



CCharitiesCC.org



Catholic
Charities
of Central Colorado

July 1, 2024 - June 30, 2025

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25

Catholic Charities serves as the charitable arm of the Diocese of Colorado Springs.

ANNUAL REPORT

CATHOLIC CHARITIES
OF CENTRAL COLORADO



ABOUT CATHOLIC CHARITIES

Helping Our Neighbors in Need.

At Catholic Charities, helping our neighbors isn't just what we do—it's who we are. As the charitable arm of the Diocese of Colorado Springs and a trusted Health and Human Service agency, individuals and families turn to us in moments of crisis—to weather the storm, to heal a broken spirit, or to begin their journey toward stability and hope.

Many of our neighbors face challenges like a lack of affordable housing, raising children with limited resources, or securing living-wage employment—all without a support network. When they walk through our doors, they are often hungry, scared, and overwhelmed. But they are never alone.

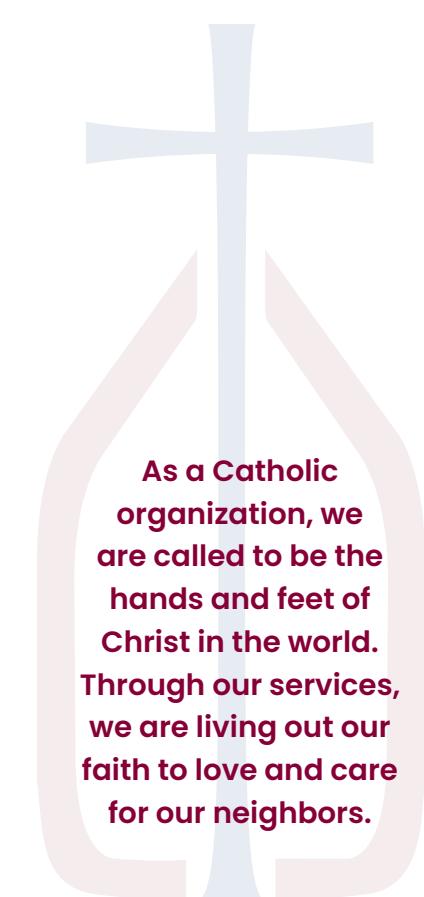
Compassionate Support. Real Solutions.

Our staff and volunteers listen, care, and help create realistic plans based on each person's goals and strengths. We connect clients to vital programs, community partners, and resources—all grounded in Catholic Social Teaching and a deep belief in the dignity of every human life.

We serve anyone in need, regardless of faith, race, gender, age, disability, socioeconomic status, sexual orientation, or background—because every person matters.

Hope Begins With You.

Every connection has the power to uplift, to breathe life into aspirations, and to transform lives. Your support makes that possible. Thank you for your compassion, your support, and your belief in the power of hope.



Habiba's family received help from Catholic Charities through our Family Connections program.

Mission, Vision, and Core Values

Mission:

In response to Jesus Christ's call to affirm the value and dignity of each human life, to build solidarity within the community, and to advocate for justice for the poor and vulnerable, Catholic Charities of Central Colorado humbly engages in the ministry of charity for those in both economic and spiritual poverty so that all – staff, volunteers, and clients – may fully achieve their God-given potential.

Vision:

We transform lives through relationships that build individual resiliency and thriving communities.

Values:

Trust

- If we say it, we'll do it
- We give grace for imperfections
- We prioritize and achieve success through relationships

Service

- We are called to serve
- We serve anyone in need with a servant's heart

Boldness

- All things are possible with God
- We are not afraid to do the right thing
- We take risks to meet community needs

Solidarity

- We stand together and fight alongside anyone in need against injustice and against the odds

Love

- We choose compassion
- We love our neighbor as we love God
- We value the diversity of the human family

Grit

- We don't give up on what we believe

LETTER FROM ANDY BARTON PRESIDENT & CEO

Pope Leo XIV, in his first apostolic exhortation *Dilexi Te*, called the Church back to a radical love for the poor, reminding us that “to love God is one with love for the poor.” He writes that Christ’s love for humanity is inseparable from his commitment to the vulnerable and suffering. In that same spirit, we too are called to make a decisive and radical choice in favor of the weakest among us, recognizing in them the very flesh and heart of Christ. This is the conviction that guides the work of Catholic Charities each day.

This past year, Catholic Charities of Central Colorado served 11,971 unduplicated individuals across the El Paso and Douglas Counties. Behind each number is a person—a mother seeking food for her children, a man struggling with depression, a family fleeing violence, a child learning to read for the first time. When we walk alongside those who are suffering, we are called to give not just our resources, but our hearts.

None of the work highlighted in these pages would be possible without the extraordinary community of volunteers who donated 66,537 hours, the equivalent of 32 full-time staff members. Our dedicated staff of over 60 brings expertise, compassion, and unwavering commitment to this ministry each day. With 88 cents of every dollar going directly to program support, we remain faithful stewards of the trust placed in us.

As we look ahead, we remain committed to addressing not only the immediate needs of those in crisis but also the systemic causes of poverty in our community. Through strategic investments in housing, mental health services,



and family stabilization, we are building resiliency that will transform entire families and neighborhoods for generations to come.

The trust our community has placed in Catholic Charities is sacred. As the charitable arm of the Diocese of Colorado Springs, we deliver services rooted in Catholic Social Teaching and guided by our values of love, trust, service, boldness, solidarity, and grit. We serve anyone in need, because every person bears the image and dignity of God.

If you are reading this as a current supporter, thank you for making this work possible. If you are learning about us for the first time, we welcome you and invite you to join this ministry of service.

Together, we are answering Christ’s call to see Him in “the least of these.” Together, we are proving that love in action can transform lives.

With gratitude and hope

A handwritten signature in black ink, appearing to read "A. Barton".

“For I was hungry and you gave me food, I was thirsty and you gave me drink, a stranger and you welcomed me, naked and you clothed me, ill and you cared for me, in prison and you visited me.

And the king will say to them in reply, ‘Amen, I say to you, whatever you did for one of these least brothers of mine, you did for me.’”

Matthew 25:35 - 36, 40

**Providing Help.
Creating Hope.**

57 Years Dedicated to Service

Formed in 1968, Catholic Charities of Central Colorado has been serving the Central Colorado communities for 55 years, providing Help and Hope to individuals and families in need.

Over the years, our services have changed to fill gaps in community services, expanded to accommodate growing needs, while some services were completely eliminated that were no longer needed.

The trust we have built in our communities is not taken lightly. We deliver services with integrity, trust, and dignity, always keeping the client’s needs as our primary focus.



