



Catholic
Charities
of Central Colorado

FY 2020/2021

ANNUAL REPORT

THANKS TO YOU



Alaina is Happy and Living With Her Parents.

Amanda & Josh Find Stability



Josh and Amanda were experiencing difficult times: some due to poor choices - others due to circumstances. But when their baby girl had to live with family members due to those choices, they knew things had to change.

That is when they found **Catholic Charities Family Connections**.

Determined to bring their child home to a safe, loving environment, Josh and Amanda participated in **Early Childhood Education and Parenting Programs** where they grew as individuals, partners, and parents. Their case manager walked with them, providing emotional and tangible support such as clothing, baby needs, experience, and suggestions to make their family stronger.

Today, the family continues to build upon their foundation by participating in ongoing case management and additional education programs. They have acquired parental resilience, found social support, and can guide the education of their child. Each week brings new discoveries as they share and experience the parenting journey.

Together, Josh and Amanda have overcome many obstacles, and their daughter is home and thriving in the love and security she feels from them. She participates in classes and programs provided by Family Connections designed for children. Their journey has not been easy, and certainly struggles still lay ahead, but with the tools they have acquired through these programs, they can face whatever comes their way and raise a happy, healthy child.



Mission, Vision, Values

Mission: In response to Jesus Christ's call to affirm the value and dignity of each human life, to build solidarity within the community, and to advocate for justice for the poor and vulnerable, Catholic Charities of Central Colorado humbly engages in the ministry of charity for those in both economic and spiritual poverty so that all – staff, volunteers, and clients – may fully achieve their God-given potential.

Vision: We transform lives through relationships that build individual resiliency and thriving communities.

Ethos: Justice

Values: We pursue justice because of our belief in the life and dignity of the human person.

Trust

- If we say it, we'll do it
- We give grace for imperfections
- We prioritize and achieve success through relationships

Love

- We choose compassion
- We love our neighbor as we love God
- We value the diversity of the human family

Service

- We are called to serve
- We serve anyone in need with a servant's heart

Boldness

- All things are possible with God
- We are not afraid to do the right thing
- We take risks to meet community needs

Solidarity

- We stand together and fight alongside anyone in need against injustice and against the odds

Grit

- We don't give up on what we believe

Catholic Charities Benchmarks



Total
Unduplicated
Population
Helped: **9,156**

Unduplicated Households
Served: **5,602**



\$100 = 6 large cans of
formula or 400 diapers



\$200 = 60 hot, nutritious
meals



\$300 = food for a family of 4
for one week



\$500 = 25 hours of individual
job training



\$1,000 = can help a family
retain housing, avoiding
homelessness.

Family Assistance Programs

73 families
participated
in **Parenting classes**
and **Playgroups**. **100%**
said parenting knowledge
improved.



102 families
received **Family
Connections**

Life Coaching. **91%** of families
made improvements in areas like
housing, nutrition, and child
education.



40 families have care
plans in **Castle Rock**
with **64%** making
progress on their goals

VOLUNTEERS

Volunteers are the backbone of the organization,
allowing ministries to be born or to continue as a
result of their donation of time, talent, and treasure.

1,344 Individuals
86 Groups
132 Youth



1,476 Total
Volunteers

Volunteers
contributed
46,431 Hours
of their time



or the
equivalent
of



22 Full Time
Employees

Emergency Assistance Programs



734 clients in Colorado Springs were served with emergency services like

utility assistance, bus passes, and new and replacement IDs through **Client Services**.

876 families, benefiting **1,942** children, were served with a variety of baby needs through **Family Connections**.



625 clients in **Castle Rock** were served with



emergency services like utility assistance, grocery vouchers, and household items.

Self-Sufficiency Programs

159 clients received employment counseling, resume building, and job search support at the **Hanifen Employment Center**. **81** clients obtained new jobs or job advancement.



112 clients from **25** countries, enrolled in

English as a Second Language classes. **91%** reported an increase in English competency skills.

400 consults were provided by **Family Immigration Services**, with **244** new cases opened. **27** clients became U.S. citizens and **52** clients obtained or renewed legal residency. Clients from **42** countries were represented.



940 households were saved from eviction through **\$1.7M COVID rent assistance**. **92%** still housed after 3 months.

Food Assistance Programs

The Marketplace Opened Feb 1, 2021



47,119 lbs. of food were given to **169** food-insecure households at **The Marketplace**.

