Dear Friends,
I would like to congratulate Catholic Charities of Colorado Springs on their 40th anniversary of serving the less fortunate in our community. Catholic Charities carries out an indispensable ministry of charity on behalf of our local Church. For this reason, the Diocese of Colorado Springs funds many of the administrative expenses of Catholic Charities. As a result, over 95% of your donations go directly to programs that serve those in need in our community.

I am very proud of the corporal works of mercy that occur on a daily basis at Catholic Charities. The New Marian House is a facility where good works will continue in a building equipped to handle the growing Marian House ministries. We are experiencing record numbers of people seeking our help during these difficult economic times, but with your help, Catholic Charities will continue to meet the needs of our brothers and sisters during their time of crisis. I encourage you to please continue your generous support of Catholic Charities.

Wishing you every good grace and God’s blessings, I am

Sincerely yours in Christ,

Most Reverend Michael J. Sheridan
Bishop of Colorado Springs

Board Of Directors

Most Reverend Michael J. Sheridan
Bishop Diocese of Colorado Springs

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Troy University

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Community Volunteer
“Milestones.” How many times have we participated in “milestone” birthdays for family and friends? Black balloons with clever sayings like “Over the Hill” are commonplace. Admit it….events like these are often opportunities to give a hard time – in a most loving way, of course – to those near to us.

This year Catholic Charities of Colorado Springs celebrates a milestone of 40 years of service to the Pikes Peak Region…and there is nothing “over the hill” when it comes to our ministry.

In fact, a broad horizon stands before us with even greater opportunity for expanding service to our poor, disenfranchised, and those living on the margins of society.

**Milestones**

It is with admiration and gratitude for those who have preceded us -- past Agency Directors, Board Members, and staff -- who nurtured the agency through its infancy: they were the pioneers. Today a new generation of advocates are lending their talents and hearts in service to the least among us….and tomorrow a new group will inherit the call.

While we face an ever-increasing demand for services during the present economic downturn, I am excited for the future of Catholic Charities as we provide new, innovative ways to lift people out of poverty and further recognize, restore and defend their human dignity.

The new Hanifen Center at Marian House, which houses all the self-sufficiency programs, is just one of those arenas where we are responding. This is more than a new structure. It is a new way of thinking how we serve people and it is done with the principles of collaboration and impact as our guide. It goes beyond just stabilizing people in crisis; we are helping people fully achieve their God-given potential.

The New Marian House Soup Kitchen opened in June 2008. Since that time, we have seen dramatic rises in the number of guests who use our services. The soup kitchen continues to serve as a haven of hospitality and a hot meal. We now have a facility more suited for the demands of food delivery for a larger consumer base.

Our Family Immigration Services grows in its efforts to welcome the stranger through literacy, integration, education, and leadership development. Our Life Connections Program goes beyond crisis-pregnancy counseling and adoption services by providing additional life-giving services to include nurturing classes for child development as well as individual and family counseling.

In looking toward our next 40 years, I am reminded of the words of the Prophet Jeremiah who declared, “There is hope for your future, says the Lord.” (Jeremiah 31: 17).

With appreciation for your generous support and prayers, I am

Yours in Christ’s Charity,

Jason D. Christensen
Executive Director

The New Marian House Complex
Tiffany (not her real name), a 19 year old female and her five month child needed help. She was meeting with Carole from the Marian House Life Support Center (LSC) and told her she did not have any family. Tiffany’s mother had walked out on her when she was five months old and she had lived with her father until he passed away when she was 16 years old. She then lived with her aunt for a short period of time but eventually was put into foster care. After foster care she lived at the Dale House.

When she turned 18, she started receiving survivor benefits which allowed her to move into her own apartment. She didn’t realize the benefit would only last for one year, because when she turned 19, the benefits stopped. Not having planned for the benefits to end, she now did not have money for November’s rent. Carole felt an immediate bond with this young lady and knew she had to help since there was no one Tiffany could turn to for support.

LSC paid November’s rent and purchased a cell phone for her. Shortly thereafter, Tiffany was approved for CCAP (child care), began applying for jobs and she enrolled in a culinary class at Pikes Peak Community College.

Tiffany found a full time job, but since she had not been on the job long enough to earn enough for December’s rent, LSC helped her with part of that rent payment. During this same period of time, the window on her car was broken, so Marian House Community Outreach paid to have the window fixed and to have the oil changed in her car so she could keep it running and continue to be able to go to her job and transport her baby to child care.