OUR STRATEGIC GOALS

Our strategic goals define where we are headed and how we will get there. They focus our resources, align our efforts, and position us to achieve sustainable impact in the years ahead.

Goal 1: People

1. Recruit and hire staff and volunteers with exceptional skill and alignment to the tenants of Catholic Social Teaching.
2. Improve retention and reduce turnover through a culture of professional growth, professional fulfillment, safety, security and belonging.
3. Empower and support staff and volunteers to realize the grace in the duty of serving others founded in the tenants of Catholic Social Teaching.

Goal 2: Services

1. Provide relief to people in hardship by delivering basic needs efficiently and within a trauma-informed model
2. Provide access to services that build skills and stability.
3. Improve access to health and wellness services.
4. Expand and develop access to housing.

Goal 3: Infrastructure

1. Expand the technological capacity of the agency to improve service delivery
2. Diversify sources and increase capacity to expand funding for agency capabilities
3. Improve internal communications to enhance cross-department flow of information.
4. Expand external communication to ensure diverse stakeholder groups know how to access services
5. Ensure program design is culturally relevant and facilitates trauma informed services.



Knights of Columbus Coats for Kids event: Oct 2024



OUR PROGRAMS

We believe in the power of relationships to transform lives. Catholic Charities stands with those facing poverty and injustice, addressing root causes while providing essential services. Together with our communities, we answer the call to serve and create lasting change.

Helen Hunt Campus

The Helen Hunt Campus is home to a variety of Catholic Charities family services as well as several community partners.

Family Services is comprised of **Family Connections** Life Coaching/Case Management programs, Family Navigation, Early Childhood & Parent Education, Hunt Family Housing, and services delivered from our Castle Rock Office. We understand that life's challenges can unexpectedly push families to the brink so we offer programs and services to help them regroup, stabilize, and move towards their goals.

Our **Family Navigation programs** assist clients, directing them to the appropriate services based on their needs. This could mean shopping in

our Children's Closet, receiving bus passes or gas cards, scheduling time for laundry, shower, computer access, shopping in our food pantry, or receiving referrals for food and employment support.

Families with children have special needs and can take advantage of a variety of **Early Childhood and Parent Education programs**. These include: Circle of Parents, Growing Great Kid, Parenting on the Go, Playgroup, and our Parenting Series, Safe & Secure Kids.

Counseling Services continues to expand therapies offered and insurance accepted. Counseling and therapy offer an opportunity to deal more effectively with life's difficulties

and to focus on solutions for enhancing well-being and interpersonal relationships. Catholic Charities caring, competent licensed professional therapists offer a variety of counseling services in a comfortable and compassionate environment. Services are offered on a sliding scale, based upon the ability to pay as well as through Medicaid, Medicare, and private insurance.

Hunt Family Housing opened in August 2025. This project renovated Hunt Elementary school into 24 units housing for homeless families. It was completed early and within budget ensuring many families were settled before winter weather moved in. Families are offered complete wrap-around services from Family Connections Case Management, Catholic Charities Counseling, and

partner agencies to help them have the best chance at success.



Facepainting at the Summer Enrichment Event.



OUR PROGRAMS

As the hands and feet of Christ, we walk hand in hand with people to provide programs and services that address the root causes of poverty and deliver essential services.

Marian House Campus

Clients will find a variety of programs and services at the Marian House Campus.

Food & Nutrition Services offers two programs to help individuals and families with the most basic need: food.

- **Marian House Kitchen** offers a daily, hot, free meal 365 days a year. We have not missed serving a meal since taking over the program in 1994.
- **The Marketplace pantry** opened in Feb 2021 in response to the COVID pandemic. It offers a supermarket atmosphere, where clients can shop - free of charge - for groceries. This is a six-month bridge program so clients can have time to achieve food stability

Adult Services provides case management, navigation, legal assistance, shelter referrals, mail/identification, and utility services for client utilizing case management services.

Employment & Life Skills offers a variety of digital computer services including everyday walk-in services, life skills mentoring, help with computer skills, job search, and resumes.

Most of our **Medical Partners** are available Monday - Friday during the lunch service. Clients access care from a variety of Medical Providers including the SET Clinic and the CommonSpirit

Faith Community Nurse. Clients can also sign up for benefits, meet with behavioral health specialists, or a disability lawyer.

Spiritual Care Team is available to Marian House clients during meal service. Volunteers minister Tuesday through Thursday, providing holistic spiritual care to all faiths and meeting people where they are on their spiritual journey. This is done by listening with a compassionate heart and serving without expecting anything in return.



CommonSpirit Nurse helping a client.

OUR PROGRAMS

Castle Rock Office

The Castle Rock Office offers Case Management/Care Plan, to families and individuals experiencing crises. Emergency services such as food support, limited rent and utility assistance, and baby needs are available.

Community programs such as a coat distributions with hats, socks, and gloves, Easter Baskets, School Supplies, Thanksgiving Turkeys, and Christmas gifts help families have a sense of normalcy while experiencing crisis.

Immigration Services

Family Immigration Services provides high quality, affordable immigration legal services to low-income individuals and families living within Colorado. Our program is recognized by the Department of Justice to provide accurate advice and low-cost fees. Our DOJ accredited immigration counselors and immigration attorneys guide clients through complex legal processes toward lawful immigration status. The group also offers "Know Your Rights" presentations and provides immigration resources.



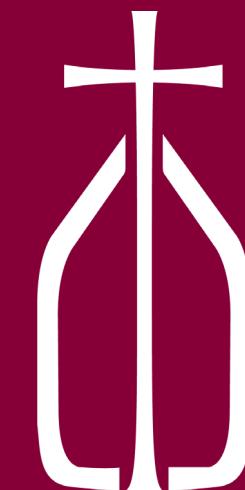
The Castle Rock office collected 678 coats from three parishes for distribution to clients in need. They were also distributed through the St. Vincent de Paul food pantry and shared with nonprofits in Park County.



PROGRAM SUMMARY

Catholic Charities offers over 70 programs and services through eight program groups. Whether it is a deep dive into case management for a family, an individual struggling with multiple issues, or a one-time rent payment that restores a clients' stability, Catholic Charities meets people where they are to help them get back to their lives.

For a complete list of Catholic Charities programs and services, visit:
www.CCharitiesCC.Org/Get-Help





CLIENT JOURNEY

Emmanuel

Emmanuel had it all — a thriving business he and his wife built over a decade, a loving family, a home, and close friends. Then everything began to unravel. His marriage ended, company mergers disrupted his business, and the pandemic dealt the final blow. Within months, Emmanuel had lost his company, laid off his employees, and faced divorce.