55,836 meals were served at the **Marian House Kitchen** including **8,440** at the community **COVID Isolation Shelter**.



590 food boxes were distributed to individuals, families, and seniors in need through **Marian House Community Outreach Services**.

Health & Well-Being Programs



159 households benefiting **331** clients, spouses, and children, were helped through **Life Connections** individual, family, and relinquishment **counseling services**.

250 clients met with on-site **medical partners** including **SET, Diversus, and Penrose-St. Francis Community Nurse**, who provided over \$16,000 for client co-pays, prescriptions, eye exams, medical supplies, and more.



257 flu and COVID vaccinations were given at **Marian House** throughout the year.

We rise together to serve our most vulnerable.

Help us help each other.



Catholic
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of Central Colorado

New Programs in FY 2020/21

The Marketplace & Family Center of Douglas County

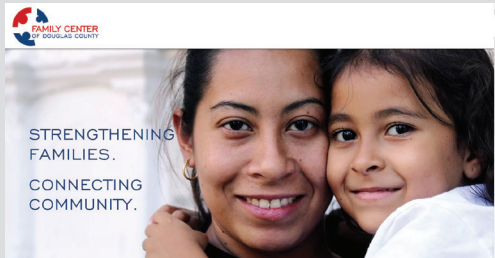


The Marketplace, a food pantry at the Marian House, opened to help alleviate food insecurity in Colorado Springs as a result of the pandemic. Located downtown in a semi-food desert, the Marketplace lets visitors "shop" at no cost for food. Items offered include fresh and shelf-stable food

such as fruits and vegetables, dairy and meat, cereal and grains, and some prepared foods. Clients are assisted by Volunteer Shoppers who offer suggestions on selection, and ensure the families take enough food to last for 10 days.

The **Family Center of Douglas County**

is a partnership of Catholic Charities of Central Colorado, which operates the center in Castle Rock,



and Manna Resource Center, which operates the center in Highlands Ranch. The Family Center provides services to families with at least one child under the age of 18. The goal of the center is to strengthen and sustain healthy relationships and help families achieve greater stability.





"Catholic Charities accepted me for who I am and why I was there."

Mike Finds Happiness & Stability

Mike moved in with his mother to support and care for her as her health began to decline. He worked two jobs to ensure they had income and were comfortable, but then Mike suffered medical issues leaving him unable to work. Health care providers felt his mother needed more care than Mike could provide and assisted her into a nursing home. Mike could no longer afford to keep the house, so he moved into his car. After two weeks, his legs were so swollen that doctors told him he needed to be able to stretch out and lay down. He could no longer live in his car.

Mike moved to a shelter, recovered, and found a job he could manage with his health issues. He never imagined ending up in a shelter but made the best of the situation. He began eating at the **Marian House Kitchen** for the hot meal and began to save for an apartment.

After a year of COVID restrictions, Mike was able to visit his mother before she passed. Devastated, he was determined to get his life back. He found a rental he could afford if he could get help with food and other necessities. He signed up for **Senior Food Boxes** - delivered by Catholic Charities - to supplement his groceries and help him stay on budget. As the Senior Food Box program began to phase out, he transitioned to the **Marian House Marketplace** where he can shop, at no cost, for about 10 days worth of groceries each month. He also takes advantage of the daily hot meal at the **Marian House Kitchen** when he can.

Mike is now living in stability and can be seen picking up others from the shelter and taking them where they need to go. Mike looks for the positive in life and is supporting others in finding the stability and happiness he now has back in his life.



Michael Achieves Stability for his Family

Michael happily fills his free time preparing meals, helping with homework, spending time with his children, and helping them thrive. But it hasn't always been this way.

After a rough start into adulthood, including becoming a father at age 15, Michael fell in love and married. He made a career in metal works, which provided for his family of seven. Everything was going well until he realized his wife suffered from a severe addiction. He supported her recovery but soon realized he needed to protect the welfare of his children, so he moved with them to a healthier environment.

Moving also meant leaving his job, the town they called home, and the life they knew. That was seven years ago. The family moved to Castle Rock where Michael found a good community and a church but struggled finding a job that paid enough to support his family. He reached out to Catholic Charities when he was no longer able to overcome all the challenges on his own.

