

Catholic
Charities
of Central Colorado

FY 2019/2020

ANNUAL REPORT

THANKS TO YOU,

Ezequiel and Patricia found freedom.



On The Cover

Ezequiel and Patricia Find Peace Through Legal Residency



Ezequiel and Patricia sacrificed to have their American Dream. To escape drugs and violence threatening their family, they moved several times in Mexico, then Ezequiel moved to the United States where he spent a year living in his car so he could support his family in Mexico. After he became a U.S. citizen, he brought his family to live with him. They

bought their dream home and life was good. When Patricia began the process of becoming a U.S. resident, she received the news that she would need to return to Mexico to live for at least 10 years to serve penalties for coming to the U.S unlawfully 20 years ago. The family was devastated.

Ezequiel traveled back and forth between Colorado and Mexico. Through the service of **Catholic Charities Family Immigration Services**, Patricia's penalty was reduced from 10 to 3 ½ years and she was able to return to the United States having earned her permanent residency status.

The couple could not be happier to finally experience freedom and hope - the hope that their life in the U.S. will be one they can enjoy for the rest of their days, and the two will spend their golden years together in the land they call home.



COVID-19 Impact on Services

This has been a year like no other in recent history. COVID-19 began impacting Catholic Charities in mid-March 2020 when due to Governor Polis' stay at home order, the way services were delivered in all of our programs changed dramatically.

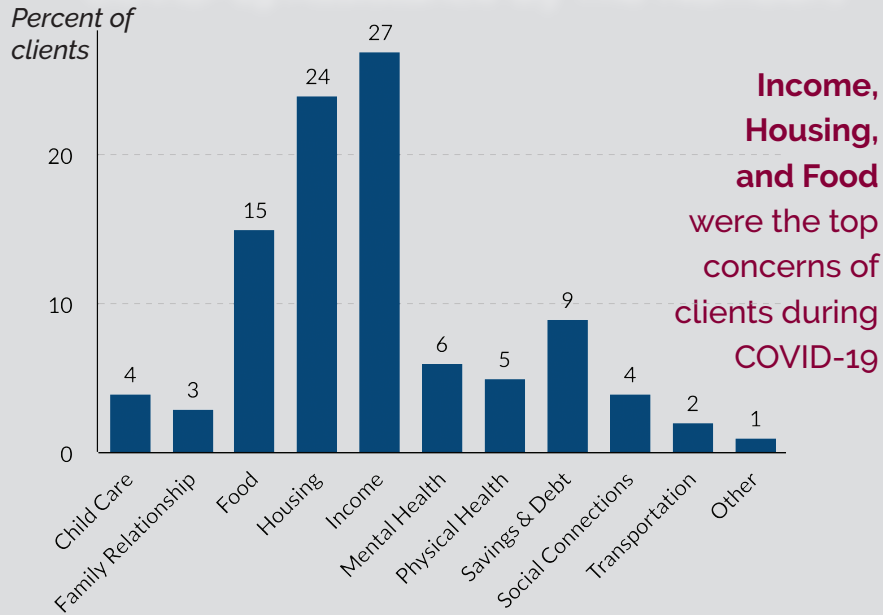
Marian House Kithcen served a hot meal on March 15. The next day, sack lunch distribution began, lasting over two months. When the kitchen reopened for hot meal service June 8, it looked quite different. Gone were picnic-style tables and the cafeteria service line, replaced with round tables and pre-plated meals. The number of meals served decreased from 600+ to 288, the maximum allowed with social distancing, and volunteer support decreased from 50+ to a maximum of about 30 volunteers per day.

Other programs continued to serve clients via technology using Zoom, text, phone, and in-person, socially distanced in parks. Events were canceled or moved online. Staff worked from home or socially distanced in the office. New curriculum was created to deliver ESL, Early Literacy, Parenting, and Citizenship classes online. Rent assistance became a high demand service to try to keep people, most who had never sought assistance before, in their homes. And families could not find baby products in retail stores, so a FEMA delivery to Catholic Charities helped provide these needed items.

In May, facilities reopened with new cleaning, disinfecting, and socially distanced appointments using Plexiglass shields, masks, gloves, and anti-bacterial hand sanitizer.

It is a different world. We hope a vaccine will be developed soon so we can deliver more in-person services in the new year.

COVID-19 Assistance By The Numbers



Income, Housing, and Food were the top concerns of clients during COVID-19

167 households received \$ 136,491 in COVID-19 **Rent Assistance** from April 15 through June 30.