He still had his faith, his children, and a small amount of savings. But setbacks kept coming. Twice he rented homes only to have roommates move out, leaving him responsible for the full rent. When his ex-wife's health declined, he took full custody of their children for six months, forcing him to stop working and drain his savings. Seeking food and rent assistance, Emmanuel turned to a local agency, which referred him to Catholic Charities. There, he received case management, gas, food, and rent support.

Eventually, Emmanuel found a remote job with a New York-based company, but when they required him to relocate, he couldn't make the move and lost the position. He entered 2024 collecting unemployment and searching for new work. When he again fell behind on rent, Catholic Charities stepped in to prevent homelessness, helping him secure affordable housing in Castle Rock and regain stability.

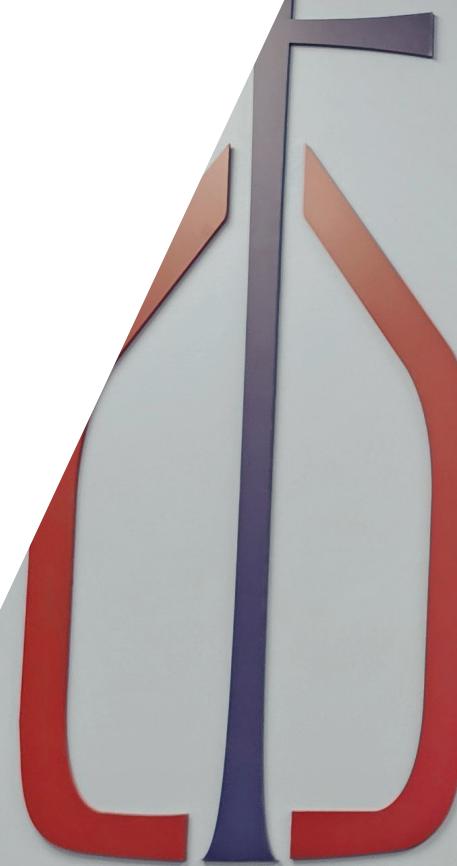
With his entrepreneurial spirit intact, Emmanuel began rebuilding a business. Progress was slow until a former competitor offered him a chance to acquire their company, paying it off over three years. Emmanuel seized the opportunity and is optimistic about the future.

“Over these last few years, there have been many mistakes and lessons,” he said. “My children know they are loved and safe, and they’ll be given every opportunity to become who they’re meant to be.”

Through his experience, Emmanuel gained a new understanding of hardship. “I used to be comfortable and never thought about poverty,” he reflected. “Now I see how vital organizations like Catholic Charities are. At first, I felt shame, but their compassion helped me realize this was just a difficult season — not forever. Without their help, I wouldn’t have made it.”

He added, “The Catholic Charities staff truly listen. They care about the whole person, not just the immediate need. They’re honest, transparent, and give you a sense of community. I came to trust them completely.”

“I felt such shame, but realized this was just a period of difficulty in my life and it would not be forever.”



**Catholic
Charities
*of Central Colorado***





CLIENT JOURNEY

Ruth

Ruth recognized the warning signs — if she stayed, things would only get worse. Fear gripped her, but when her son said, “Mom, we’ll be okay on our own,” she knew it was time. With only what they could carry, they walked out and never looked back.

Her church family offered temporary shelter — couches and spare floors — but they were safe. Determined to rebuild, Ruth sought help and found Catholic Charities, where a navigator at Family Connections provided food, clothing, and resources. They connected her to the Hanifen Center to craft a résumé and begin her job search.

“Asking for help was hard. It felt like failure,” Ruth admitted. “But Sarah, my caseworker, told me, ‘We all fall down. Let’s just get up.’”

Assigned a life coach, Ruth began setting goals and exploring housing options. Though grateful to her church, she knew they couldn’t stay indefinitely. The strain of being guests grew heavy, and on her son’s birthday, she decided they’d move to a shelter after his celebration dinner.

But that night, everything changed. As dinner cooked, Ruth’s phone rang — her life coach urged her to meet Maria, her supervisor. In the falling snow, Ruth rode her bicycle to the address. Maria handed her a lease: the emergency housing Ruth stood in could be theirs. Overjoyed, she rushed to bring her son and their few belongings. When she unlocked the door that night, her son’s face lit up — they had a home.

At a weekly meeting, Sarah encouraged Ruth to apply for a job assisting veterans with PTSD. Nervous but supported, Ruth applied and was hired — a step toward reinstating her nursing license and returning to the career she loved.

Months later, Ruth and her son moved into transitional housing through Partners in Housing — the next step toward lasting stability. Life wasn’t perfect, but they had a plan, a home, and hope.

Since connecting with Catholic Charities, Ruth’s life has steadily moved forward. With guidance from her life coach, access to resources, and safe housing, she has rebuilt her stability and confidence. Today, she has reinstated her nursing license, moved into transitional housing, bought a car, and works full-time — continuing to grow in independence.

This is the power of transitional housing: a hand up that helps families find their footing, rebuild their lives, and believe in their future again.

Today, Ruth and her son are housed, stable, and she is employed as a nurse.

“ This journey changed me, I never knew Catholic Charities had so much to offer - housing, food, education, medical care - all hidden in the heat of our city. I thank God for these beautiful people. They gave me the courage to move forward, one step at a time. ”





PROGRAM HIGHLIGHTS

A YEAR OF PROGRAM GROWTH.

Catholic Charities Counseling Services expanded with more therapists, clients, and services. To accommodate this growth, the program moved to the Annex at the Hunt Campus. In addition to increased space, the new location also provides a more welcoming space for clients along with anonymity.

Hunt Family Housing was near construction completion at the end of the fiscal year. Family Connections staff was busy developing policies and procedures to begin accepting homeless families into the new facility in August 2025. Soon, 24 who had been experiencing homelessness, will be nestled into their apartments, working toward stability.

A child blows bubbles at the Family Connections Summer Enrichment Event.

A YEAR OF PROGRAM CHALLENGES.

Family Immigration Services saw a 27% increase in clients served as the administration stepped up deportations of undocumented immigrants. One of the jobs of FIS is to not only help people who have a legal path to residency, but to also help those who do not have a legal path understand why their case cannot move forward. FIS was fortunate to receive a grant that brought another lawyer to the team which helped expand team specializations.

The Marketplace Food Pantry continues to serve struggling families who are food insecure. With a waiting list of two or more weeks for some families to get appointments, the team moved from a continuous pantry to a short-term, emergency pantry. Clients are limited to six months, during which time staff works with them to identify solutions, including suggestions for long-term pantries closer to their homes.

