their own home library.

Special services such as Birthday Buddies and the Christmas Gift program are intended to strengthen the parent/child bond by having parents pick out a new gift for their child's birthday or Christmas so they have a gift to present to their child. This not only strengthens the bond, but empowers parents to participate in these important occasions.

A real treat for new moms is the LSS Layette program. Volunteers make quilts, blankets, and baby clothes to include with diapers, wipes, and other baby items. Families with limited incomes appreciate these wonderful gifts.

What Our Clients Say

“It was a humbling experience (being laid off from a position earning $100,000) and remains so today. Catholic Charities has been one of the only agencies I’ve worked with that did not judge my situation, and treated me with dignity. I’ll get back on my feet soon enough because I’m a survivor, and am living proof that you can’t always judge a book by its cover. Thank You Life Support!” - Lori
Providing Help... Creating Hope. Providing Help... Creating Hope. Providing Help... Creating Hope. Providing Help... Creating Hope. Providing Help... Creating Hope. Providing Help... Creating Hope. Providing Help... Creating Hope. Providing Help... Creating Hope.

Delivering Services to our Northern Region

Castle Rock Office

The Catholic Charities Castle Rock (CCCR) office opened in St. Francis of Assisi Catholic Church (Castle Rock) in May 2013 with English as a Second Language (ESL) and Community Outreach serving as the core services. Since that time, demand for services has increased and Catholic Charities has entered into collaborations with northern partners to help meet the growing need in the Castle Rock community.

The ESL program continues to expand. ESL classes expanded to two evenings a week and enrollment continues to grow. The curriculum changed to mirror the success of the program in Colorado Springs and is managed by the same director.

After becoming involved in the Community Care Network in Douglas County, CCCR became a primary agency in the newly developed Douglas County Cares program where low-income Douglas County residents have the opportunity to obtain and maintain self-sufficiency, receiving core services for up to a year. A typical family will be in the program for 9 - 12 months, working with a Family Facilitator from one of the primary agencies. CCCR’s first family admitted was Travis & Vicki, who through a series of health related events, found themselves on the brink of homelessness. Through hard work, determination, and access to medical help, they are about to regain their independence and once again be self-sufficient.

Through a partnership with St. Vincent de Paul, who is also located at St. Francis of Assisi Catholic Church, CCCR is able to help clients with emergency food boxes during the week when the St. Vincent de Paul food pantry is not open.

Furniture pick-up and delivery, clothing and food delivery to outlying areas, and emergency help with hotel stays (as there are no shelters located in the Castle Rock area) are also services offered at CCCR.

Clients are served from a large geographic area, including Castle Rock, Centennial, Colorado Springs, Elizabeth, Franktown, Highlands Ranch, Kiowa, Larkspur, Lone Tree, Parker, and Sedalia.

What Our Clients Say

“We encourage anyone who is in need to not be afraid to call Catholic Charities in Castle Rock and simply ask. They will do all that they can to help. It’s OK to need help. That’s what Catholic Charities is there for, to help those in need. If they can’t help they probably know of someone who can.” - Vicki
Catholic Charities of Central Colorado

Financials

Accountability To Stakeholders

**Operating Revenue:**

<table>
<thead>
<tr>
<th>Source</th>
<th>Amount</th>
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<tbody>
<tr>
<td>Contributions, Bequests, etc.</td>
<td>$1,370,040</td>
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<td>Diocesan Financial Support</td>
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<td>St. Pat’s Gala / Special Events</td>
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<td>All Other Miscellaneous, Interest, etc.</td>
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<tr>
<td><strong>Total Operating Revenue(before In-Kind)</strong></td>
<td><strong>$2,926,080</strong></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Source</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Diocesan Support &amp; Services</td>
<td>$345,098</td>
</tr>
<tr>
<td>Goods/Food etc.</td>
<td>$1,911,323</td>
</tr>
<tr>
<td><strong>Total Operating Revenue(with In-Kind)</strong></td>
<td><strong>$5,182,501</strong></td>
</tr>
</tbody>
</table>

**Non-Operating Revenue:**

<table>
<thead>
<tr>
<th>Source</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Capital Campaign Revenue</td>
<td>$142,044</td>
</tr>
<tr>
<td><strong>Total Revenue</strong></td>
<td><strong>$5,324,545</strong></td>
</tr>
</tbody>
</table>

**Operating Expenses:**

<table>
<thead>
<tr>
<th>Source</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Parish Social Ministry</td>
<td>$42,993</td>
</tr>
<tr>
<td>Family Immigration Services</td>
<td>$242,780</td>
</tr>
<tr>
<td>Northern Region Services</td>
<td>$63,017</td>
</tr>
<tr>
<td>Life Connections</td>
<td>$327,222</td>
</tr>
<tr>
<td>Marian House Client Services</td>
<td>$245,188</td>
</tr>
<tr>
<td>Marian House Life Support Services</td>
<td>$207,770</td>
</tr>
<tr>
<td>Marian House Community Outreach</td>
<td>$259,077</td>
</tr>
<tr>
<td>Marian House Soup Kitchen</td>
<td>$773,983</td>
</tr>
<tr>
<td>Poverty Reduction Programs</td>
<td>$117,733</td>
</tr>
<tr>
<td>Disaster Relief Efforts *</td>
<td>$284,032</td>
</tr>
<tr>
<td>Bond Interest Expense</td>
<td>$75,180</td>
</tr>
<tr>
<td>Development, Communications, Fund-raising</td>
<td>$231,806</td>
</tr>
<tr>
<td>Management &amp; Administration</td>
<td>$322,969</td>
</tr>
<tr>
<td><strong>Total Operating Expenses (before Depreciation and In-Kind Expenses)</strong></td>
<td><strong>$3,193,750</strong></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Source</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Depreciation (3%)</td>
<td>$231,751</td>
</tr>
<tr>
<td>In Kind - Diocesan Support &amp; Services (5%)</td>
<td>$402,089</td>
</tr>
<tr>
<td>In Kind - Goods/Food etc. (23%)</td>
<td>$1,911,323</td>
</tr>
<tr>
<td><strong>Total Operating Expenses (With Depreciation and In-Kind Expenses)</strong></td>
<td><strong>$5,738,913</strong></td>
</tr>
</tbody>
</table>

* Revenue to cover the Disaster Relief expenses incurred this fiscal year were received during Fiscal Years 2011/12 and 2012/13.

**Non-Operating Activity:**

<table>
<thead>
<tr>
<th>Source</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>In Kind Volunteer Service Hours ($ Value)</td>
<td>$2,321,951</td>
</tr>
<tr>
<td>92,508 Volunteer Hours</td>
<td></td>
</tr>
</tbody>
</table>

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WARM 600 HEARTS IN A DAY.

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Catholic Charities
of Central Colorado

Marian House

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