

Catholic
Charities
of Central Colorado

FY 2018/2019

ANNUAL REPORT

THANKS TO YOU,

Luis and his
mom have
found stability.





Mission, Values, Vision

Ethos: Justice

Values:

Trust

- If we say it, we'll do it
- We give grace for imperfections
- We prioritize and achieve success through relationships

Love

- We choose compassion
- We love our neighbor as we love God
- We value the diversity of the human family

Service

- We are called to serve
- We serve anyone in need with a servant's heart

Boldness

- All things are possible with God
- We are not afraid to do the right thing
- We take risks to meet community needs

Solidarity

We stand together and fight alongside anyone in need against injustice and against the odds

Grit

We don't give up on what we believe

Vision: We transform lives through relationships that build individual resiliency and thriving communities.

Mission: In response to Jesus Christ's call to affirm the value and dignity of each human life, to build solidarity within the community, and to advocate for justice for the poor and vulnerable, Catholic Charities of Central Colorado humbly engages in the ministry of charity for those in both economic and spiritual poverty so that all – staff, volunteers, and clients – may fully achieve their God-given potential.

Meet Luis & His Mom

(on the cover)



Luis' mom escaped political persecution in Venezuela after being forced to participate in pro-regime activities. At the time, she was an engineer working for a government petroleum agency, her husband had left, and she was five months pregnant. She sought asylum in the United States where several months later, Luis was born.

Finding work, child care and a safe place to live was challenging, especially since she did not know anyone. However through the **service** of Catholic Charities Family Connections, Family Immigration Services, and English as a Second Language (ESL) classes, she found stable work and employment. Luis is safely in affordable day care which allows her to work full time.

While she awaits her asylum hearing, she is an active member of our community, legally working and paying taxes. She has been in ESL classes for several years where she is a star student. While she does receive some emergency support from Family Connections, she is proud that Luis is thriving, and that she has been able to integrate into our community. Catholic Charities stands in **solidarity** with this family and hundreds of others to fight against the odds.



31,845

unique individuals were served
at Catholic Charities of Central
Colorado in FY 2018/19

Castle Rock Office



641 Households received emergency services such as food, gas cards and utility bill assistance

87 families completed Care Plans detailing goals:

- **42%** achieved their employment goals
- **48%** obtained or improved housing

Volunteer

Volunteers donated

88,874 hours

valued at

\$2,490,235



466

consultations were given and

258 legal cases

were served by Family Immigration Services



4,963

medical appointments were conducted in Client Services by partner agencies

484 Adults and Children benefited from **counseling services**



Family Connections at Helen Hunt

62% of parents report an increased knowledge of their **child's social and emotional growth**

104 families engaged in ongoing **life coaching/case management**



98 families completed parenting classes

Marian House Complex

41 Community events / activities hosted at Marian House

209,957 hot meals were served at
Marian House

Soup Kitchen



Hanifen Employment Center

176 clients obtained jobs or improved their job positions.

51% of clients continued to be employed after 3 months

Income & Relief Services - 2,527 individuals were served with essential services including employment support, clothing, IDs, bus passes, mail, home items, attorney referrals, etc.).



**"I feel way more confident in myself
and my ability to be a mom."**

Sarah Creates a Bright Future For Her Family

Sarah grew up in a middle-class family and had big dreams. Once she graduated college, she married and had children. She says, "things didn't work out so well." Her family moved from apartment to apartment, then into her mother's home until she was able to get back on her feet.

By the time Sarah found Catholic Charities, she says "I felt defeated, hopeless, dark, negative and angry as to why this would happen to me. I felt lost as a mom, but when I came to Catholic Charities, I was treated with nothing but respect, kindness and empathy. It changed my life and how I view life."

"The support I received from Catholic Charities empowered me. They were a hand up, not a hand out. I was able to secure an apartment - the first one I have had on my own for more than six months!" Sarah also received a car from her church which helped her get to her job as a child care worker, take her children to medical appointments, and to school.

Through hard work, **boldness** and **grit**, Catholic Charities has helped Sarah become more self-sufficient. Sarah now has the knowledge to access resources in times of crisis and has gained confidence in her abilities and gifts. She feels more equipped to encourage and parent her children. She says, "I feel way more confident in myself...and my ability to be a mom."



From Crisis to Stability, Faith, and Freedom

Shirley came to Castle Rock about six years ago. She says, "I didn't have much, I had lost everything and life wasn't looking great for me. I had lost the ability to think there could be anything better. It seemed like every step I took forward, there were 10 steps back."