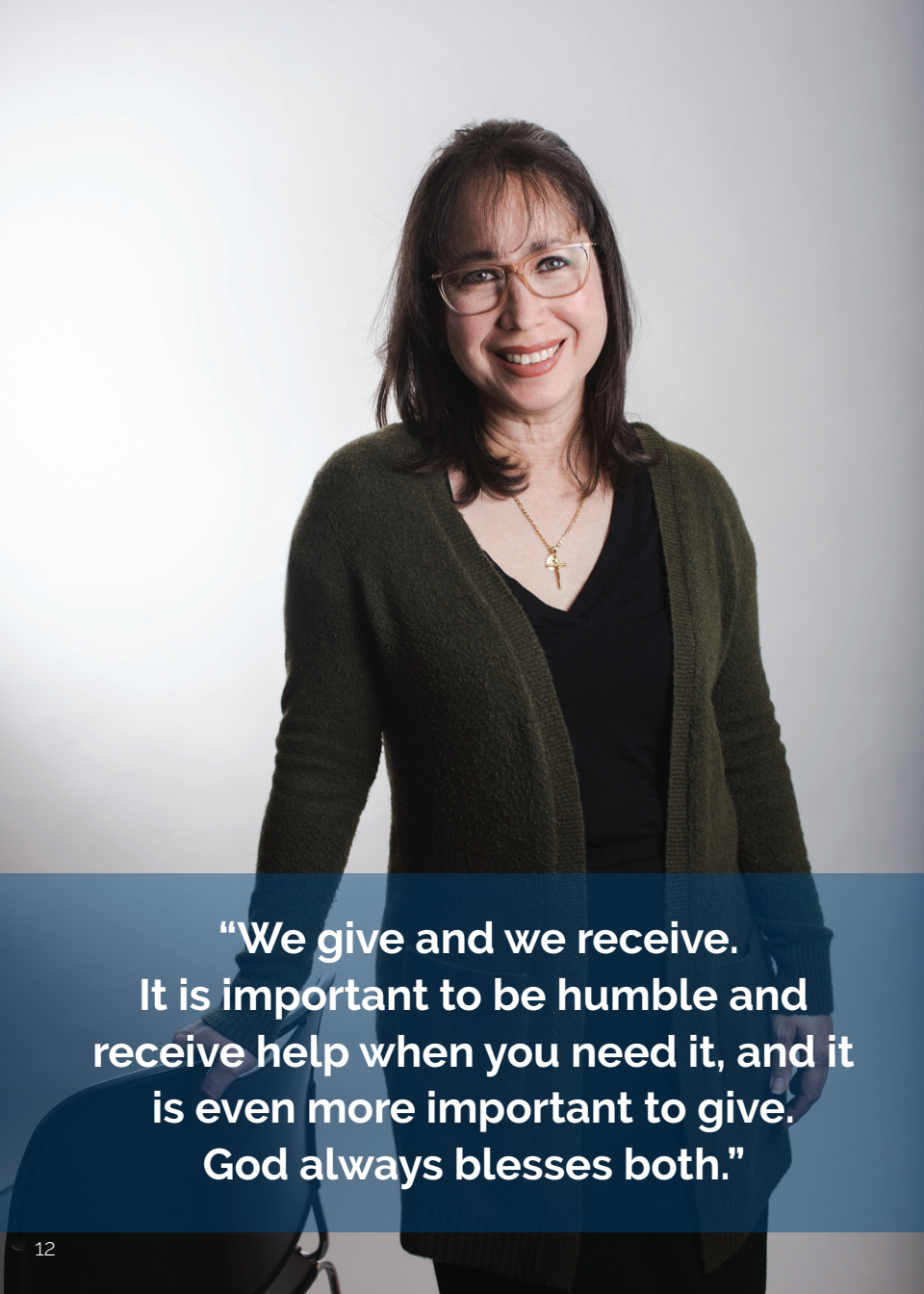
The **Catholic Charities Castle Rock** team listened and provided food and other necessities to make ends meet. After Michael found a place to live, Catholic Charities partnered to provide rent assistance and furnishings as the family settled into their new home. When Michael's car broke down, he was given a reliable vehicle through our vehicle donation program, which allows him to continue working at a job he loves and one that supports his family.

Michael said, *"It's my children that keep me going; they are my motivation to move forward and succeed... Catholic Charities has been a truly amazing blessing to me and my family."*



A man in a yellow, blue, and white plaid shirt and blue jeans is pushing a woman on a swing. The woman has dark curly hair, is wearing a white t-shirt and light blue jeans, and is holding a black bag. They are in a park setting with trees, a black car, and a picnic shelter in the background. The ground is covered in wood chips. A red vertical post supports the swing chain. A semi-transparent blue box contains white text.

