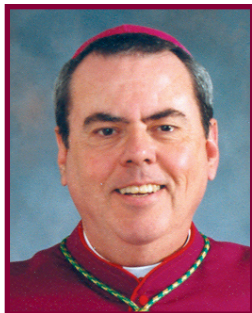


Leadership



Dear Friends,

I would like to congratulate Catholic Charities of Colorado Springs on their 40th anniversary of serving the less fortunate in our community. Catholic Charities carries out an indispensable ministry of charity on behalf of our local Church. For this

reason the Diocese of Colorado Springs funds many of the administrative expenses of Catholic Charities. As a result, over 95% of your donations go directly to programs that serve those in need in our community.

I am very proud of the corporal works of mercy that occur on a daily basis at Catholic Charities. The New Marian House is a facility where good works will continue in a building equipped to handle the growing Marian House ministries. We are experiencing record numbers of people seeking our help during these difficult economic times, but with your help, Catholic Charities will continue to meet the needs of our brothers and sisters during their time of crisis. I encourage you to please continue your generous support of Catholic Charities.

Wishing you every good grace and God's blessings, I am

Sincerely yours in Christ,

Most Reverend Michael J. Sheridan
Bishop of Colorado Springs

Dear Friends,

"Milestones." How many times have we participated in "milestone" birthdays for family and friends? Black balloons with clever sayings like "Over the Hill" are commonplace. Admit it... Events like these are often opportunities to give a hard time -- in a most loving way, of course -- to those near to us.

This year Catholic Charities of Colorado Springs celebrates a milestone of 40 years of service to the Pikes Peak Region... And there is nothing "over the hill" when it comes to our ministry.

In fact, a broad horizon stands before with even greater opportunity for expanding our service to our poor, disenfranchised, and those living on the margins of society.

It is with admiration and gratitude for those who have preceded us -- past Agency Directors, Board Members, and staff -- who nurtured the agency through its infancy. They were pioneers. Today a new generation of advocates lending their talents and hearts in service of the least among us... And tomorrow a new group will inherit the call.

While we face an ever-increasing demand for services during the present economic downturn, I am excited for the future of Catholic Charities as we provide newer, innovative ways in lifting people out of poverty and to further recognize, restore and defend their human dignity.

The New Marian House Self Sufficiency Center is just one of those arenas where we're responding. Our Family Immigration Services grows in its efforts to welcome the stranger and our Life Connections Program goes beyond crisis-pregnancy counseling and adoption services providing additional life-giving services to include nurturing classes for child development as well as individual and family counseling.

In looking toward our next 40 years, I am reminded of the words of the Prophet Jeremiah who declared, "There is hope for your future, says the Lord." (Jeremiah 31: 17).

With appreciation for your generous support and prayers, I am

Yours in Christ's Charity,

Jason D. Christensen
Executive Director

Board of Directors



FY 2008/09 BOD Members

FY 2007/08 BOD Members

- Elizabeth Anderson
- Richard Joseph Bowles
- Bob Doeffler
- Fa. Don Dunn - Vice President
- Mary Cathryn Haller - President
- Juan Hernandez
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- Dawn M. Webber
- Helen V. Zinn



ESL students show their appreciation for the support they receive from ESL teachers.

Our Programs

Family Immigration Services

In the 2007-2008 school-year, 35 volunteers helped provide English as a Second Language and Educational opportunities to 214 adult students at three parish locations. Our Lady of Guadalupe, St. Mary's, and St. Patrick's hosted classes in day or evening classes twice a week. In addition, fifteen of our ESL students completed a six-week basic computer skills course. Students of the ESL program represented 18 countries across the globe from Bosnia to Brazil. Seventy children from infant to 10 years old received literacy based childcare so that parents could attend class.

In April of 2008 our program participated in a state-wide project to assist in filling out citizenship forms with community volunteers. Five individuals received help in applying for citizenship at a minimal cost.

