

Catholic
Charities
of Central Colorado

FY 2021/2022

ANNUAL REPORT

THANKS TO YOU



A Family Achieves Resiliency and Stability

A Family Finds Hope & Happiness



Monica loves and supports her children. With her husband working excessive hours to provide for the family, Monica is the primary caretaker for their four kids. Monica's job required her to work in the evening when the children were home. She needed a different job - one with fewer evening hours and better pay. Her cousin told her to call Catholic Charities for help. She did not know that

making that call would have such a significant impact on her entire family.

Monica began working with Maria, a life coach/case manager in **Family Connections**. Her first goal was a better, more flexible job. After working with the Hanifen Employment Center, Monica found a job working as an in-home caregiver. She loves her job, and it allows her time at home with her kids. She plans to become a CNA (Certified Nursing Assistant).

A bigger concern was her son, Jaime. His grades were dropping and he was not happy with his life, his friends, or prospects for the future. During several sessions with Maria, Jaime became motivated as he realized a career path was achievable. He saw hope. Jaime graduated high school and enrolled in a 2-year program at Pikes Peak State College. His growth and enthusiasm are contagious and his siblings now talk about their desire to attend college – a path they once thought was unattainable.

Monica said, **“Without Catholic Charities, my son would not have the future he now has. He is now highly motivated and excited.”** She continued, "I would still be in my old job working all the time instead of being home with my children, where I needed to be. I love it when they ask for something, and I can be there with them and say, YES!"



Mission, Vision, Values

Mission: In response to Jesus Christ's call to affirm the value and dignity of each human life, to build solidarity within the community, and to advocate for justice for the poor and vulnerable, Catholic Charities of Central Colorado humbly engages in the ministry of charity for those in both economic and spiritual poverty so that all – staff, volunteers, and clients – may fully achieve their God-given potential.

Vision: We transform lives through relationships that build individual resiliency and thriving communities.

Ethos: Justice. We pursue justice because of our belief in the life and dignity of the human person.

Values:

Trust

- If we say it, we'll do it
- We give grace for imperfections
- We prioritize and achieve success through relationships

Love

- We choose compassion
- We love our neighbor as we love God
- We value the diversity of the human family

Service

- We are called to serve
- We serve anyone in need with a servant's heart

Boldness

- All things are possible with God
- We are not afraid to do the right thing
- We take risks to meet community needs

Solidarity

- We stand together and fight alongside anyone in need against injustice and against the odds

Grit

- We don't give up on what we believe

*To read more about the clients featured in this report, visit us at:
CCharitiesCC.org/Stories-of-Hope*

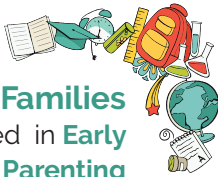
Family Assistance Programs



115 families
(414 people)
received Life
Coaching/case
management

through **Family Connections**

78 households have care plans in
Castle Rock with **82%** making
progress on their goals



104 Families
participated in **Early
Literacy & Parenting
Education Classes**

Family Connections helps families thrive, not just survive. From families experiencing poverty, crisis, who are homeless, or on the verge of homelessness, to those seeking educational opportunities for their children, families can access programs to help meet their needs.



Catholic Charities gave me the stepping stones I needed to get my family stable.

LEDEANA

Programs

Family Navigation

Family Strengthening Life Coaching:

- Colorado Community Response • Student & Family Support Program

Family Support Services: resources • referrals

Early Childhood/Parent Education: Playgroup • Safe & Secure •

Growing Great Kids • Circle Groups • and so much more

Self-Sufficiency Programs



If it weren't for Catholic Charities, I wouldn't be where I am today. No matter what you go through, there's help out there.

JORGE

173 clients received employment counseling at the **Hanifen Employment Center**



1058 households were assisted with rent in Castle Rock and Colorado Springs

586 clients received help with **Family Immigration Services**



Our stability programs help families become independent and self-sufficient. From employment services and rent assistance, to immigration support navigating the complex immigration system, our case managers walk with families and individuals helping them pursue personal and professional development.

