From the Board President...

Catholic Charities of Colorado Springs continues to transform itself everyday. We never lose our focus on the people we serve. Sometimes it's a warm smile and a friendly hello, other times it's providing new clothing for a baby or delivering food to a family living in a local motel. Catholic Charities serves the Pikes Peak region with a commitment to caring and improving the quality of life for the entire community.

This past fiscal year 2004-2005 saw a number of remarkable achievements, all designed to allow Catholic Charities to operate as efficiently as possible. Catholic Charities was re-accredited by the Council On Accreditation, the leading accreditor of social services and behavioral healthcare organizations in the world.

The new Emergency and Transition Services Department was created. It was designed to combine all emergency services of Catholic Charities. Marian House Client Services has expanded its Case Management program, giving additional support to our clients. Community Outreach serves those in need throughout our 10 county area, the Life Support Center continues to provide for emergency basic needs to struggling families, and the HUD funded Agency Connections Bus provides free transportation for people who are homeless to access local service providers. These programs continue to see record numbers of those in need and no one is ever turned away.

Catholic Charities is in its 38th year of providing domestic adoption services and recently received a license from the Colorado Department of Human Services to conduct international adoptions. Through a partnership with Catholic Social Services in Charlotte, North Carolina, we can now place children from Russia and China into Colorado adoptive homes.

The City of Colorado Springs approved a site development plan for expansion and renovation of the Marian House Soup Kitchen. A feasibility study was conducted which indicated the capacity to raise the capital funds for the expansion was positive. In addition to the city approval, Good Neighbor Agreements were signed with the Boulder Crescent Neighborhood Association and the Downtown Partnership.

The Marian House Soup Kitchen served an unbelievable 191,000 meals to those who were hungry which is the highest number of meals ever recorded by the agency. Open 365 days a year, serving a lunch time meal Monday through Saturday, with breakfast on Sunday, our meals are prepared by a minimal number of staff and approximately 30 volunteers per day. Our volunteers are the heart of the program. We have regular volunteers from local churches and community organizations and businesses. The magnitude of this community effort is truly inspiring.

The Family Literacy Program has become a key member of the Pikes Peak Immigrant and Refugee Coalition facilitated by the Colorado Trust and Colorado College. Our English as a Second Language program served over 180 students this past school year.

For the period covered in this report, our financial audit received the highest possible rating from the accounting firm of Jaspers & Hall, P.C. showing that 90 cents of every dollar donated goes directly to programs.

As President of the Board of Directors, I'd like to thank you for your support of Catholic Charities which allows us to continue to serve those most in need in the community.

Susan Foerster
2006 Program Highlights...

EMERGENCY & TRANSITION SERVICES

Joe Richard, MSW, Marian House Client Services Manager, works with a client to provide Case Management services. ETS provides a wide range of programs throughout the community. People who are homeless or low-income adults can access emergency and case management services through the Marian House Client Services Program. The Community Outreach program brings food and services directly to people in Colorado Springs or in outlying areas. The Agency Connections bus provides transportation to individuals who are homeless to other agencies and providers where they can receive services. The Life Support Center provides emergency assistance which includes diapers, baby formula, clothing, car seats, toys and other basic necessities to families and single parents with small children, as well as case management.

THE FAMILY LITERACY PROJECT

Maureen Harrington, Family Literacy Program teacher, helps a student in her ESL class. The FLP, in partnership with Our Lady of Guadalupe Church, offers English as a Second Language classes to help clients bridge the language gap at work, school, and throughout the community. Special workshops provide information on tax and traffic laws, workers' rights, immigration issues and other areas of interest. Participants say the program helps them advance in their jobs and communicate in emergency and healthcare situations. In the past year, 182 adults participated in the ESL classes. Childcare with a literary focus was provided for 22 children, enabling 18 families to attend classes. 18 dedicated volunteers donated 1789 hours of teaching time.

LIFE CONNECTIONS

Birth and adoptive families celebrate together after the finalization of an infant adoption. Life Connections programs include pregnancy counseling, domestic open infant adoptions and international adoptions, "cradle care" homes for babies awaiting placement, adoption casework, support groups, relinquishment counseling, Project Rachel - a post-abortion support group, and parenting education. Last year over 1,033 hours of counseling were provided to 102 clients. In general, clients reported very high stress levels before seeking help through Catholic Charities and low levels following counseling sessions. Twenty families were either certified, or in the process of becoming certified as Family Foster homes. Adoption and pregnancy counseling presentations were made to over 100 high school students and nearly 300 community members.

THE MARIAN HOUSE SOUP KITCHEN

Volunteers make pasta for lunch at the Marian House Soup Kitchen. The Marian House Soup Kitchen serves hot, nutritious meals to people who are homeless, seniors on a fixed income, the working poor, and struggling families. The Marian House is the only soup kitchen in the region that serves everyone who comes to the door, 365 days of the year. A small staff and a large army of volunteers treat all guests with dignity and respect, and work closely with individuals to provide citywide resources as needed. Last year, we served an average of 425 people per day for a total of 191,000 meals. Volunteers make up a large portion of the daily staff, averaging 30 per day, for 6 hours each day, totaling 65,700 volunteer hours for the year.
**Financial Statement**

**As of Fiscal Year Ended June 30, 2005**

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<th>Assets</th>
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<table>
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**Total Liabilities and Net Assets**

- **$818,785**
- **$826,385**

**Total Expenses**

- **$4,297,787**

**Total Income**

- **$4,304,762**

### Expenses Breakdown

- **Family Literacy** 3% / $106,062
- **Life Connections** 8% / $331,000
- **Marian House Info & Referral** 2% / $81,211
- **Marian House Community Outreach** 5% / $235,327
- **Development** 3% / $139,381
- **Administration** 7% / $309,911
- **Life Support Center** 13% / $557,254
- **Marian House** 59% / $2,537,641

### Income Breakdown

- **In Kind Volunteers Hours** 30% / $1,269,699
- **Service & program fees** 1% / $47,897
- **Government agencies** 6% / $261,439
- **United Way & Combined Federal Campaign** 4% / $186,419
- **Diocesan support (including in kind)** 20% / $870,951
- **Grants** 2% / $92,309
- **Contributions & Fundraising** 13% / $538,933
- **< 1% Other Income** / $1,650
- **Investment income/Loss** / $10,532
Our Clients And The Community
“Thank You” For Your Generosity!

Thank you so very much for everything you have done for me and my family. Your kindness will never be forgotten. It’s comforting to know that there is a place to go when your family’s in need. Thank you again for all your help.

—A Life Support Center client

Thank you for all your care, compassion, and support sincerely from your hearts! You have helped it make a huge positive difference in my transition. God blesses you and yours forever and ALWAYS!!!

—A Marian House Soup Kitchen guest

I was student in Guadalupe Church for two years. (I had happy time). Now I’m working on nights and I can’t continue in this school. But in the mornings I’m volunteer in Penrose hospital. I change my life in two years. Now I’m not scared, I can talk with other people in English. I want to say “thank you” to all teachers.

—A Family Literacy Project student

I can’t express my “thanks” enough for all that Catholic Charities has done for me and my family. Your Outreach program has truly touched our lives and our hearts! Thank you for your time and effort in helping our family and other families in our community. Your organization has truly showed me the importance in helping others. God always rewards those who help his children!! Thank You.

—A Marian House Emergency & Transition Services client

The pregnancy counseling you have provided our family has been such a blessing to us. Thank you. Thank you for all you have helped us with.

—A Life Connections client