In May of 2008, Family Immigration Services became the fiscal agent for the Pikes Peak Immigrant and Refugee Collaborative (PPIRC) a community based organization currently funded through the Colorado Trust. Through activities such as community dialogues, film discussion, sponsored speakers, and participation in civic events, the group helps engage and educate both immigrants and the receiving community in support of immigrant integration.

Family Immigration Services is working towards opening up its Immigration and Naturalization Services office and received recognition from the Board of Immigration

Appeals (BIA), an office of the U.S. Department of Justice in February of 2008.

Life Connections

As a licensed and accredited child placement agency, Life Connections provides pregnancy birth options and relinquishment counseling, facilitates pregnancy testing and prenatal education classes, prepares and supports adoptive families to nurture and parent children in need of a stable family home, and provides post adoption support.

During the past year, we were a vital link in providing guidance, education and counseling support to 141 individuals facing an untimely pregnancy, a past abortion or wishing to relinquish their parental rights. Forty-one individuals attended an adoption orientation seminar with 12 enrolled in a state required 2-day training course. State foster home certification/family assessments and updates were maintained and completed on 13 adoptive families and 2 "Cradle Care" homes with 100% of adoptive parents agreed/strongly agreed that Catholic Charities better prepared them to deal with the life long issues of adoption. Over 940 days of foster care were provided to 6 children in need of a permanent home with all meeting their developmental milestones while in Catholic Charities' care. Post adoption assistance was provided to 17 individuals who participated in a previous closed adoption and were seeking to be reunified with their birth child/parents.



The Beardsley Family celebrates adoption day with Colleen Ems, Life Connections counselor.

Parish Social Ministry

The Office of Parish Social Ministry (PSM) was formed in September of 2006 as a result of an ongoing grant as part of the Diocese of Colorado Springs strategic pastoral plan. Guided by the principles of subsidiarity and solidarity based on Catholic Social Doctrine, the Vision of the Office of Parish Social Ministries is to provide a Catholic response to the poor and the marginalized on the most local level which is found in our neighborhood and community parishes. Through this network of parishes actively engaged in the social mission of the Church, the Diocese of Colorado Springs will promote the principles of Catholic Social Teaching to create more just social structures. Parish Social Ministry, Legislative Advocacy, Catholic Campaign for Human Development, Catholic Relief Services and JustFaith Ministries are all part of this program.

A Bridge to New Beginnings: the capital campaign for The New Marian House

In 2005, Catholic Charities of Colorado Springs' Board of Directors commissioned "A Bridge to New Beginnings" Capital Campaign to expand and enhance services provided by the Marian House. The original Marian House could no longer support the growing programs it housed. A two-phase Capital Campaign was launched to raise funds for this project. The overall Capital Campaign goal is \$7.5 million.

Phase I of the project included the \$4.91 million construction of **The New Marian House** soup kitchen and dining hall adjacent to the old Marian House. This facility was completed and began operations in June 2008. Phase II, the Hanifen Center at Marian House, will house Emergency and



The Marian House Complex: Soup Kitchen and the Bishop Richard C. Hanifen Center
"A Pathway to Opportunity and Self-Sufficiency"

million. The Capital Campaign leadership anticipates reaching the entire campaign goal by the end of 2009 and having total pledges paid to Catholic Charities by 2014, thereby ensuring the financial security of the new facility.

Marian House Soup Kitchen

In FY 07/08, the Marian House Soup Kitchen served an average of 385 people everyday, 365 days a year. 146,530 meals were served to 133,086 people, a decrease of 8% and 5% respectively versus previous year. Most of this decrease is attributed to the difficulty of reaching the soup kitchen during construction. The new kitchen opened on June 9, 2008 and the number of guests began increasing dramatically. Additionally over 6,100 meals were served to children and youth, an increase of 8% over prior year.