Tiffany is a very proud woman and usually turns down most of the additional assistance offered to her because she doesn’t want to take things that other people might need more. She has occasionally taken diapers and wipes, but beyond an occasional emergency, like the broken window, that is all the assistance she wants.

Had it not been for Catholic Charities, this young woman would have been homeless with a five month old baby, probably living in her car. Now, she is back on the road to self sufficiency.

Sometimes all it takes is a little support, a helping hand, to get through the tough times. So many of the clients of Catholic Charities are just like Tiffany. They are making their own way in the world, but hit an unexpected bump in the road and need help to stay afloat. Your donations allow Catholic Charities to keep these people in their homes and increase their chance of recovery.
Recently we received a call for help from Pam, a woman who had been in and out of the hospital for about a month, recovering from surgery for pancreatic cancer. While in the hospital, her car had been repossessed and she had been served with eviction papers. She had to be out of her apartment within four days. Pam began calling around and was successful in finding other housing for herself and her 17 year old son. However, she needed $345 to supplement her savings for the first and last months rent that was required to move into the apartment.

Pam called many other agencies for help with rental assistance, but was told they could not help her. Then a friend suggested she contact Catholic Charities. The call came to our Marian House Life Support Center manager, Carole McConnellogue. After hearing Pam’s story, she called James Dixon, Manager of Marian House Community Outreach to see if they could scrape together the $345 from their budgets to help Pam.

James and Carole knew this was a dire situation and they needed to help. That weekend, Pam was re-admitted to the hospital, but Carole and a friend, James, his wife and a community service volunteer, met at the apartment and together with Chris, Pam’s 17 year old son, packed up the apartment and moved to their new home. While packing, Carole noticed there was dirty laundry that needed to be washed, so she began doing laundry in the complex’s laundry room - about five loads worth. She realized that Chris was a kid and with his school activities, he did not have time to keep up with the laundry while his mom was in the hospital. Carole also realized that Pam would be in no shape when she returned home to do mounds of laundry.

That evening, Chris was suppose to attend his high school homecoming dance and football game but was concerned that he needed a haircut but did not have the money. James returned to the apartment that evening, cut Chris’ hair, made sure he had some spending money, and provided whatever support the young man needed.

On Monday, Pam was released from the hospital and came home to the new apartment that had all her belongings still in boxes. But by Tuesday, Carole and James had been to the apartment to help Pam unpack and move the furniture where she wanted it so the apartment was livable. That was the first time Pam, Carole and James had met face to face. Pam still can’t believe that an agency did all of this without ever meeting her. But that is the kind of staff we have here at Catholic Charities: people who go the extra mile to help those in need.

....Creating Hope.
Colorado Springs Social Services (CSSS) was formed in October 1968 when the Denver Archdiocese provided funding for the establishment of a Social Services Office in Colorado Springs based on consistent requests to the Archbishop from Catholic pastors in the area. Child Welfare Services was the primary focus, the first of its kind in the Pikes Peak area. The office was also responsible for budget counseling including counseling for subsidized home loans. In 1970, counseling of ex-convicts was added to the list of services provided by CSSS, as well as a ministry to the Hispanic community, homemakers and senior citizens.

In 1974, the agency became Catholic Charities and Community Services and opened its office at 14 West Costilla Ave. Homemaker services for homebound and convalescing citizens were funded by a federal grant.

When youth services were added in the early 1980s, the agency changed its name to Community Services and Youth Services. The organization became a United Way agency in 1983 and moved to 29 West Kiowa Street.

After the new Diocese of Colorado Springs was created in 1984, a Family Life Office was added to the existing agency. In 1986, the agency was reinkorporated under the name of Colorado Springs Catholic Community Services (CSCCS) and soon offered a licensed child placement program. Involvement in Head Start followed but then this program became its’ own 501c3 sometime in 1987. In 1990, Partners in Housing (PIH) was initiated to provide transitional housing and supportive services for the growing population of homeless families with children in the Colorado Springs area. In 1991, PIH became a separate non-profit organization with five transitional housing units and several reduced rent apartments. Today, they have 141 units and are at capacity.

In 1989, CSCCS helped bring Share Colorado to Colorado and Colorado Springs. Share Colorado tries to help families save about 50% on their groceries by participating in the purchasing program in their community and the small profits are turned back into the program, or used to help families who cannot afford to participate. This program still operates out of several Catholic parishes as well as other locations in our community.