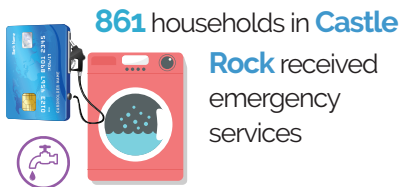
Programs

Rent & Housing Assistance

Family Immigration Services: DACA • U.S. Citizenship • Visas for Crime Victims • Permanent Residency • and so much more

Hanifen Employment Center Services: Life Skills Counseling • Job Fairs • Computer Skills and Lab • Work Readiness & Job Placement

Emergency Assistance Programs



861 households in **Castle**

Rock received emergency services

508 clients received IDs, transportation, basic needs, or utility assistance through Marian House.



409 families were served with a variety of baby needs through **Family Connections**.

With access to emergency services, the most vulnerable members of our community can redirect energy and resources toward achieving a higher standard of living. We offer assistance with children's clothing, diapers, wipes, baby food/formula, and provide IDs and transportation assistance so individuals and families can begin working toward greater stability.



The day before I came to Catholic Charities, I didn't have hope for a job, for an apartment, I didn't even have an ID!

RODNEY & AMANDA

Programs

Children's Clothing Closet: clothing • baby needs • hygiene
Transportation: bus vouchers • gas cards
IDs and Birth Certificates
Utility Assistance

Food Assistance Programs



If it weren't for Catholic Charities, my kids wouldn't have had anything to eat and the babies wouldn't have had formula. We are so grateful for their help.

STEPHANIE

206,514 lbs. of food were given to **545** food-insecure clients at **The Marketplace**.



237 households received food at the Castle Rock office food pantry



62,930 meals were served at the **Marian House Kitchen** including **674** at the **isolation shelter**

537 households received emergency food boxes or Safeway grocery gift cards

Catholic Charities provides food to people who are hungry. Our meal service at the Marian House offers a hot, nutritious meal every day of the year. Our Marketplace pantry at the Marian House and our pantry in Castle Rock allow clients to shop - free of charge - for groceries for their families.

Programs

Daily hot, nutritious meals - served every day of the year
The Marketplace food pantry
Emergency food boxes & grocery cards
Castle Rock office food pantry

**"For I was hungry and you gave me food,
thirsty and you gave me drink."**

Health & Well-Being Programs



**264 people
from 130
households**

were helped through

Life Connections Counseling

4,142 medical

appointments were

made at **Marian House**



420 unduplicated clients
were served by on-site
medical partners

Access to care is an important component for people to move toward stability. Catholic Charities Counseling Services offers a variety of counseling options for families and individuals. Our medical partners at the Marian House Campus help with basic medical needs, prescriptions, dental, eye care, mental health, and more. Vaccinations are also available throughout the year.



When people hear about the services at Catholic Charities, it is this light in the darkness, and suddenly, there's hope.

**FIONA
FAITH COMMUNITY NURSE**

Programs


Catholic Charities Life Connections Counseling Services:

Family • Individual • Relinquishment

Behavioral Health Support @ Marian House

Medical Partners: SET Medical Clinic • Penrose-St. Francis Community Nurse • Diversus

Strategic Overview Summary

		STRATEGIC PLAN OVERVIEW				FY 2021-2022 JUNE YTD	
GOAL 1: HOUSING		GOAL 2: STABILITY		GOAL 3: ACCESS		GOAL 4: INFRASTRUCTURE	
Increase the number of households who maintain or achieve stable housing.		Increase the number of households who make improvements in stability.		Improve access to legal, health, nutrition, and employment services for marginalized populations.		Strengthen infrastructure to improve organizational capacity.	
# of Goal 1 Objectives	% of Objectives On Target	# of Goal 2 Objectives	% of Objectives on Target	# of Goal 3 Objectives	% of Objectives on Target	# of Goal 4 Objectives	% of Objectives on Target
3	100%	9	89%	14	79%	4	100%

Goal 1: Increase the number of households who maintain or achieve stable housing

- Maintain housing goal was 450 households. Achieved 1,058 households
- 92% of households were still housed after a 3 month follow-up
- 59 households obtained new housing

Goal 2: Increase the number of households who make improvements in stability

- 283 households have Care/Coaching Plans
- 104 families participated in parenting/early education classes
- 130 families participated in counseling through Life Connections
- 178 individuals became a U.S. citizen; obtained/maintained residency; secured employment authorization

Goal 3: Improve access to legal, health, nutrition, and employment services for marginalized populations.