Due to increased operating costs, the **Castle Rock Office** moved to a smaller office. While client numbers were down, it was attributed to the loss of a case manager and changes within the Douglas County structure. Toward the end of the year, some programs had been eliminated, allowing staff to refocus on case management, the main service of the office.

Top Line Stats





Cayla enjoys a hot, nutritious meal at the Marian House.

OUR IMPACT

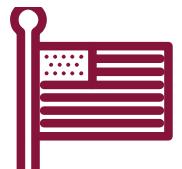


Counseling & Therapeutic Services

157

Total People Served with Counseling & Therapeutic Services

- 79% were served in Behavioral Health
- 21% were served with Relinquishment support
- Within the Behavioral Health Clients, 2% received couples therapy and 98% received individual therapy
- Total face to face client hours: 1,087
- Total client care hours (including face to face): 1,366



Immigration Services

704

Total People Served by Family Immigration

44% Male

56% Female

56 countries

79 Zip codes

476 Consults, 482 Cases Served, 555 Processes Served, 323 Processes Opened, 280 Processes Closed



Family Services

2,702

Total People Served at Family Connections in Colorado Springs

949 adults

1,753 children



238 families with 403 children participated in *Early Literacy/Parenting Education* programs.



1,316 families were served with *clothing, children's items, and essential baby needs*.

1,180

Total People Served in Castle Rock

474 hhlds

1,395 visits

275 households with 549 visits, for a total of **457 service hours** participated in *case management* programs.



Marian House Services

7,172

Total People Receiving Adult Services

.2% other

39.8% Female

60% Male



4,506 people were served with *daily meals* while **2,072** were served in the *Marketplace pantry*.



259 people received **rent** and **255 people** received **utility assistance** via *COPE*.



797 clients received *Navigation Services*, fast-tracking them to needed services



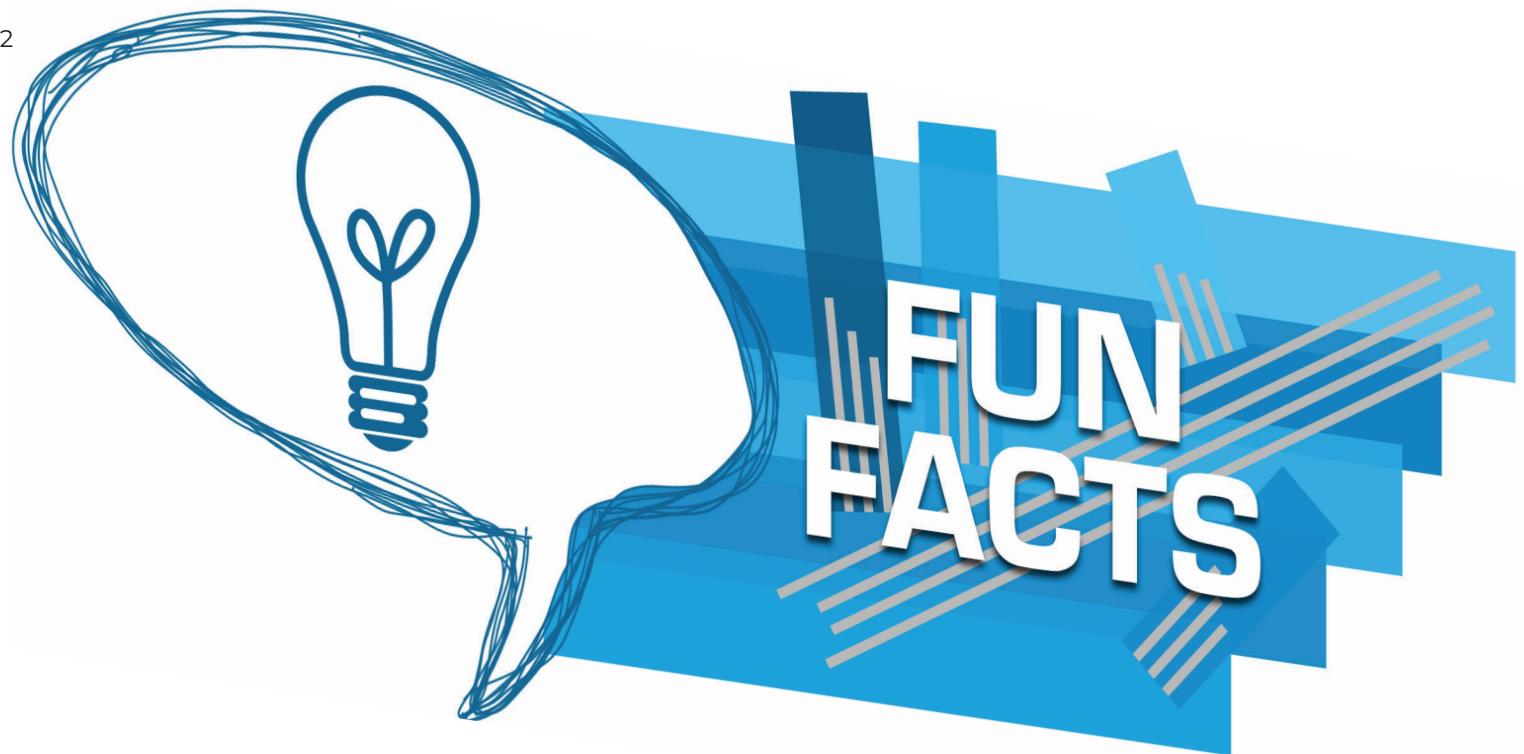
675 Client received *Health Services* from partners based at Marian House



655 participated in *Case Management including 139 for Diversion Case Management*



248 clients worked in our *Hanifen Employment Center*



FUN FACTS FROM CHATGPT



Counseling & Therapeutic Services

- 23% of adults aged 18+ reported receiving some form of mental health treatment in the past 12 months. That is about 60 million people.
- You can go to therapy in pajamas. Thanks to online platforms, about 40% of therapy sessions now happen virtually.
- Gen Z leads the way. Young adults (18 - 25) are the most likely generation to seek therapy, breaking old stigmas around mental health.
- Therapy is not just for "problems." Many people use therapy for personal growth, career development, or emotional wellness
- There is therapy for everyone - even pets!



Family Services

- Play isn't just fun, it's foundational. The American Academy of Pediatrics reports that simple play helps children develop planning, organizing, social-emotional and language skills.
- Early years shape lifelong outcomes. The quality of relationships, environments, and experiences in early childhood influence health, learning, and behavior far into adulthood.
- Parenting programs reduce risk of maltreatment.
- Relationships trump flash technology. Even though digital tools and media are everywhere, researchers emphasize that responsive interaction is far more important than screen time for babies' learning.