In 1993, the 25th Anniversary, CSCCS programs included Children’s Services which included pregnancy counseling and adoption services which changed its’ name to Life Connections in 1999; Budget Counseling; Ministry of People with Disabilities, Family Counseling, the Campaign for Human Development; Social Ministry; and the agency was still affiliated with Partners In Housing.

Parish social ministry programs have been part of the organization on and off throughout the years, but in 2006, in an effort to help Catholic parishes develop social ministry programs, the office was re-established with a grant from the Diocese. Today, the mission of the Office of Parish Social Ministry is to assist parishes in serving the poor and vulnerable in their respective communities and to grow in love with God and neighbor through Catholic Social Teaching: charity, justice, solidarity and subsidiarity.

In 1994, CSCCS took over the operation of the Marian House Soup Kitchen which had moved into the Marian House in 1985, and was operated by the Bijou Community. However, the growth was so significant that Catholic Charities was asked to take it over, and by 1995 was serving meals to about 275 people a day. Today, the Marian House is serving a hot meal to over 600 people on most weekdays and 300 – 450 people on the weekends. It is open 365 days a year and uses 30 – 35 volunteers every day.

Around 1995, the Family Literacy Project formed as a result of a request from the parish of Our Lady of Guadalupe to provide English as a Second Language (ESL) classes to their Hispanic community. At that time a partnership was formed between the parish, CSCCS, and District 11 Adult and Family Education to support fiscal resources and curriculum needs. When the cost burden of supporting the project became too much for the parish, CSCCS helped to facilitate the budget, a stipend rent & utilities, and found funding for the other costs of running the program. In 2002, Catholic Charities took over the project completely.
In 2004, the program increased capacity for night time classes and volunteers. Summer sessions were offered occasionally and a pilot day class was offered. In 2007, classes were expanded to three parishes adding day and evening classes. In 2008, the program changed its name to Family Immigration Services and offers ESL classes, serves as the fiscal agent to Pikes Peak Immigrant and Refugee Collaborative (PPIRC) and is developing an Immigration Services Office, which will help people on the path to citizenship.

Started in 1990 to help people get the information they needed to receive services, Marian House Client Services, originally called Information & Referral, was a program that was staffed by Holy Cross Associates. In 1994, when CSCCS took over the operation of the soup kitchen, the program moved into the Marian House to help the clients of the soup kitchen, as well as those who were already being served in the Information & Referral program. In 2005, the program expanded from providing information and referrals and operating the clothes closet, to providing help with IDs and birth certificates, managing hygiene services such as showers and hair cuts and began developing case management services. At this time, its' name was changed to Marian House Client Services.

In 1999 the Life Support Center (LSC), an independent agency providing emergency services to families with children since 1976, was incorporated into the CSCCS. Today, the LSC program is part of the Marian House brand and annually distributes more than 1,535 cans of formula, 10,130 jars of baby food, 45,440 diapers and 56,200 items of children’s clothing as well as limited maternity clothing, baby furniture, layettes, Birthday Buddies and a Christmas Gift Program.

In 1999, the Comprehensive Homeless Assistance Providers (CHAP) identified transportation as a gap in services for the homeless population in our community. As a result, CSCCS in conjunction with Pikes Peak Mental Health (PPMH) requested HUD funds to begin the Agency Connections Bus. Within a year, PPMH dropped out as it was determined it would be more efficient for CSCCS to run the program alone. In 2007, Catholic Charities decided not to pursue HUD funding so the bus could serve not only the homeless population, but people who were housed as well. However, on August 1, 2008, as a result of increased gas and maintenance costs, the Agency Connections Bus program was eliminated.

In July 2002, Marian House Community Outreach began as a 1 day-a-week program. By 2003, the program had expanded to a five day-a-week program with a dedicated van and full time manager. This ministry regularly used the trucks from the soup kitchen and the Outreach Managers' personal truck to be able to meet the need. In the summer of 2005, Community Outreach purchased a 15 foot box truck, partially funded with grant money. Today, Marian House Community Outreach has one part time and three full time staff members and distributes goods and services to a 10 county area.

On Oct 1, 2002, the CSCCS changed its name to Catholic Charities of Colorado Springs to be consistent with the Catholic Charities USA network.