The final straw came when she was on her way home from her job at 7 a.m. and her car just quit. Shirley had been working with Catholic Charities so she called and asked if there was anything they could do to help with her transportation needs. It just so happened that a car had been donated that day and since Shirley had made so much progress, she was chosen to receive the car.

Shirley said, "That was when things changed for me. I decided to not let things make me go backward and give up. It was like a blessing from God. The folks at Catholic Charities saw what I had a long time ago in my life that I had forgotten. If it wasn't for them believing in me - that I wouldn't be in that situation my whole life - I just don't know where I would be."

Shirley kept working and eventually had saved enough to buy a new car. She donated the car which had come into her life at just the right time back to Catholic Charities so someone else could get a fresh start. "I have so much to look forward to in my life now because of Catholic Charities. I want to thank God, because Catholic Charities also brought that back to me; they gave me back the ability to believe again." That's what **love** and **service** is all about.





"I have so much to look forward to in my life now."



**Sam found a new life simply by
attending a job fair at the
Hanifen Employment Center**

Prison to Star Employee

Sam had been incarcerated at a young age. When he was released from prison, it was difficult finding and maintaining work. In fact, he had just lost a minimum wage job where he did not feel confident or successful. He wanted to feel that he belonged, which led him to attend a job fair at the Hanifen Employment Center. He arrived in slacks and a sport coat with resume in hand, interviewed with several employers, talked with staff, and after a background check, landed a position with Industrial Recyclers. They knew his background, but believed in giving second chances. And it has paid off for everyone.

"His attitude at work is contagious," said one of Sam's bosses. Another boss exclaimed, "He is beaming, and I wish we could find more *Sams* to work here." Sam found the job he was looking for: one that was rewarding, where he was appreciated for his skills and the person he was, and one that pays a living wage. His new job will give him the opportunity to continue to grow and be promoted.

Sam wants to take his experience and talk to students about what mistakes they can avoid in their lives. He knows firsthand how difficult it can be to move forward when some mistakes just will not go away - like a police record that makes it difficult to start fresh. His newfound success is his way of giving back. He wants to go the extra mile to help someone else stay out of trouble. It's all about building **trust** and **relationships**.



Hanifen Employment Center Spotlight

INTERVIEWING SKILLS CLASS

Gain essential skills and useful tips when it comes to best practices for job interviews. Our instructors will work with each student to ensure he or she gains critical skills as they move towards stability.

Join us for a FREE class offered by the Hanifen Employment Center.

THE DETAILS

COST:
This course is free and course materials will be provided.

WHEN:
Tuesday, October 22nd, 2019
9 a.m. - 11 a.m.

WHERE:
Catholic Charities of Central Colorado
Hanifen Employment Center
14 W. Bijou Street



BUDGETING SKILLS CLASS

Gain essential skills and useful tips when it comes to managing your personal finances and building a budget. Our instructors will work with each student to ensure he or she gains critical skills to help move towards stability and success.

Join us for a FREE class offered by the Hanifen Employment Center.

THE DETAILS

COST:
This course is free and course materials will be provided.

WHEN:
Tuesdays November 19th & December 17th, 2019
9 a.m. - 10 a.m.

WHERE:
Catholic Charities of Central Colorado
Hanifen Employment Center
14 W. Bijou Street
Colorado Springs, CO 80903

TO REGISTER:
Call (719) 866-6445



COMPUTER & SOFT SKILLS IN THE WORKPLACE

Gain essential skills and useful tips when it comes to communication, computers and conflict resolution in the workplace and beyond. Our instructors will work with each student to ensure he or she gains critical skills to help move towards stability and success in the workplace.

Join us for a FREE class offered by the Hanifen Employment Center.

THE DETAILS

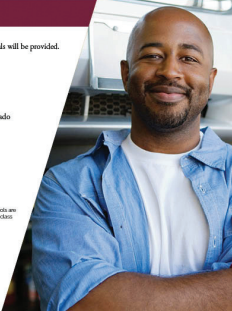
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Colorado Springs, CO 80903

TO REGISTER:
Call (719) 866-6445

INCLEMENT WEATHER POLICY
We follow the most current U.S. Department of Education's policy. If this website is closed for the most current date, this class will not be held.



The Hanifen Employment Center (HEC), formerly the Life Skills & Career Development Center, filled 176 jobs in the last fiscal year. That is a record since the first job placement in July 2015. At the end of the FY 18/19 (June 30, 2019), 522 jobs have been filled to date.

New classes and individual mentoring ensures anyone walking through the doors of the HEC can get the skills they need to apply for a job. Employers work with Catholic Charities to fill open positions, including apprenticeship programs so clients have an opportunity to be hired for life-changing positions.