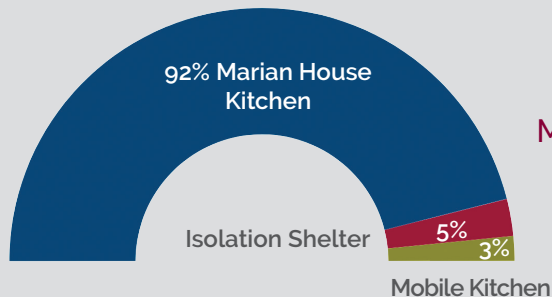


"Had it not been for the support I received from Catholic Charities, I don't know what my family would have done."

"COVID ended my business and made it extremely difficult to find replacement work or income of any kind to the point that I was facing eviction"



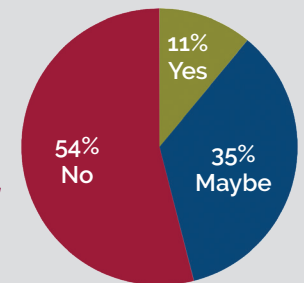
280 families received \$12,155 in **Baby Products** and **Grocery Cards** from March 16 through June 30.



32,707 Meals were served March 16 - June 30 at the Marian House Kitchen, the mobile delivery kitchen, and the Isolation Shelter.

If Not for COVID-19, Would You Have Needed Catholic Charities?

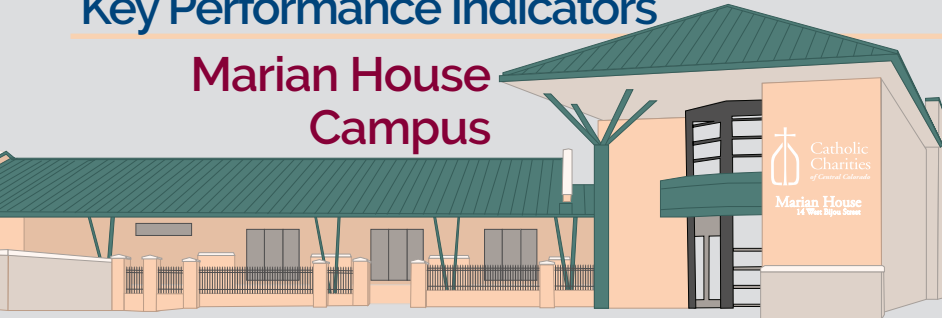
Families who never needed help before, needed help during the pandemic.



FY 2019/2020

Key Performance Indicators

Marian House Campus



174,967 Marian House Kitchen Meals Served

- 704 Food Boxes distributed
 - 435 Seniors; 269 Emergency
- 1,988 Holiday Turkey meals distributed

1,598 Hanifen Center for Self Sufficiency Unique individuals served

- 859 clients were in case management
- 299 received COPE utility bill assistance
- 314 were in employment counseling
- 177 housing search & placement
- 170 accessed the computer lab
- 131 individuals received rent assistance

Castle Rock Office

608 Unique Households received emergency services such as food, gas cards and utility bill assistance

53 families completed Care Plans detailing goals:

- 75% made progress on their goals

42 families received rent assistance



Family Connections at Helen Hunt



4,577 Unique parents & children served in 1,235 households

- 92 households had defined goals
 - 67% made progress toward goals
- 566 sought Emergency Services (35% were homeless)
- 176 utilized COPE utility bill assistance
- 128 engaged in case management/coaching
- 74 received rent assistance

VOLUNTEER

Volunteers donated
74,816 hours valued at
\$2,207,072



3,814
medical appointments
were conducted in
Client Services by
partner agencies



538 consultations
about legal options

284 legal cases
were served by Family
Immigration Services

441 Adults
and Children
benefited
from
counseling
services





"I'm committed to success and stability for my family."

Thonda Creates A New Beginning For Her Family

Thonda brought her family to Colorado with hopes of a fresh start, but the universe had different plans. Her job offer and living situation fell through and the family became homeless. They relied on help from Catholic Charities and Family Promise Interfaith Hospitality Network as Thonda struggled to gain stability. She found work at a temp agency, kept the children in school, and did her best to break through the barriers of poverty.

Catholic Charities Family Connections first helped with emergency services, then set her up with a Life Coach who helped her establish both short and long-term goals for housing, stability, employment, and success.

Thonda found a job she enjoys and provides stable income for her family. The family also moved into a home that was perfect for them. Catholic Charities helped with the initial deposits and furniture, and Thonda made the house a home for her children.

Thonda said, "I came here with a plan that didn't include me and my kids going to a shelter. Catholic Charities offered me a hand up and that made all of the difference." Although Thonda has completed formal case management, she still stops by Family Connections to check in to ensure she stays on track because she says, "It was a complete turnaround for me. I am committed to success and stability for my family."



