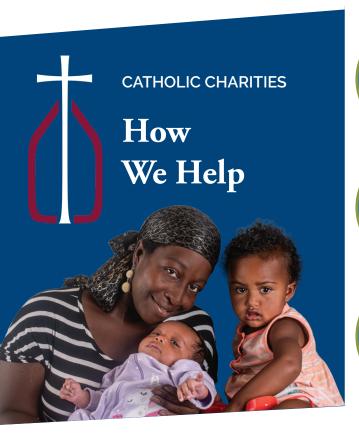
# Catholic Charities is a place of Help and Hope



**79,934** Meals Served

**14,570** Undup People Served

**59,660** Volunteer Hours Donated

## THANKS TO YOU

Neighbors in Need were Helped

FY 2022 / 2023 ANNUAL REPORT



The most common reasons people fall into homelessness is due to a lack of affordable housing, a livable wage job, unemployment, eviction, a medical emergency, an unanticipated bill, or other life changes. Being homeless is difficult for anyone but the tremendous impact on children - their education, sense of safety and well-being, and their overall development - can be devastating.

In fiscal year 2022/23 (July 1, 2022 - June 30, 2023), Catholic Charities Housing Program helped over 700 households maintain or obtain housing. 4,267 people visited our Family Connections program, receiving a wide range of assistance

from case management & coaching, financial assistance, essential baby needs, and more. 5,462 households were served through Adult Services at the Marian House including meals, groceries, housing assistance, case management, health resources, and navigation. These services are geared toward keeping people in their homes to prevent homelessness.

Part of preventing homelessness is increasing stability. Family stability can be achieved by improving:

- job and computer/digital skills, employment, and increasing income to stabilize housing
- parenting skills to increase parental resilience, children's

- nurturing and attachment, and social and emotional competency
- Social connection to build a community that the family can rely on for support

Catholic Charities offers programs that provide paths to achieving and maintaining housing and stability. Through our Marketplace pantry, daily hot meals, and specialty programs (new coats, children's clothing, essential baby needs), families can redirect income saved through the use of these programs and use the savings to pay rent, utilities, and maintain transportation. This allows their children to have a safe place to lay their heads each night.

Our newest program - Hunt Family Housing - will provide 24 transitional family apartments for families experiencing homelessness, or who are on the verge of becoming homeless. It is expected to open in early 2025, providing one more resource in our community to help families out of their cars and shelters and into housing, giving them the security to begin rebuilding their lives.

## Providing Help. Creating Hope.

Learn More By Visiting CCharities CC.org

## PROVIDING FAMILY STABILITY.



Help prevent homelessness. CCharitiesCC.org



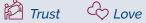
### A Message for the President & CEO

Mission: In response to Jesus Christ's call to affirm the value and dignity of each human life, to build solidarity within the community, and to advocate for justice for the poor and vulnerable, Catholic Charities Central Colorado humbly engages in the ministry of charity for those in both economic and spiritual poverty so that all - staff, volunteers, and clients may fully achieve their God-given potential.

Vision: We transform lives through relationships that build individual resiliency and thriving communities.

Values: We pursue justice because of our belief in the life and dignity of the human person.









Boldness Grit

This Annual Report covers the 12 months from July 1, 2022 to June 30, 2023. It is our fiscal year. Like most annual reports, we have filled these pages with the numbers and testimonials to illuminate the impact of contributed dollars at work. Yet there is so much that cannot be shared in 16 pages.

Our role at Catholic Charities is like that of the Innkeeper in the Parable of the Good Samaritan (Lk 10:35). The Samaritan sees the victim on the side of the road and stays with him in an act of compassion. "The next day he took out two silver coins and gave them to the innkeeper with the instruction, 'Take care of him.'"

The wounds of those who come to us can be of the body, the mind, or the spirit. They are wounds of hunger, loneliness, illness, and homelessness. Each human being who shows up at our doors has a unique and complex story, but all who show up share in the inherent dignity and value of human life. All are neighbors. Like the innkeeper, we are here to take care of them.

In the 12 months captured by this Annual Report, Catholic Charities served 14,570 separate men, women and children. Each one has a story that would break your heart: each one found Help and Hope at Catholic Charities.

Thank you to all of the Good Samaritans volunteers, donors and staff -- who make this work possible. Because of you, the inn will always be open.



### Learn More: CCharitiesCC.org/Get-Help



### **Adult Services**

We provide services such as case management, shelter referrals, ID/birth certificate replacement, legal services, and more. Our **navigators** assess and direct clients to the services necessary to begin their journey to stability.

1,711 people were served through navigation at Adult Services.



### **Health & Medical Services**

People get ill, accidents and emergencies happen, and people deserve access to care. We provide space at our Marian House Campus for various medical **providers** to serve our clients. We also provide counseling and behavioral health support.