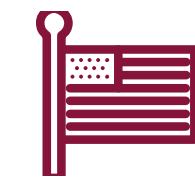
Hunt Family Housing

- Transitional Housing (TH) recognizes that one size does not fit all.
- Environmental stability helps people rebuild lives, shifting from crisis mode to a more stable environment.
- Because people come from diverse backgrounds and challenges, transitional housing programs often need to be tailored: from congregate group homes to scattered-site apartments, with variable service intensity.
- The shift from living "in crisis mode" (repeated moves, emergency shelters) to a more stable housing environment gives people the space to focus on other important domains like schooling, employment, parenting, or recovery.
- By helping individuals transition from crisis to stable housing, TH can reduce costs associated with emergency services, hospitals, law enforcement, and neighborhood instability.
- According to a study of families leaving transitional housing, longer durations in transitional housing were associated with higher educational attainment, more employment at exit, and greater likelihood of securing their own housing.
- While one might assume only the "very poorest" use affordable housing programs, many working class families also qualify and rely on them — the notion that it's just for the extremely poor is a myth.



Marian House Services

- The Marian House uses a minimum of 515,000 pounds of food each year. That is:
 - 429,000 meals
 - 13 fully loaded semi-trucks
 - The weight of 43 elephants or 172 mid-sized cars
- Unlike some food distribution programs, soup kitchens provide immediate, face-to-face compassion - a warm meal shared in a welcoming space, creating dignity and belonging.
- They offer volunteer opportunities for students, civic groups, retirees, and families - promoting empathy, awareness, and civic responsibility

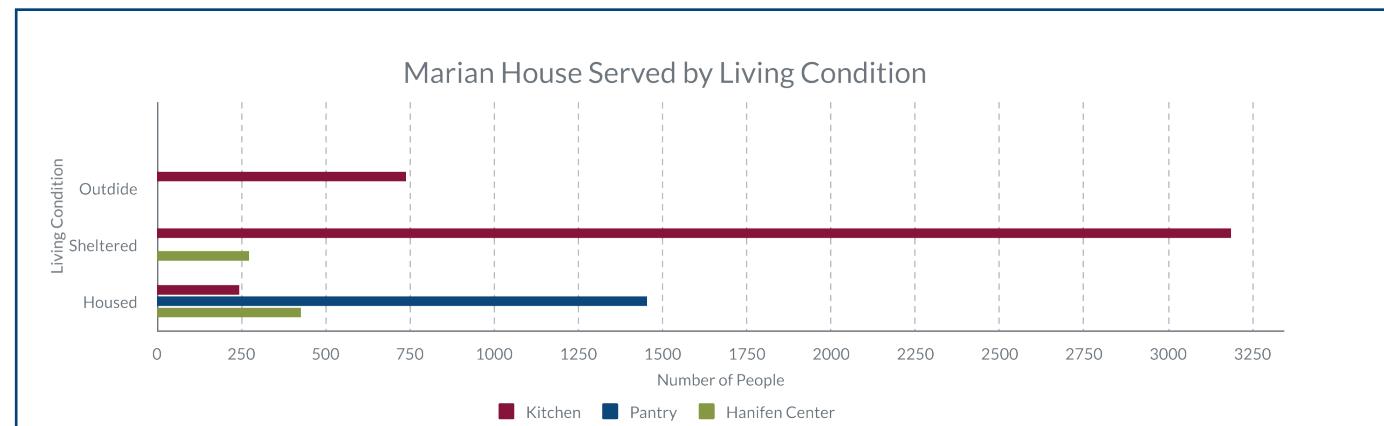


Immigration Services

- Some recent analyses show that a large proportion of new immigrants have college degrees or higher—sometimes more so than native-born Americans.
- As of June 2025, about 51.98 million foreign-born people lived in the United States, making up roughly 15.4% of the total population.
- Immigrants are major contributors in the workforce, making up nearly 20% of the US. workforce.
- Immigrants have founded or co-founded major companies, boosted sectors like tech, healthcare, and agriculture, often bringing innovative skills and global connections.

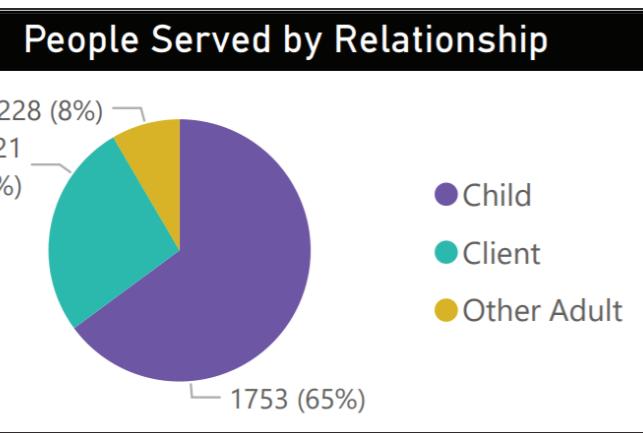
DEMOGRAPHIC PROFILE

Adult Services - Marian House: Of all the people served, 12% live outside, 55% are sheltered, and 33% are housed. Adult Services includes the Marian House Kitchen, Marketplace Pantry, and the Hanifen Center (excludes medical partners).



Family Services

Served 2,702 people of which 65% were children

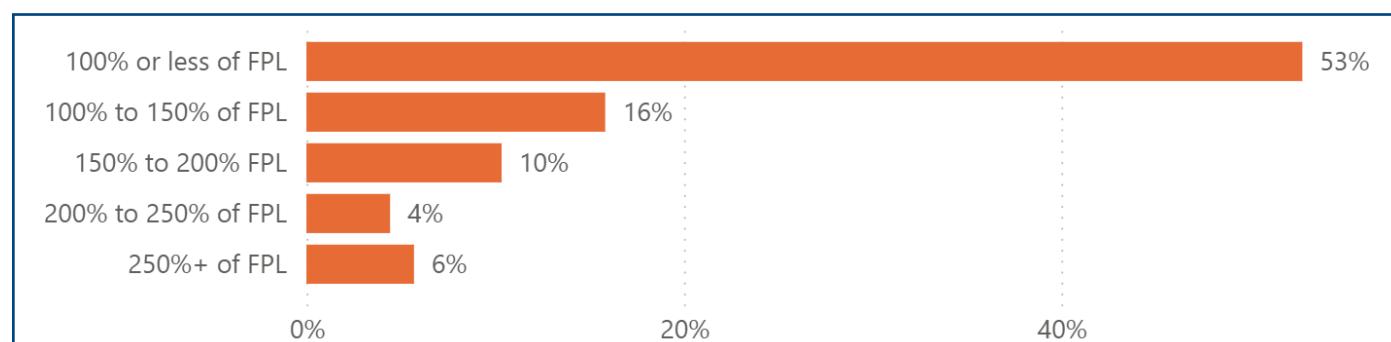


Immigration Services

Served 656 People from 56 Countries



Castle Rock Services - Served 538 households with 1,508 people - a 5% increase over the previous year. This included 729 children. 53% of the households had incomes below the Federal Poverty Standard (\$30,000 for a family of 4).