The Soup Kitchen utilizes over 900 volunteers every month to help prepare, cook and serve the meal. The entire program is extremely ecumenical as most of our volunteers are non-Catholic. In fact, last year alone, over 400 separate groups volunteered at the soup kitchen. Regular groups from First Presbyterian, First Lutheran, Cheyenne Mountain Resort, military installations, corporations and businesses as well as a multitude of individuals are the backbone of the operation. Without volunteer support, the soup kitchen simply would not be able to serve the numbers it is able to accommodate today. The new soup kitchen increased serving capacity from 68 to 175 people at a time. It also includes a stainless steel commercial kitchen, more storage capacity and an expanded family dining room.



Soup Kitchen patrons go through the serving line.



Emergency & Transition Services & Soup Kitchen client "Michelle", stands in soup kitchen line after visiting Marian House client services.

Emergency & Transition Services

ETS is comprised of three programs: Marian House Life Support Center, Marian House Community Outreach, and Marian House Client Services. Each provides specific services for our clients.

The Life Support Center delivers services to families with children, such as distributing baby food & formula, diapers, clothing, furniture, case management and toys through the Birthday Buddy and Christmas Gift programs. In FY 07/08, 2,720 unduplicated adults and 4,730 unduplicated children were served in this program. This represents a 6% to 8% increase respectively.

Marian House Community Outreach delivers furniture, food, clothing, small household appliances and case management to families and individuals who cannot come to the Marian House or other social service agencies to receive help. Last year, Community Outreach delivered over 365 boxes of food to people in our community.

Marian House Client Services provides case management on site and helps clients with IDs, birth certificates, information & referrals, clothing, etc. In FY07/08, 2,175 unduplicated clients were served. This represents a 21% increase versus prior year.

40 Years and Still Serving

Colorado Springs Social Services (CSSS) was formed in October 1968 when the Denver Archdiocese provided funding for the establishment of a Social Services Office in Colorado Springs based on consistent requests to the Archbishop from Catholic pastors in the area. Child Welfare Services was the primary focus, the first of its kind in the Pikes Peak area. The office was also responsible for budget counseling including counseling for subsidized home loans. In 1970, counseling of ex-convicts was added to the list of services provided by CSSS, as well as a ministry to the Hispanic community, homemakers and senior citizens.

In 1974, the agency became Catholic Charities and Community Services and opened its office at 14 West Costilla Ave. Homemaker services for homebound and convalescing citizens were funded by a federal grant.

When youth services were added in the early 1980s, the agency changed its name to Community Services and Youth Services. The organization became a United Way agency in 1983 and moved to 29 West Kiowa Street.

After the new Diocese of Colorado Springs was created in 1984, a Family Life Office was added to the existing agency. In 1986, the agency was reincorporated under the name of Colorado Springs Catholic Community Services (CSCCS) and soon offered a licensed child placement program. Involvement in Head Start followed but then this program became its' own 501c3 sometime in 1987. In 1990, Partners in Housing (PIH) was initiated to provide transitional housing and supportive services for the growing population of homeless families with children in the Colorado Springs area. In 1991, PIH became a separate non-profit organization with 5 transitional housing units and several reduced rent apartments. Today, they have 141 units and are at capacity.

In 1989, CSCCS helped bring Share Colorado to Colorado and Colorado Springs. Share Colorado tries to help families save about 50% on their groceries by participating in the purchasing program in their community and the small profits are turned back into the program, or used to help families who cannot afford to participate. This program still operates out of several Catholic parishes in our community.

In 1993, the 25th Anniversary, CSCCS programs included Children's Services which included pregnancy counseling and adoption services which changed its' name to Life Connections in 1999; Budget Counseling; Ministry of People with Disabilities, Family Counseling, the Campaign for Human Development; Social Ministry; and the agency was still affiliated with Partners In Housing.

Parish social ministry programs have been part of the organization on and off throughout the years, but in 2006, in an effort to help Catholic parishes develop social ministry programs, the office was re-established with a grant from the Diocese. Today, the mission of Parish Social Ministries is to assist parishes in serving the poor and vulnerable in their respective communities and to grow in love with God and neighbor through Catholic Social Teaching: charity, justice, solidarity and subsidiarity.