Dawn's Dedication Brings Her Boys Home

Dawn was removed from her parents' care at age four, then was abused by her foster parents until she was 15 years old. Next came an abusive marriage, that produced two beautiful children. She didn't want her sons to see their father abuse her, so she left with them and spent the next year in homelessness.

While the kids thought camping in the car was great fun, Dawn knew she needed a way to support her children. Unfortunately, to dull the pain of her past, she fell into drugs and DHS put her children in the same foster care system she had experienced. She was determined to get clean and get her children back.

She found **Catholic Charities Castle Rock** and began moving toward stability. Through the Douglas County Cares program, of which Catholic Charities is a founding partner and family facilitator, Dawn receives weekly counseling, support, and guidance. With emergency support, receiving a donated car, and achieving job stability, Dawn now has a 3-bedroom apartment and has met all the benchmarks set for her by Family Court. She expects her sons to be back in her custody and home with her soon.

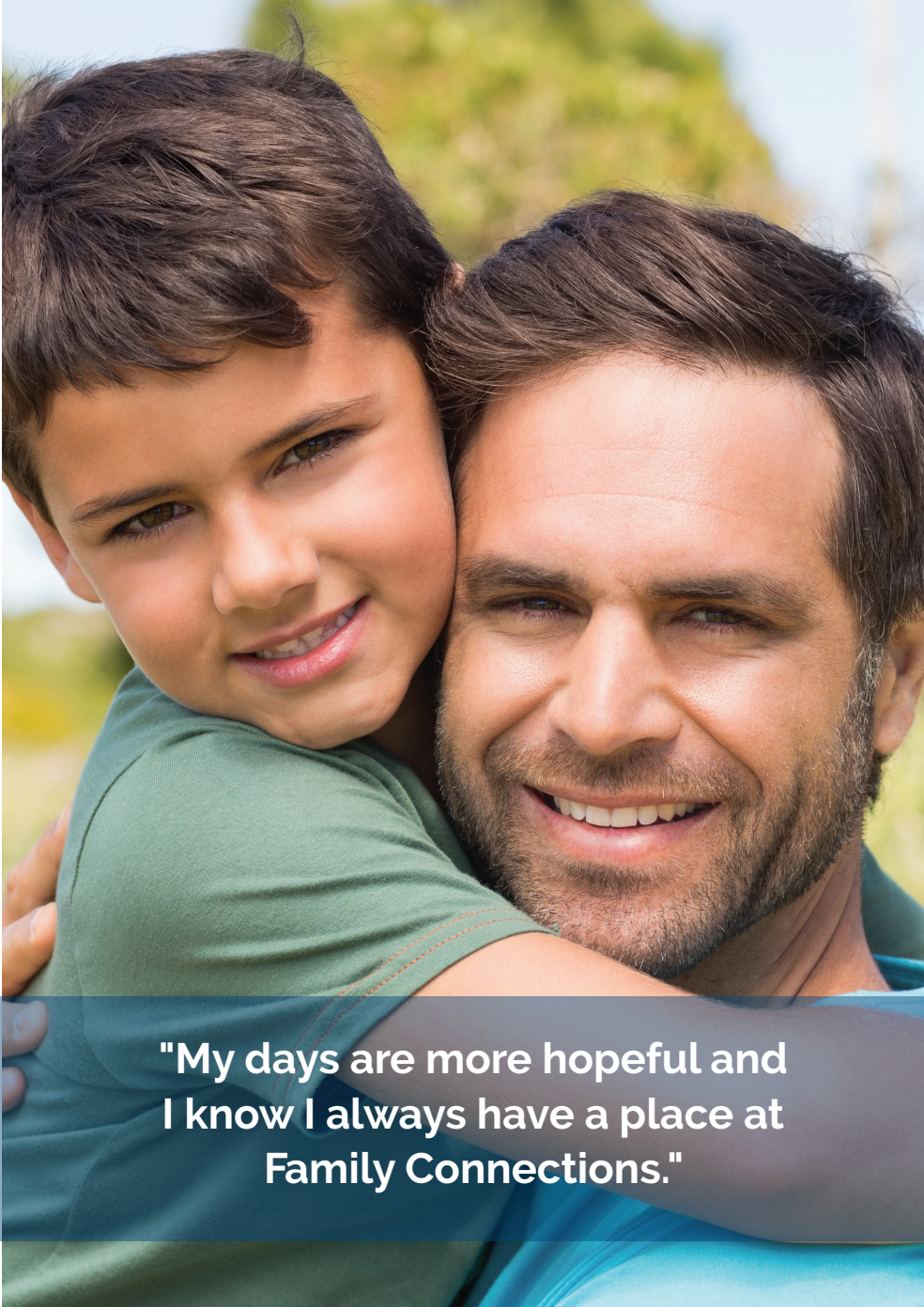
It is not just about finding a stable home and job; it is about healing the whole person. Dawn joined a church where she receives spiritual counseling and participates in charity opportunities, giving back to the community which helped her. Dawn says, "The system support at Catholic Charities is what helped me move forward. They provided the things I needed, when I needed them, and that is what made the difference."