338 hhlds served with medical appts. 210 people helped with counseling services.



### **Employment & Life Skills Services**

It is hard to move forward when you need a job or a better job. Our **Digital** Equity Program teaches computer skills and provides access to the Internet. Our employment counselors provide personal mentoring, resumé help, and life skills training.

84 people were 🤨 served with computer skills, access, and training





### **Immigration Services**

There are many reasons why people emigrate. We provide legal help to navigate the complex legal system to apply for citizenship, residency, or other legal status. We have an on-site immigration lawyer, 3 DOJ certified immigration counselors, and a legal assistant.

542 people from **45** countries were served with legal help while 390 consults were given.



### **Family Services**

There are many ways we help families avert or survive crises to maintain or regain stability. From working with a Life Coach to participating in our Early Literacy and Student & Family Support programs, the support helps families succeed.

4,267 people received family support (2,705 children). 183 families enrolled in Parent/Child classes.



### **Food & Nutrition** Services

When people are hungry, it is difficult to change their situations. We offer a hot meal everyday at the Marian House Kitchen, and provide grocery shopping at the Marketplace. 264 households received food support at the Castle Rock office pantry.

6,087 people were served with hot meals and grocery support.





### **Rent & Utility** Services

We help people stay in their homes. During COVID, we received Emergency Relief Funds. expect rent assistance will decline as less funds are available. COPE and LEAP will continue to provide assistance with utility bills.

**1,773** people were served with rent and utility services.



### **Castle Rock Services**

There is a growing need for services in Douglas, Elbert, and Park Counties. We help meet the need by offering emergency services, case management, and support for families through the Family Center of Douglas County.

455 households received case management and developed Care Plans.





Robert got involved with drugs and was sent to prison. While there, his two boys were put into foster care. Robert worked hard to get early parole so he could parent his boys and after five years, he was granted parole and custody. He moved to Colorado, where his mother lived, to begin a new life.

It was hard. He struggled with finding employment, his mother entered into assisted living, and Robert and the boys moved to their vehicle for two years. They would visit gas stations to wash up and get hot dogs. During this time, Robert

### **Robert & His Boys**

heard about a program that provided new coats. That is when he met Maria, the manager for **Catholic Charities Student and Family Support Program.** She enrolled the family into the program helping them with necessities such as access to laundry and showers, counseling, case management, meals, clothing, blankets, gas and grocery cards, skills training, computer access, and get enrolled in TANF and SNAP. More importantly, she gave them hope.

When a spot opened at Partners in Housing transitional housing program, the family was ecstatic. With housing, everything changed. Robert and the boys moved out of their vehicle and into a home. They began a routine of chores, homework, home-cooked meals - no more gas station hot dogs - and appreciated having a safe place to lay their heads each night.

Now, Robert has a good job and he and the boys look forward to what the future may bring. Robert said, "I don't know what I would have done without Catholic Charities."

### Gaby

When Gaby was laid off from her job, the bills began to pile up. It was winter, she had bald tires on her car, and limited savings. Life became very stressful.

After seven months of searching, she found a job as a Home Health Care provider. Since she desired to become a Certified Nursing Assistant (CNA), this was a good fit. Gaby was now working but struggled to catch up. She looked for resources to help and found **Catholic Charities Castle Rock**.

Gaby and her case manager identified the priority as getting new tires on her car. This alone significantly reduced Gaby's stress of commuting to work, school, and other necessary driving trips. Now she could drive with confidence that she would not have a blowout or slide off the road with her children in the car.

She and her case manager evaluated other ways to improve her situation. She enrolled her son in CCAP child care, applied for SNAP and TANF food and welfare programs, and found



a school to get her CNA.

She is excited for what the future holds and appreciates everything Catholic Charities did to help in a desperate time of her life. Recently, as she was dropping her son off during a snowstorm and reflected on how grateful she was for the help she received. Gaby said, "I am so blessed and thankful that you guys are here and that you help anybody. Thank you for helping me."

Sometimes all it takes to help someone regain stability is to provide a new set of tires.

Read More Stories of Hope.
Visit
CCharitiesCC.org/
StoriesofHope

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When Shante, a single mother of two young boys, began having medical issues, she embarked on a journey to instability. She lost the job she had worked at for 12 years, discovered black mold in the home she rented, and her sons began having medical issues. That is when she met Vicki, the elementary school counselor with the Catholic Charities Student and Family Support Program. Together, they set goals to help Shante and the boys get back on track: better housing, education, and health.

Shante's lease was almost up, so she found a new apartment. Catholic Charities helped with

### **Shante**

deposits, application fees, and the first month of rent.

Shante had worked as a CNA years before but let her certification expire. Vicki connected her with financial resources to pay for the recertification. She took the test and passed. Now she had the skills to get a new job.