In 1994, CSCCS took over the operation of the Marian House Soup Kitchen. It had moved into the Marian House in 1985, a house owned by the Diocese of Colorado Springs, and was operated by the Bijou Community. However, the growth was so significant that Catholic Charities was asked to take it over, and by 1995 was serving meals to about 275 people a day. Today, the Marian House is serving a hot meal to over 600 people every weekday and 300 - 450 people on the weekends. It is open 365 days a year and uses 30 - 35 volunteers every day.

Around 1995, the Family Literacy Project formed as a result of a

request from the parish of Our Lady of Guadalupe to provide English as a Second Language (ESL) classes to their Hispanic community. At that time a partnership was formed between the parish, CSCCS, and District 11 Adult and Family education to support fiscal resources and curriculum needs. When the cost burden of supporting the project became too much for the parish, CSCCS helped to facilitate the budget, a stipend rent & utilities, and found funding for the other costs of running the program. In 2002, Catholic Charities took over the project completely.

In 2004, the program increased capacity for night time classes and volunteers. Summer sessions were offered occasionally and a pilot day class was offered. In 2007, classes were expanded to three parishes adding day and evening classes. In 2008, the program changed its name to Family Immigration Services and offers ESL classes, serves as the fiscal agent to Pikes Peak Immigrant and Refugee Collaborative (PIIRC) and is developing an Immigration Services Office, which will help people on the path to citizenship.

Started in 1990 to help people get the information they needed to receive services, Marian House Client Services, originally called Information & Referral, was a program that was staffed by Holy Cross Associates. In 1994, when CSCCS took over the operation of the soup kitchen, the program moved into the Marian House to help the clients of the soup kitchen, as well as those who were already being served in the Information & Referral program. In 2005, the program expanded from providing information and referrals and operating the clothes closet, to providing help with IDs and birth certificates, managing hygiene services such as showers and hair cuts and began developing case management services. At this time, its' name was changed to Marian House Client Services.

In 1999 the Life Support Center (LSC), an independent agency providing emergency services to families with children since 1976, was incorporated into the CSCCS. Today, the LSC program is part of the Marian House brand and annually distributes more than 1,535 cans of formula, 10,130 jars of baby food, 45,440 diapers and 56,200 items of children's clothing as well as limited maternity clothing, baby furniture, layettes, Birthday Buddies and a Christmas Gift Program.

In 1999, the Comprehensive Homeless Assistance Providers (CHAP) identified transportation as a gap in services for the homeless population in our community. As a result, CSCCS in conjunction with Pikes Peak Mental Health (PPMH) requested HUD funds to begin the Agency Connections Bus. Within a year, PPMH dropped out as it was determined it would be more efficient for CSCCS to run the program alone. In 2007, Catholic Charities decided not to pursue HUD funding so the bus could serve not only the homeless population, but people who were housed as well. However, on August 1, 2008, as a result of increased gas and maintenance costs, the Agency Connections Bus program was eliminated.

In July 2002, Marian House Community Outreach began as a 1 day-a-week program. By 2003, the program had expanded to a 5 day-a-week program with a dedicated van and full time manager. This ministry regularly used the trucks from the soup kitchen and the Outreach Managers' personal truck to be able to meet the need. In the summer of 2005, Community Outreach purchased a 15 foot box truck, partially funded with grant money. Today, Marian House Community Outreach has 3 full time and one part time staff members and distributes goods and services to a 10 county area.

On Oct 1, 2002, the CSCCS changed its name to Catholic Charities of Colorado Springs to be consistent with, and part of, the Catholic Charities USA network.

In 2005, the Board of Directors of Catholic Charities of Colorado Springs, commissioned the "Bridges to New Beginnings" capital



Catholic Charities

of Colorado Springs

Celebrating 40 Years of Service to the Community

Providing Help.
Creating Hope.

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Catholic Charities of Colorado Springs is a non-profit organization serving people in need.



Still Serving (cont.)