CATHOLIC CHARITIES OF CENTRAL COLORADO



**"The systems support
at Catholic Charities is what helped
me move forward."**



"My days are more hopeful and I know I always have a place at Family Connections."

Mario Finds Hope to Provide a Better Life for his Son

Mario, a single dad, was struggling with challenges including homelessness, broken relationships, physical health concerns, and trouble with employment. These issues created a great deal of stress and fear around housing instability, including time spent living in a shelter. His family and friends could only provide limited support, so Mario reached out to Catholic Charities.

Initially, Mario sought help for emergency services (bus passes and laundry support), but once he began working with his **Family Connections Life Coach** to address the root issues, his life began to change. He was approved for a housing voucher and Family Connections helped with an apartment application fee and a motel stay to bridge the few days needed until they moved into their apartment.

Through Family Life Coaching, Mario received support for basic needs, help obtaining new beds and household items, food assistance, and financial support to get a driver's license. He also received help with employment and mental health resources for his child.

While Mario continues to search for employment during COVID-19, he said, "The sincerity of the Family Life Coach made the greatest impact on me, which triggered many emotions. But the greatest was encouragement. The experience has brightened my future and now my days don't look so drab. My days are more hopeful, and I know I always have a place at Family Connections."



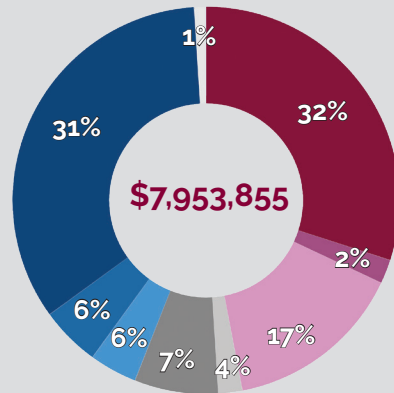
Agency Financials

Mission, Values, Vision

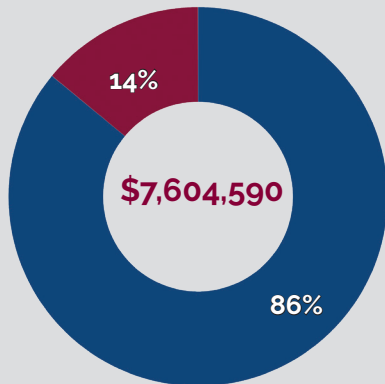


Revenue with In-Kind

- Contributions
- Program / Service Fees
- Grants
- Bequests
- Diocesan Financial Support
- St. Pat's Gala / Special Events
- Government Agencies
- In Kind - Goods / Food, etc.
- Miscellaneous



Expenses with Depreciation and In-Kind Expense



- Programs & Services (including depreciation and In-Kind expense)
- Administration & Fundraising

*86 cents of every dollar goes directly to program support
Our Form 990 can be viewed at CCharitiesCC.org/about-us/financial-reports*

Ethos: Justice

Values:

Trust

- If we say it, we'll do it
- We give grace for imperfections
- We prioritize and achieve success through relationships

Love

- We choose compassion
- We love our neighbor as we love God
- We value the diversity of the human family

Service

- We are called to serve
- We serve anyone in need with a servant's heart

Vision: We transform lives through relationships that build individual resiliency and thriving communities.

Mission: In response to Jesus Christ's call to affirm the value and dignity of each human life, to build solidarity within the community, and to advocate for justice for the poor and vulnerable, Catholic Charities of Central Colorado humbly engages in the ministry of charity for those in both economic and spiritual poverty so that all – staff, volunteers, and clients – may fully achieve their God-given potential.

Boldness

- All things are possible with God
- We are not afraid to do the right thing
- We take risks to meet community needs

Solidarity

We stand together and fight alongside anyone in need against injustice and against the odds

Grit

We don't give up on what we believe



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To make a donation, visit us at CCharitiesCC.org/donate

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We respect everyone who comes to us for help. Many are working toward a fresh start in life. So, while their stories are true, client names and images may have changed to protect their privacy.