HEC staff builds **relationships** with employment partners who attend monthly fairs and hiring events. Clients who need to develop or improve specific skills are hired in Catholic Charities Marian House Works! program. Here they build confidence and learn skills needed to move to a full-time position in the community.

Catholic Charities Castle Rock Spotlight

The Castle Rock office celebrated six years of **service** to Douglas, Elbert and Park Counties, and moved to larger offices this year. This enabled program expansion and more help for families in need. In fiscal year 2018/19, 641 unique families were served.

The new office has allowed Catholic Charities (CC) to continue working on innovative and collaborative solutions that go beyond the traditional "hand-outs" and address the root causes of poverty. Critical collaborations with Douglas County and other human service providers, and a team approach were considerations in the move, particularly the ability to co-locate with Tri-County Health and Alternatives Pregnancy Center.

Counseling options were also expanded by leasing office space to Heart Centered

Counseling. Combined with Denver Counseling Associates, CC has robust counseling options for our clients.

A training room with audio/video capabilities was incorporated, which has hosted English as a Second Language classes and Financial Literacy trainings. Job skills classes and other skill-based opportunities are planned for the future.



The Castle Rock office Advisory Council poses in front of the new Catholic Charities offices at 410 South Willcox Street.

Strategic Goals and Agency Outcomes



Free Flu Shot Clinic at Marian House

Strategic Goal 1: Address gaps in essential human services to achieve improved physical, mental, and spiritual health for those we serve.

- Access to services were expanded as a result of 2,917 new program screening / entries
- 1,742 clients were empowered and engaged by increasing knowledge of community resources
- 4,963 medical appointments were scheduled, broadening access to Health and Well-Being services



Kidz Korner at Family Connections

Strategic Goal 2: Enhance the resiliency of individuals and families, providing a step out of crisis and toward stability and thriving.

- 91% of clients improved or made progress toward their goals in Family Connections and in Castle Rock
- 92% of clients represented in Immigration Court avoided deportation
- 81% of parents taking parenting classes reported their family relationships have improved



Hanifen Employment Center Job Fair

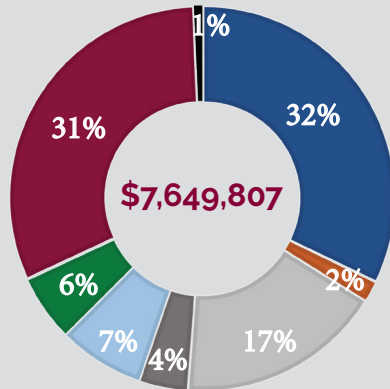
Strategic Goal 3: Provide a pathway to economic stability by enhancing financial skills, facilitating access to resources, and removing barriers to employment

- 209 clients obtained or improved employment (Colorado Springs and Castle Rock)
- 100% of Family Mentor Alliance families - a program of Family Connections - were still housed after 12 months
- 92% of applicants in immigration services reported improved legal status

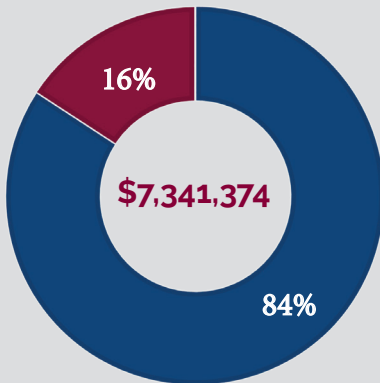
Agency Financials

Revenue with In-Kind

- Contributions
- Program / Service Fees
- Grants
- Bequests
- Diocesan Financial Support
- St. Pat's Gala / Special Events
- In Kind - Goods / Food, etc.
- Miscellaneous



Expenses with Depreciation and In-Kind Expense



- Programs & Services (including depreciation and In-Kind expense)
- Administration & Fundraising

*84 cents of every dollar goes directly to program support
\$308,433 in Restricted Funds will carryover to FY19/20 program expenses
Our Form 990 can be viewed at CCharitiesCC.org/about-us/financial-reports*



**Catholic
Charities**
of Central Colorado

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Colorado Springs, CO 80903

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Colorado Springs, CO 80903
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CASTLE ROCK OFFICE

410 South Wilcox Street, #102
Castle Rock, CO 80104
T: 720-215-4521

THE MARIAN HOUSE

14 West Bijou Street
Colorado Springs, CO 80903
T: 719-475-7314 F: 719-633-0289

HELEN HUNT CAMPUS

917 E. Moreno Avenue
Colorado Springs, CO 80903
T: 719-578-1222

To make a donation, visit us at CCharitiesCC.org/donate

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