HUNT FAMILY HOUSING



Hunt Family Housing - Complete!

Hunt Family Housing was almost completed in fiscal year 24/25. The Grand Opening Celebration was held on Aug 20, 2025 and families began moving into their apartments the next week. More highlights will be in the FY 2025/26 report but you can take a peak by visiting the Hunt Housing tab on the website!



Hunt Families continue to need your support!

Consider investing in a family's new beginning:

- A month of support is \$833
- Six months of support is \$5,000
- A full year of support is \$10,000

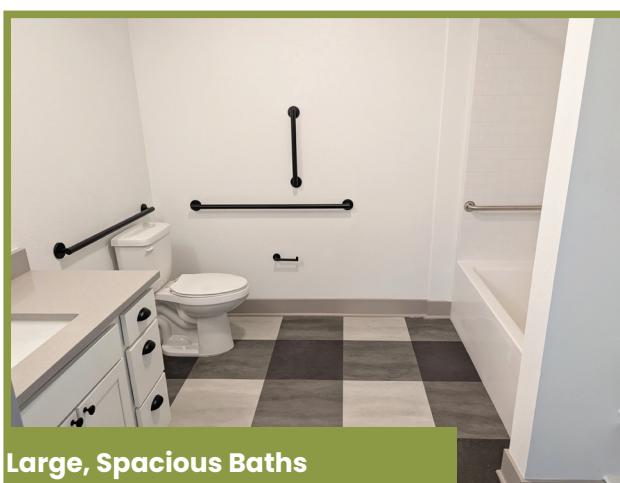
Interested in becoming involved in securing family stability? Contact our Advancement Team at 719-866-6440.



"Children's Theater" Apartment



Fully Functional Kitchens



Large, Spacious Baths



"Principals Office" Apartment



Q & A

Questions Answered by our Experts



Amanda Kacena
Clinical Director
Catholic Charities
Counseling &
Therapeutic Services



What is the most pressing concern with mental health in today's society?



Mental health issues have become increasingly prevalent in today's society, affecting individuals across various demographics. There are several interrelated issues, including rising rates of anxiety and depression, increased suicidal ideation among youth, and a lack of access to mental health care. Addressing these interconnected issues requires comprehensive strategies that prioritize early intervention, improve access to quality care, and continue the destigmatization surrounding mental health.



Claudia Goldin
Family Immigration
Services Director



What is one thing you want people to understand about the work we do in Family Immigration Services (FIS)?



FIS strengthens families and communities. Our team meets with non-citizens to help them understand applicable immigration laws and to assess whether they have a legal path to improve their status. If they do, we help them move forward. Lawful immigration status improves the health and safety of our clients, their families, and the entire community. Research shows that improved status results in better language skills, additional education and training, and improved health, making them more productive members of society.

Marian House Kitchen guests enjoy a nutritious meal in the dining room.



What is the biggest impact/concern on the development of children experiencing instability and poverty?



The biggest concern I see for children experiencing instability and poverty is the disruption of their physical, emotional, and cognitive development. Chronic stress, limited access to education and healthcare, poor nutrition, unstable family dynamics, and not having a voice to advocate for themselves can lead to developmental delays, emotional challenges, and long-term disadvantages in academic and social success.



Maria Brosa
Family Life Coach
Manager
Family Connections



Jim Benavidez
Marian House
Director



How many pounds of food are used to prepare meals in the Marian House Kitchen for a week, and where does it come from?



We use an average of almost 5,000 pounds of food each week, meaning we need a minimum of 260,000 pounds each year to meet our minimum daily needs for the meal served in the Marian House Kitchen. Another 255,000 pounds is distributed through the Marketplace Pantry. While we have a small budget to purchase food, most of the food is donated by generous food suppliers in our community, including many individuals, wholesale businesses, churches, restaurants, supermarkets, and organizations.



Claudia Goldin
Family Immigration
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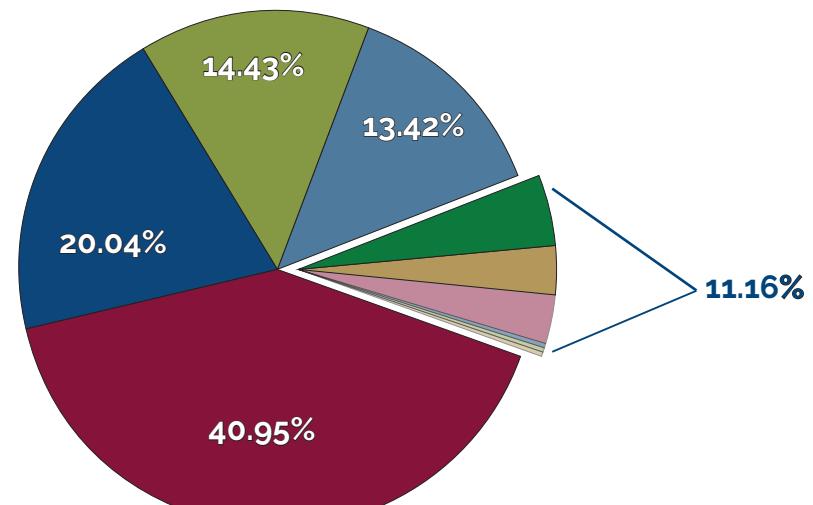