- 3,715 people were served with meals; 545 served at the Marketplace pantry; 143 served in the Hanifen Employment Center, 2,774 received essential services; 420 consults were given through Family Immigration Services

Goal 4: Strengthen infrastructure to improve organizational capacity

- Revenue, Volunteer Value, Cash on Hand, and Marketing all surpassed set goals



Jorge & Abby Achieve Stability with Help of the Hanifen Employment Center

Jorge and his mother, Abby, were living a comfortable life until COVID struck. His employer closed down his business, leaving Jorge unemployed with limited savings. When his mother had a stroke, he didn't know what to do next. He moved their belongings to storage and began living in his car. When his mother was released from the hospital, they moved to a motel until funds began running low, then went back to his car. At one point he was unable to make his car payment and the thought of losing his vehicle took on a whole new meaning now that it served as their home. With so much uncertainty, Abby asked him to go to Catholic Charities for help.

Jorge visited the **Hanifen Employment Center** daily, using the computer lab for employment resources and working with his case manager. He was offered a great job, but where would his mother stay while he was working a 12-hour shift?

When a friend invited Jorge and his mother to stay with her, Jorge began to find hope. He refocused on his job search and continued working with his case manager. He found a new job, began saving money, and started his search for a new place to live. Jorge was ready to get his life back. As for his mom, having a safe place to stay and not worry about finances for a brief time helped her heal.

With the resources he found at Catholic Charities and the generous help from his friend, Jorge and his mother are finally in their own place again. He loves his new job and is thankful the team at Catholic Charities never stopped believing in him.





“It was a long road,
but it’s looking better each day.”



“If I didn’t have Catholic Charities, I don’t know where we would be. I am so grateful.”

Isabel Finds Support and Stability through Catholic Charities Castle Rock

Isabel was struggling. Pregnant with her second child and in the middle of the pandemic, her relationship ended with her children's father. Due to complications from her pregnancy, she lost her jobs. Now, a single mom of two children with no child support or help from the children's father, she began working part-time cleaning office buildings to try to keep her family stable.

Their father's unexpected departure and her job losses left her with an apartment rental commitment she could no longer afford. Isabel had no transportation, limiting her options for improving income, and she fell behind on her rent and utility bills. Overwhelmed, she found limited assistance with several area agencies, but it was not enough. Then she found Catholic Charities.

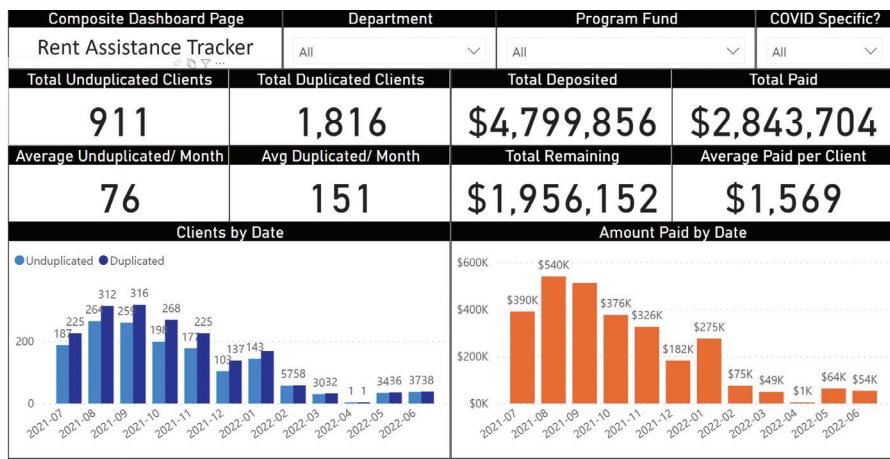
Through the Colorado Emergency Rental Assistance program – a government program implemented during COVID to keep people from losing their homes - **Catholic Charities Castle Rock** assisted Isabel with rent and utilities to keep the family safe and housed. Her case manager helped her register for SNAP benefits to access food, diapers, and formula, and referred her to the Douglas County Cares Program for assistance in finding an apartment that works in her new budget.

With transportation still an issue, Isabel received a car through Catholic Charities' vehicle donation program, expanding her options for better employment, and giving her the ability to shop for groceries, get to doctors' appointments, and do other tasks she could not easily do before.