“I could live in a cardboard box, but I needed stability for my kids.”



**“We give and we receive.
It is important to be humble and
receive help when you need it, and it
is even more important to give.
God always blesses both.”**

Maria Enrolls In ESL Classes to Relearn Her Native Language

Maria was born in South Carolina but moved to Panama at the age of two when her father, a civil engineer, moved the family for a better job. She attended college, became an architect, married her husband - an electrical engineer, and had four children - twins Louis and Eduardo and two daughters. Her children and her husband spoke English, but Maria had forgotten her native language, speaking only Spanish.

When Eduardo experienced some medical issues beyond what the doctors in Panama could address, Maria moved the family to Colorado Springs where Louis had become an executive chef at a local restaurant, and Eduardo could get medical care. Fortunately, Maria's husband, Juan, could work remotely, traveling to Panama every other month.

Maria was struggling to learn English when a friend told her about the **English as a Second Language program** at Catholic Charities. Maria loves her instructors and the other students. *"They treat you with dignity and are lovely and kind people,"* she said.

This was not her first exposure to Catholic Charities. Maria and her father, a Catholic Deacon, volunteered at Catholic Charities in Panama. *"Seeing them help those in need really impressed me,"* she said. *"The volunteer work is one of the best things I have done in my life."*

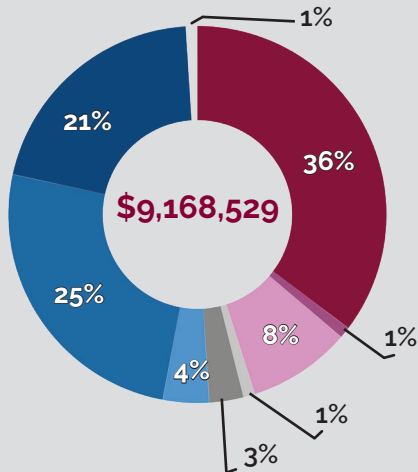
When asked what she would say to someone thinking about taking ESL, Marie replied, *"Take these classes, please! You will never regret it...It is the best way to communicate and learn about U.S. culture. This is the one country that gives you the opportunity to live free and work. You need to try to know about the country and the people."*



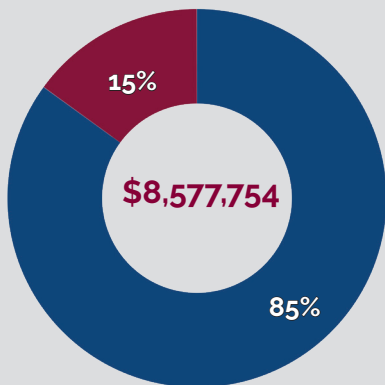
FY 2020 - 21 Agency Financials

Revenue with In-Kind Expense

- Contributions
- Program / Service Fees
- Grants
- Bequests
- Diocesan Financial Support
- St. Pat's Gala / Special Events
- Government Agencies *
- In Kind - Goods / Food, etc.
- Miscellaneous



Expenses with Depreciation and In-Kind Expense



- Programs & Services (including depreciation and In-Kind expense)
- Administration & Fundraising

85 cents of every dollar goes directly to program support

* Gov Agency passthrough funding increased due to CARES
Emergency Rental Assistance COVID funds

Our Form 990 can be viewed at CCharitiesCC.org/about-us/financial-reports

Partnerships Play a Key Role Coats, Turkey Meals, and More!



Marisol and her family visited the Knights of Columbus Coats for Kids event at Family Connections in November 2020. Children got to choose a new coat, and families were able to sign up for other services including our Early Education programs.

At Thanksgiving, families were surprised with turkey meals provided by Safeway and their customers through the Turkey and Santa Bucks programs. Families drove through the parking lot at the Helen Hunt Campus and meals were placed in their cars by Circle of Fathers volunteers. Other partnerships that benefit our clients include:

- Cooking Matters classes with Care & Share
- Douglas County - DC Cares, Emergency Rental Assistance, Winter Shelter Network, and Family Center
- Just Between Friends clothing donation to our children's closet
- Volunteer Income Tax Assistance with Pikes Peak United Way
- Colorado Springs Utilities for Project COPE assistance

Proud Partner with:



Family Resource
Center Association





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To make a donation, visit us at CCharitiesCC.org/donate

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We respect everyone who comes to us for help. Many are working toward a fresh start in life. So, while their stories are true, client names and images may have changed to protect their privacy.