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FINANCIAL SUMMARY

FY 2024/25 REVENUE BY SOURCE INCLUDING IN-KIND EXPENSE



\$8,981,157*

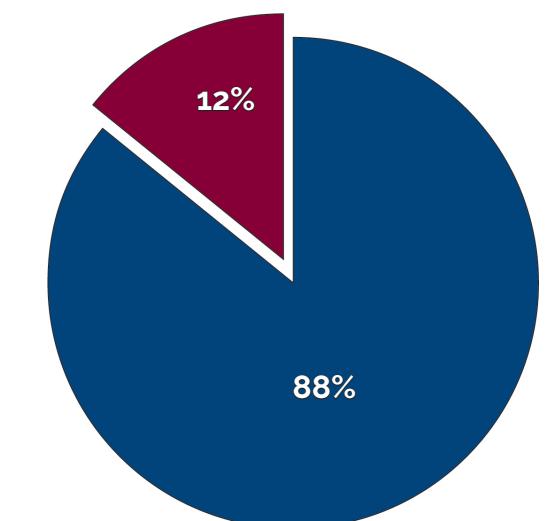
Public Support

- Contributions
- Government Agencies
- In Kind
- Grants

Revenue

● St. Pat's/Special Events	4.34%
● Earned Income	3.06%
● Program/Service Fees	2.94%
● Bequests	.52%
● Miscellaneous	.29%
● Diocesan Support	.01%

FY 2024/25 EXPENSE BY SOURCE INCLUDING IN-KIND EXPENSE



\$8,892,130*

- Programs & Services (including depreciation and In-Kind expense)
- Administration & Fundraising

* Does not include Catholic Housing Corporation

REVENUE YEAR OVER YEAR

2024 \$9,904,804

2025 \$8,981,157

EXPENSE YEAR OVER YEAR

2024 \$10,132,128

2025 \$8,892,130

AGENCY ADMIN PERCENTAGE

2024 13%

2025 12%

Revenue Analysis FY 2024 / 2025

Revenue decreased 9.3% vs previous year. Some of the decline was due to:

- A reduction in the disaster cost center due to the end of COVID-era governmental grant programs. Disaster relief spending was \$1.6 million less than FY23/24.
- The Hunt Family Housing project was winding down and most pledges and gifts were realized in prior years.
- This revenue number also excludes \$4,009,948 of governmental grant that was used for capital renovations of Hunt Family Housing.

Expense Analysis FY 2024 / 2025

Expenses declined 12.2% primarily related to a decrease in Disaster Relief (- \$1,643,577).

\$0.88
of every dollar
went directly to programs in 2025



VOLUNTEERISM

Volunteers allow Catholic Charities to serve more clients and provide more services than we could without our volunteer workforce. Each year, Catholic Charities recognizes individual volunteers and volunteer groups for their contributions at the annual Volunteer Appreciation event. This year, the event was held at the First Lutheran Peel House on May 17, 2025.

The Matthew 25 Award honors those who have given of themselves in an extraordinary measure for the good of others through volunteering. A majority of the recipients presented with this award have 20+ years of service to the agency. This year the award was presented to **Springs Community Church**.

The Spirit of Service Award honors those who have demonstrated an extraordinary commitment and spirit of care for our guests. This year's awardees are:

Don & Vickie Mills - Marian House Kitchen
 Elizabeth Petty - Marian House Kitchen
 Robert Polizzi - Marian House Kitchen
 Bob Kralik - Marketplace Pantry
 Vince & Jane Biondi - Marian House Kitchen & Marketplace
 Stephanie Montavon - Family Connections
 Russ Vogel - Marian House
 Billie Botes - Marian House Kitchen
 Jim Lauer - Marian House Kitchen
 Larry Hoskinson - Marian House Kitchen
 Jim Hart - Marian House Kitchen
 Stephanie Wittman - Marian House Kitchen
 Sheryl Deutsch - Volunteer Office & Marketplace
 Nancy Daly - Marian House Kitchen

Volunteers serve themselves at the Volunteer Appreciation Lunch.



VOLUNTEER CONTRIBUTION

2085 TOTAL VOLUNTEERS

18,029 Shifts Worked

66,537 HOURS =
 32 FULL-TIME STAFF

\$2,016,728 VALUE

2024 - 2025 FUNDRAISING EVENTS



The St. Patrick's Day Gala began in 2001 in response to a shortfall in donations. That first event was held in the St. Mary's Gym. Now, 24 years later, the event continues to be one of the premier fundraising events in Colorado Springs.

Thanks to the generosity of our guests, this years event raised \$300K to support Catholic Charities mission and lift vulnerable neighbors out of poverty through housing, food, access to care, counseling, and so much more.



Annual Fundraising Events

- **Castle Rock Golf Tourney**
- **St. Patrick's Day Shamrock Shindig**
- **Sponsor a Day at Marian House**



Sponsor a Day

Our Sponsor a Day program began in 2014 when a board member offered to pay for a marquee on the side of the Marian House. The idea was to have donors "sponsor" all the meals served in a day in the Marian House Kitchen. Over the years, that sponsorship has expanded to cover all services that take place at Marian House in the course of a day.

In FY 2023-24, 60 sponsorships were sold - primarily to returning sponsors, bringing in \$94, 500 in revenue.

Learn More at:
CCharitiescc.org/SponsorADay

Castle Rock Golf Tourney

Catholic Charities Castle Rock has benefited from the annual Golf Tournament, most recently held at the beautiful Perry Park Country Club. It serves as a fundraiser for St. Francis of Assisi Catholic Church in Castle Rock, the Knights of Columbus, and Catholic Charities of Central Colorado Castle Rock office. Usually played in August, look for early bird registration in June.



ST. FRANCIS OF ASSISI'S 2025 Annual Golf Tournament

Monday August 18, 2025 | 9 am Shotgun Start

Perry Park Country Club | 7047 Perry Park Blvd
Larkspur, CO 80118

\$225/Player | \$900/Foursome

EARLY BIRD SPECIAL BEFORE May 31

\$840/FOURSOME

REGISTER ONLINE

<https://promotions.kofc8909.org/sfa-golf-outing/>

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Tournament Sponsor

Knights of Columbus

St. Francis of Assisi Roman Catholic Church

Catholic Charities of Central Colorado Castle Rock Office

This tournament equally supports the charitable works of these three Castle Rock organizations: Catholic Charities, Knights of Columbus Council 8909, and St Francis of Assisi Church.