In 2005, the Board of Directors of Catholic Charities of Colorado Springs, commissioned the “Bridges to New Beginnings” capital campaign for The New Marian House, a campaign to build a new Marian House and renovate the current building for a self sufficiency center. Later, that goal changed to build a new building rather than renovate the current building. That campaign has raised over $6 million, opened the doors to the new soup kitchen on June 9, 2008 and opened the doors to The Hanifen Center at Marian House in March 2009. Fundraising efforts are expected to be completed by the end of 2009.

Catholic Charities has always strived to serve the “least among us” with dignity and respect. Our name and programs have changed over the years to meet the ever changing need in our community. Inevitably, there will be expansions and changes in programs and services in the coming years, but one thing is certain: Catholic Charities will always be the charitable arm of the Diocese of Colorado Springs, serving anyone in need in our community.
Family Immigration Services

In the 2007-2008 school-year, 35 volunteers helped provide English as a Second Language and educational opportunities to 214 adult students at three parish locations. Our Lady of Guadalupe, St. Mary’s, and St. Patrick’s hosted day or evening classes twice a week. In addition, 15 of our ESL students completed a six-week basic computer skills course. Students of the ESL program represented 18 countries across the globe from Bosnia to Brazil. Seventy children from infants to 10 years old received literacy based childcare so that parents could attend classes.

In April of 2008 our program, which participated in a state-wide project to assist in completing citizenship forms with community volunteers, provided help to five individuals applying for citizenship at a minimal cost.

In May of 2008, Family Immigration Services became the fiscal agent for the Pikes Peak Immigrant and Refugee Collaborative (PPIRC), a community based organization currently funded through the Colorado Trust. Through activities such as community dialogues, film discussion, sponsored speakers, and participation in civic events, the group engages and educates both immigrants and the receiving community in support of immigrant integration.

Family Immigration Services is working towards expanding its services to offer Immigration and Naturalization Services and recently received recognition from the Board of Immigration Appeals (BIA), an office of the U.S. Department of Justice in February of 2008.

Life Connections

As a licensed and accredited child placement agency, Life Connections provides pregnancy birth options and relinquishment counseling, facilitates pregnancy testing and prenatal education classes, prepares and supports adoptive families to nurture and parent children in need of a stable family home, provides post adoption support and post abortion services.

During the past year, Life Connections was a vital link in providing guidance, education and counseling support to 141 individuals facing an untimely pregnancy, a past abortion or wishing to relinquish their parental rights. Additionally, 41 individuals attended an adoption orientation seminar with 12 enrolled in a state required two-day training course. State foster home certification/family assessments and updates were maintained and completed on 13 adoptive families and two “Cradle Care” homes with 100% of adoptive parents agreed/strongly agreed that Catholic Charities better prepared them to deal with the life long issues of adoption. Over 940 days of foster care were provided to six children in need of a permanent home with all meeting their developmental milestones while in Catholic Charities’ care. Post adoption assistance was provided to 17 individuals who participated in a previous closed adoption and were seeking to be reunified with their birth child/parents.

Parish Social Ministry

The Office of Parish Social Ministry (PSM) was re-formed in September of 2006 as a result of an ongoing grant from the Diocese of Colorado Springs Pastoral Plan. Guided by the principles of subsidiarity and solidarity of Catholic Social Teaching, the Vision of the Office of Parish Social Ministry is to provide a Catholic response to the poor and the marginalized at the most local level, which is found in our neighborhoods and parishes. Through this network of parishes actively engaged in the social mission of the Church, the Diocese of Colorado Springs will promote the principles of Catholic Social Teaching to create more just social structures. Parish Social Ministry, Legislative Advocacy, Catholic Campaign for Human Development, and Catholic Relief Services are all part of this program.

A Bridge to New Beginnings: the capital campaign for The New Marian House

In 2005, Catholic Charities of Colorado Springs’ Board of Directors commissioned “A Bridge to New Beginnings” Capital Campaign to expand and enhance services provided by the Marian House. The original Marian House could no longer support the growing programs it housed. A two-phase Capital Campaign was launched to raise funds for this project. The overall Capital Campaign goal is $7.5 million.

Phase I of the project included the $4.91 million construction of The New Marian House soup kitchen and dining hall adjacent to the old Marian House. This facility was completed and began operations in June 2008. Phase II, the Hanifen Center at Marian House, will house Emergency and Transition Services programs, the SET Family Medical Clinic, the programs provided by collaborating agencies and organizations, a conference and
training room and a childcare area. The Hanifen Center at Marian House opened in March 2009.