Upon visiting her doctor, she and her son were both diagnosed with learning disabilities. He received an Individualized Education Plan to help with school and both began receiving SSDI to help stabilize their situation. Now, Shante is employed and taking care of her disabled son. Both boys are thriving in school and looking forward to what the future holds.

Shante said, "Some days are really hard, but Vicky lightens my day. You have a partner that helps you achieve your goals and provides resources and support to accomplish what you need to move forward. You help yourself with the guidance they give you."

## Brittany & Sebastian

When Brittany found Catholic Charities, she was fighting a custody battle with her ex-husband, dealing with some abusive manipulation, and commuting between Colorado and Texas for visitation with her children. She and her new fiancé were working several jobs but were still having a hard time

making ends meet. Around this time, Brittany became pregnant with Sebastian.

When she had to spend more time on her custody battle, she had to quit one of her jobs. That is when Catholic Charities stepped in and enrolled her in the **Family Connections** program. Mikayla, her case manager, helped the family with rental assistance, food, job training, but most importantly, being there to listen, offering support, and resources.



"Mikayla has been great. She supported me through the custody battle, gave me a shoulder to cry on, and was someone I could talk to," said Brittany. "She would share resources such as food, jobs, cars - anything. She was there for me.

After being isolated for so long and friends not understanding, I have someone to talk to who listens, cares, and understands where I am. She helped me find peace and get my life back on track. It helped make the fight for my kids a little easier."

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### What's Ahead



### **Hunt Family Housing**

In December 2022, Catholic Charities purchased the Helen Hunt Campus from the Legacy Institute and embarked on the second phase of the Hunt Family Housing campaign: raising funds to convert the 1902 school building to 24 units of family housing.

Catholic Charities expects to begin renovation in early 2024. Apartments should be ready for families in early 2025.

**Next Up:** Fundraising continues for contingent renovation costs, material increases, apartment furnishings and fixtures, and annual operational expenses. Learn how to get involved at the website below.

Visit: HuntFamilyHousing.org

### **Increasing Access to Behavioral Health**

Catholic Charities will partner with appropriate agencies to bring additional mental health support and embed trauma-informed care practices into our programs. This will more effectively serve clients who are suffering with a breadth of mental health challenges, including anxiety, depression, complex post-traumatic stress disorder, and personality disorders.

This need was identified by our staff, who have observed a greater number of clients reaching out for help when they are experiencing suicidal ideation, depression, severe anxiety, and other mental health challenges.

With our Life Connections Counseling Services (individual and couples counseling) already available, the expansion of Behavioral Health Services will allow more people to begin to overcome the barriers to accessing mental health care.



### **Change a Child's Future!**













Volunteering at Catholic Charities is not only fun but rewarding. Opportunities include volunteering at the Marian House Kitchen, the Marketplace pantry, Family Connections, Immigration Services, our Castle Rock office, and so much more.

Last year 1,327 volunteers contributed 59,666 hours - the equivalent of 29 full-time employees. This contribution was valued at \$2,050,124.

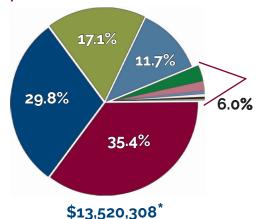
Come Join the Fun!
Sign up at CCharitiesCC.org/Volunteer

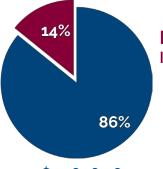
### **Revenue** with In-Kind Expense

- Government Agencies
- Contributions
- In Kind
- Grants

### Special Funds:

- Shamrock Shindig: 3.0%Earned Income: 1.6%
- Program/Service Fees: 0.6%
- O Diocesan Support: 0.5%
- Bequests 0.2%
- Miscellaneous: 0.1%





### Expenses with Depreciation and In-Kind Expense

- Programs & Services (including depreciation and In-Kind expense)
- Administration & Fundraising

### \$11,696,460

- \* Revenue *includes* \$1,911,057 in Helen Hunt Campaign donations for renovation to family housing
- *Does not include* \$3,761,239 acquisition of Helen Hunt property through the Capital Campaign.
- \$0.86 of every dollar goes directly to program support.

View Our Complete 990 Report CCharities CC.org/Annual Report



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### Get Connected

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#### THE MARIAN HOUSE

14 West Bijou Street Colorado Springs, CO 80903 T: 719-475-7314 F: 719-633-0289

### **CASTLE ROCK OFFICE**

410 South Wilcox Street, #102 Castle Rock, CO 80104 T: 720-215-4521

### **HELEN HUNT CAMPUS**

917 E. Moreno Avenue Colorado Springs, CO 80903 T: 719-578-1222

### To make a donation, visit us at CCharitiesCC.org/donate

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We respect everyone who comes to us for help. Many are working toward a fresh start in life. So, while their stories are true, client names and images may have changed to protect their privacy.