She has secured a second job, giving her family a secondary source of income. She continues to work with her case manager, build toward stability, and gain confidence in her ability to be self-sufficient. She wants to be a good example for her girls, showing them they can overcome adversity with hard work and dedication.



Rent Assistance - Preventing Homelessness



Rent assistance continues to be an area of needed support. Thanks to government COVID-19 funds, Catholic Charities is keeping families and individuals housed and stable. While the initial COVID-19 surge is over, families continue to struggle with housing due to high costs, including skyrocketing rent, supply-chain issues, and record inflation. While everyone is feeling the impact, low-income, vulnerable populations will be affected the most.

In fiscal year 2020/21 - the heart of the pandemic, Catholic Charities served 940 households with \$1.7M, compared to 911 households in fiscal year 2021/22 with \$1.9M in pandemic rent relief funds - a enormous increase over pre-pandemic levels. We estimate the demand for rent assistance will continue as rents skyrocket with little to no affordable housing options.

Helping families maintain stable housing and preventing homelessness until they can become stable through better income sources, is the goal of rent assistance.

Catholic Charities is a Proud Partner with:



Family Resource
Center Association

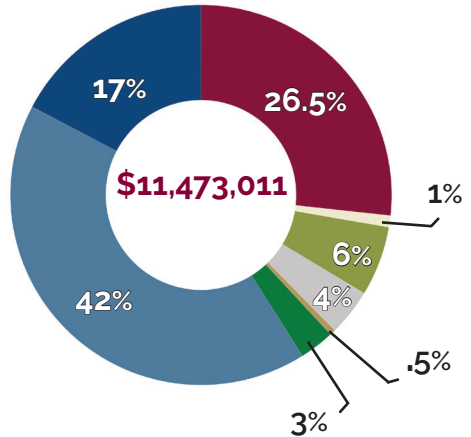


COLORADO GIVES.ORG
A program of Community First Foundation

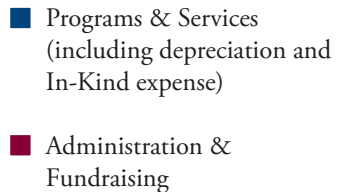
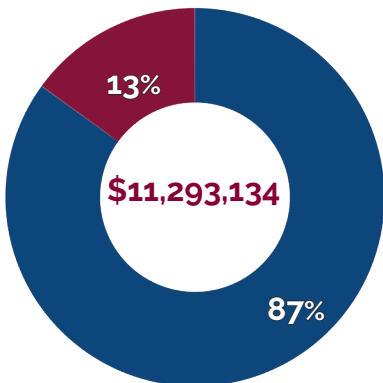


FY 2021 - 22 Agency Financials

Revenue with In-Kind Expense



Expenses with Depreciation and In-Kind Expense



- 1,971 volunteers contributed 54,917 hours - the equivalent of 26 full-time employees - valued at \$1,730,435 including 112 groups and 160 youth.
- .87 cents of every dollar goes directly to program support.
- *Gov funds increased due to Emergency Rental Assistance COVID pass-through funds.
- Our Form 990 can be viewed at CCharitiesCC.org/about-us/financial-reports.



**Catholic
Charities**
of Central Colorado

Catholic Charities of Central Colorado
228 North Cascade Avenue
Colorado Springs, CO 80903

**NONPROFIT ORG
U.S. POSTAGE**

PAID
TMR DIRECT
80909

www.CCharitiesCC.org
info@CCharitiesCC.org

Get Connected



COLORADO SPRINGS OFFICE

228 North Cascade Avenue
Colorado Springs, CO 80903
T: 719-636-2345 F: 719-636-1216

CASTLE ROCK OFFICE

410 South Wilcox Street, #102
Castle Rock, CO 80104
T: 720-215-4521

THE MARIAN HOUSE

14 West Bijou Street
Colorado Springs, CO 80903
T: 719-475-7314 F: 719-633-0289

HELEN HUNT CAMPUS

917 E. Moreno Avenue
Colorado Springs, CO 80903
T: 719-578-1222

To make a donation, visit us at CCharitiesCC.org/donate

© 2022 Catholic Charities of Central Colorado. *Postmaster: send address changes to:
Catholic Charities, 228 N. Cascade Ave., Colorado Springs, CO 80903.*

We respect everyone who comes to us for help. Many are working toward a fresh start in life. So, while their stories are true, client names and images may have changed to protect their privacy.