“A Bridge to New Beginnings” Capital Campaign has received unprecedented support from faith-based organizations, corporations, foundations and individuals. To date (March 2009), commitments total $6.32 million. The Capital Campaign leadership anticipates reaching the entire campaign goal by the end of 2009 and having total pledges paid to Catholic Charities by 2014, thereby ensuring the financial security of the new facility.

Marian House Soup Kitchen

In FY 07/08, the Marian House Soup Kitchen served an average of 385 people everyday, 365 days a year. 146,530 meals were served to 133,086 people, a decrease of eight percent and five percent respectively compared to the previous year. Most of this decrease is attributed to the difficulty of reaching the soup kitchen during construction. The new kitchen opened on June 9, 2008 and the number of guests began increasing dramatically. Additionally over 6,100 meals were served to children and youth, an increase of eight percent over prior year.

The soup kitchen utilizes over 900 volunteers every month to help prepare, coo, and serve the meal. The entire program is extremely ecumenical as many of our volunteers are non-Catholic. In fact, last year alone, over 400 separate groups volunteered at the soup kitchen. Regular groups from First Presbyterian, First Lutheran, Cheyenne Mountain Resort, Catholic Parishes, military installations, corporations and businesses, as well as a multitude of individuals are the backbone of the operation. Without volunteer support, the soup kitchen simply would not be able to serve the numbers it is able to accommodate today. The new soup kitchen increased serving capacity from 68 to 175 people at a time. It also includes a stainless steel commercial kitchen, more storage capacity and an expanded family dining room.

Emergency & Transition Services

ETS is comprised of three programs: Marian House Life Support Center, Marian House Community Outreach, and Marian House Client Services. Each provides specific services for our clients.

The Life Support Center delivers services to families with children, such as distributing baby food and formula, diapers, clothing, furniture, case management and toys through the Birthday Buddy and Christmas Gift programs. In FY 07/08, 2,720 unduplicated adults and 4,730 unduplicated children were served in this program. This represents a six percent to eight percent increase respectively.

Marian House Community Outreach delivers furniture, food, clothing, small household appliances and case management to families and individuals who cannot come to the Marian House or other social service agencies to receive help. Last year, Community Outreach delivered over 365 boxes of food to people in our community.

Marian House Client Services provides case management on-site and helps clients with IDs, birth certificates, information and referrals, clothing, etc. In FY 07/08, 2,175 unduplicated clients were served. This represents a 21 percent increase compared to prior year.
## Financials

For Fiscal Year ending June 30, 2008

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<tr>
<th>Total Income</th>
<th>$8,664,359</th>
<th>$6,556,939</th>
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<tbody>
<tr>
<td>Contributions/Fund-raising</td>
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<td>Capital Campaign Pledges/Cash</td>
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<td>Grants</td>
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<td>United Way/CFC</td>
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<td>Service/Program Fees</td>
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<td>Empty Stocking Income</td>
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<td>Investment Income/Loss</td>
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<td>In-Kind Volunteers Hours</td>
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<td>In-Kind Goods/Food etc.</td>
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(include In-Kind)

For Fiscal Year ending June 30, 2007

<table>
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<th>Total Expenses</th>
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<td>Marian House Soup Kitchen</td>
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<td>Family Immigration Services</td>
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<td>Emergency &amp; Transition Services</td>
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(include In-Kind)
Total Income: $8,664,359*
(Includes The New Marian House Capital Campaign Pledges)

Total Expenses: $4,935,420

* Includes discounted value of 30 year land lease agreement for property where The New Marian House Soup Kitchen and the Hanifen Center at Marian House are located. Discounted value of property lease is $2,812,520. $1,013,031 was received in cash or pledges for “A Bridge to New Beginnings” - the Capital Campaign for The New Marian House Project. This income will be used only for this designated purpose.
Catholic Charities
of Colorado Springs
Celebrating 40 Years of
Service to the Community

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www.ccharitiescs.org

Catholic Charities of Colorado Springs is a non-profit organization serving people in need.

Providing Help.
Creating Hope.

To enhance the value and dignity of human life, the mission of Catholic Charities of Colorado Springs is to provide services to people in need, to advocate for justice in social structures, and to call the entire church and other people of good will to do the same.