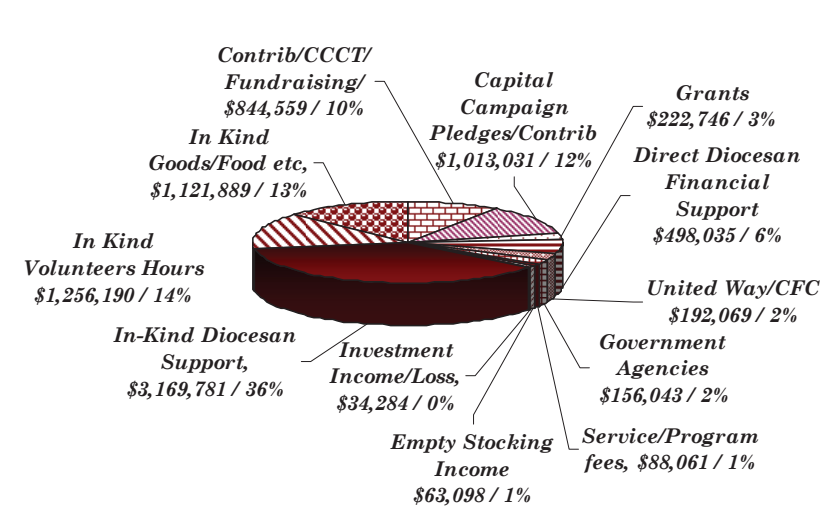
campaign for *The New Marian House*, a campaign to build a new Marian House and renovate the current building for a self sufficiency center. Later, that goal changed to build a new building rather than renovate the current building. That campaign has raised over \$6 million, opened the doors to the new soup kitchen on June 9, 2008 and opened the doors to *The New Marian House SELF SUFFICIENCY CENTER* in March 2009. Fund-raising efforts are expected to be completed by the end of 2009.

Catholic Charities has always strived to serve the "least among us" with dignity and respect. Our name and programs have changed over the years to meet the ever changing need in our community. Inevitably, there will be expansions and changes in programs and services in the coming years, but one thing is certain: Catholic Charities will always be the charitable arm of the Diocese of Colorado Springs, serving anyone in need in our community.

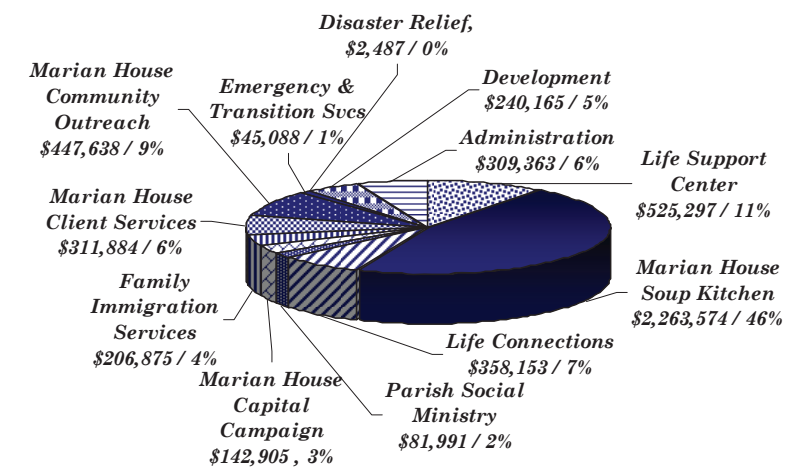
Financials

Total Income: \$8,659,786*

(Includes The New Marian House Capital Campaign Pledges)



Total Expenses: \$4,935,420



* Includes discounted value of 30 year land lease agreement for property where the New Marian House Soup Kitchen and Self Sufficiency Center are located. Discounted value of property lease is \$ 2,812,520. \$ 1,013,031 was received in cash or pledges for "A Bridge to New Beginnings" - the capital campaign for the new Marian House Project. This income will be used only for this designated purpose.
CCCT= Colorado Child Care Tax Credit

Catholic Charities of Colorado Springs

Celebrating 40 Years of Service to the Colorado Springs Community



Annual Report

FY 2007/2008

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