2024 - 2025 MARKETING HIGHLIGHTS

MARKETING GOALS

1. Engage our target communities:
2. Brand Building & Reputation Management:
3. Raise Organizational and Brand Awareness
4. Improve Internal Communication

E-NEWS



Core Stats:

- 212,822 sends - 59% Open Rate
 - +19% above industry avg. Open Rate
 - 6% click rate
- Current contacts - 9,505

SOCIAL MEDIA

Social Media delivered 2,610,476 Impressions

178,877 people engaged (liked, commented, shared)

16,489 people follow us

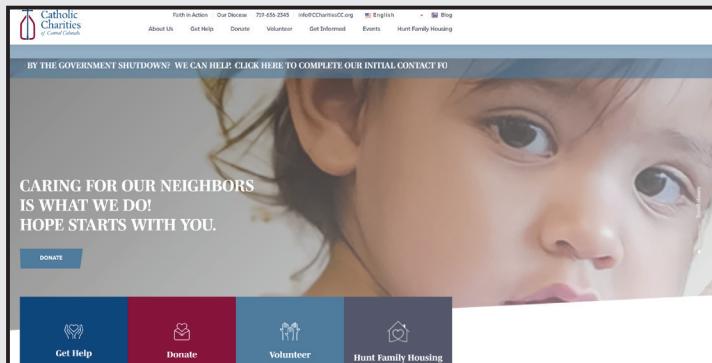
Like and Follow us on Social Media



MARKETING HIGHLIGHTS

- Total annual Impressions Delivered:
 - 43,399,960 - +35% vs FY 23/24

WEBSITE



Core Stats

- 75K Users: +14%
- 73K New Users: +14%
- 449K page views: +11%
- 906K Events (Engagement): +18%
- Online donations +10%

MARKET MEDIA



Core Stats

- Various Print Publications
- Outdoor Billboards
- Radio
- CTV
- Marian House Marquee
- Social Media
- Blogs
- Helping Hands Newsletters
- E-newsletters
- Website
- Direct Mail
- Events/Community Partnerships

HOLIDAY 2024 CAMPAIGN

Each year, Catholic Charities runs a holiday ad campaign to support the holiday donation season. This year, we introduced the Matheww 25 campaign and continued to run it for the remainder of the year. This campaign has been the most successful campaign to date in terms of generating social media engagement. It ran in all media: TV, radio, outdoor, print, social media, website, and e-news.



AWARDS & ACCOLADES

Catholic Charities has several awards that are given monthly, quarterly, and annually. These awards were created to recognize actions by staff, volunteers, and friends of Catholic Charities for performing their roles exceptionally, passionately, and for going that extra mile to benefit those we serve.



Lori Kapu was awarded the Dunn Award for her innovation and countless long-term changes to the agency's structures. She implemented new budgeting processes through Financial Edge and increased payroll efficiency through Paylocity. When COVID 19 hit, devastating many nonprofits, she applied for paycheck protection through the Paycheck Protection Program (PPP), solidifying Catholic Charities ability to continue to also managed ERAP funding that kept thousands of people housed.

Don Dunn Award

The Annual Don Dunn Service Award, named for our first Executive Director, is awarded to a staff member who demonstrates impact on the mission of and commitment to the work of Catholic Charities of Central Colorado. This is a "lifetime of work" award, but there are no restrictions on the length of employment.

- Open to all staff
- Nominations can come from anyone
- Paragraph on why nominated must accompany the nomination
- Awarded with a certificate and a check for \$250
- Name is on a plaque located within Catholic Charities
- One winner per year
- The nominee's life of service is an outstanding example of following the mission of Catholic Charities.
- The nominee's service has also made a significant impact upon the lives of persons in need or furthering the mission of Catholic Charities of Central Colorado.

Angel and Samaritan Awards

The **Angel Award** is awarded to staff who have been recognized for their exceptional service by someone outside of Catholic Charities.

The **Samaritan Award** celebrates the humanity and decency exemplified by selfless acts of kindness. It is based on the dedication to the values of Catholic Charities - someone caught "living the values." The nomination can be based on a single incident, but most likely is a culmination of the person's work ethic/character in living out Catholic Charities core values.

Both awards must be accompanied by a written nomination and submitted to a member of the Leadership Team.



**Monsignor Don Dunn,
the inspiration for
the annual Don Dunn
Award.**

BOARD OF DIRECTORS

The governing Board of Directors is made up of individuals from all walks of life who advise and provide mission-based leadership and strategic governance.



2024 – 2025 BOD Officers

Bishop James Golka - Bishop
Diocese of Colorado Springs

Pam Nicholson - Chair
Former Health Care Executive

Andrew M. Nussbaum, Esq - Vice Chair
Partner, First and Fourteenth, PLLC

Jon Paukovich - Treasurer
Chief Lending Officer, Ent Credit Union

Mary Ellen Benson - Secretary
Director, Strategy and Impact
Community Health Partnership

Kris Bauman
Assistant Professor, US Air Force Academy

Rev. Chance Billmeyer
Our Lady of the Woods Catholic Church

Celeste D. Clennan
Homemaker and Community Supporter

John Colgan
Retired Financial Executive

Jaron Cook
Community Liaison/Instructor

Dr. Sonia Esquivel
Professor, U.S. Air Force Academy

Ashley Fritz
Project Manager, Colorado Springs Utilities

Jyotsna Khattri-Chettri
Supervisor, Market Development Communications
Regional Transportation District

Idanna Ortega-Bermudez
Court Liaison, Bridges of Colorado

Christopher Reen
President & CEO Clarity Media Group

Deacon Rob Rysavy
Bishop's Representative
Chief of Staff Diocese of Colorado Springs

Suzy Streeter
Retired Air Force Colonel



Board members have a duty to take care of the agency by ensuring prudent use of all assets, including facilities and people, and for advancing the mission in the best interest of the agency.



Platinum
Transparency
2025
Candid.

Catholic Charities wishes to thank our donors, volunteers, board of directors, Bishop Golka, partner agencies, and the community for their support during the 2024/245 fiscal year. We could not do this important work without you.

WANT MORE CATHOLIC CHARITIES NEWS?

Subscribe to our e-newsletter and the mailed Helping Hands Newsletter at:

www.CCharitiesCC.org

Scroll to the bottom of the page and sign-up in the blue "Connect With Us" box!

719.636.2345

INFO@CCharitiesCC.org



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Colorado Springs, CO 80903
Tel: 719.636.2345 Fax: 719.636.1216

Castle Rock Office
2 Oakwood Park Plaza, Suite 100
Castle Rock, CO 80104
Tel: 720.215.4521

Helen Hunt Campus
917 East Moreno Avenue
Colorado Springs, CO 80903
Tel: 719.578.1222

Hunt Family Housing
601 South Institute Street
Colorado Springs, CO 80903
Tel: 719.578.1222

Marian House Campus
14 West Bijou Street
Colorado Springs, CO 80903
Tel: 719.475.7314 Fax: 719.633.0289

CATHOLIC CHARITIES
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SOCIOECONOMIC LEVEL, OR BACKGROUND.

CATHOLIC CHARITIES IS THE CHARITABLE ARM OF
THE DIOCESE OF COLORADO SPRINGS.