

# *Catholic Charities of Central Colorado*

*FY 2014/2015 Annual Report*



*Providing Help... Creating Hope. Providing Help... Creating Hope. Providing Help... Creating Hope. Providing Help... Creating Hope.*

## ACCOMPLISHMENTS



**1,300**

individuals list the Marian House as their permanent address at any given time



**3,100**

books distributed in Early Literacy Programs



**151**

pregnant women served by Life Support Services

**12,528**



hours of foster care provided



Over  
**20,000**

diapers distributed

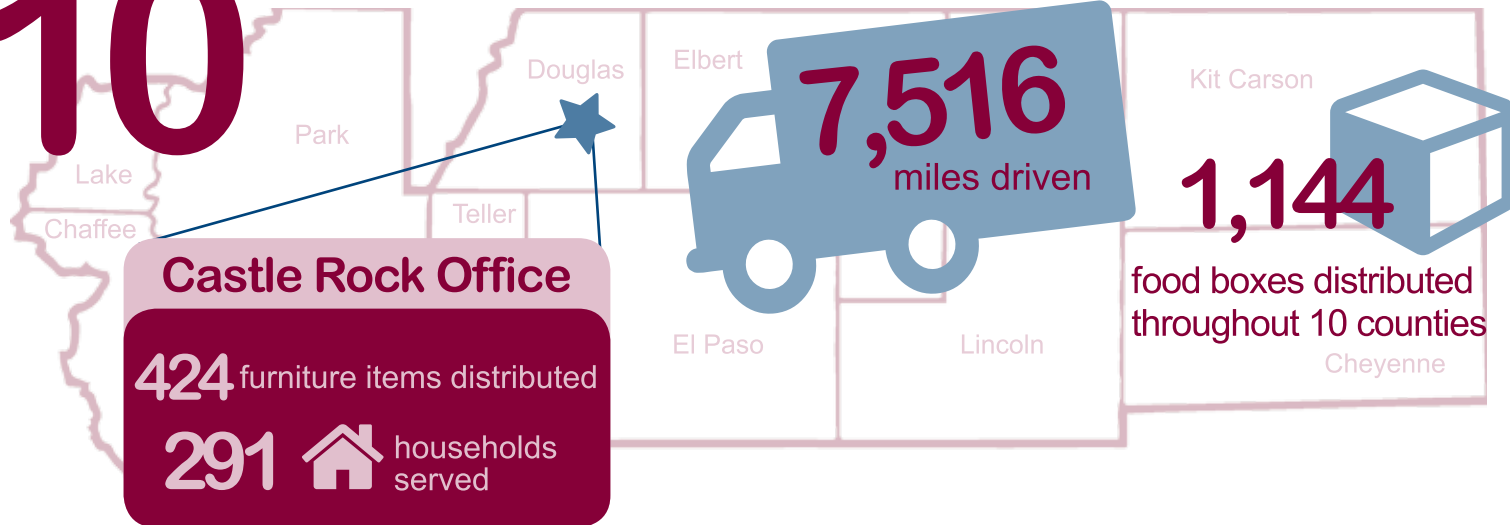


**2,049**

gifts & toys distributed to children

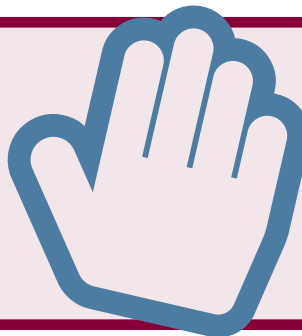
# 10

Colorado counties served



# 92,509

volunteer hours



valued at  
**\$2,375,631**

# 2,077

hours of counseling, adoption,  
and pregnancy support services



# 281

English as a  
Second Language  
students educated

new naturalization  
& immigration cases  
opened

# 289

ICONS: FONT AWESOME BY DAVE GANDY - [HTTP://FONTAWESOME.IO](http://fontawesome.io)



collaborate HEALING potential  
family day center education children  
DREAM COMMUNITY  
Providing Help...Creating Hope GUESTS  
compassion  
happiness Helping Hand INSPIRE  
Hunger gift life justice FOOD  
faith love HOPE HEART HEALTH change adoption  
open 365 days a year welcoming the stranger  
mindfulness Family SAFE  
work friendship partners forgiveness  
opportunity Accomplishment literacy

## Catholic Charities of Central Colorado Mission Statement

## MISSION & VALUES

In response to Jesus Christ's call  
to affirm the value and dignity of each human life,  
to build solidarity within the community,  
and to advocate for justice for the poor and vulnerable,  
Catholic Charities of Central Colorado humbly engages in the  
ministry of charity for those in both economic and spiritual poverty  
so that all – staff, volunteers, and clients – may fully achieve their  
God-given potential.

### A Message from the CEO

In his address to the United States Congress in September, Pope Francis called on Americans to, “pool our resources and talents, and resolve to support one another, with respect for our differences and our convictions of conscience.” In the pages of this year's annual report are images and stories that speak precisely to this call. With the support of volunteers who represent all faiths, Catholic Charities continues to serve our brothers and sisters in the most profound ways.

Throughout our 10 county diocese, we have strengthened programs and developed new initiatives to address essential gaps in human services, whether through a meal at the Marian House or transportation assistance in Castle Rock. We are working more closely and comprehensively with parents and children to enhance family unity in order to end the generational cycle of poverty. We

are providing pathways to economic stability through programs like financial counseling, employment assistance and life skills counseling, to ensure long-lasting success for the people we serve.

Catholic Charities is blessed by beautiful people – both those who give and those who are served. Thank you for the many blessings that you have bestowed this past year, especially your love of neighbor. We look forward to continuing this ministry in the year to come.



A handwritten signature in black ink, appearing to read "Andy".

PHOTO CREDITS: Michael Ciaglo - The Gazette; Sheena Harper - Sheena Harper Photography; Rusty Kern - The Colorado Catholic Herald; Stacie Scott - The Gazette; Staff Members - Catholic Charities of Central Colorado

# Computer Classes Give Hope

The Hanifen Center computer lab has been a tremendous help to clients like Haley, who spent many years struggling to make ends meet, working various jobs in the food and customer service industry. As she grew older, the physically demanding work began to take a toll on her body, causing her to suffer from severe back pain and arthritis inhibiting her ability to work full-time. With limited skills to seek alternative work, bills piled up and Haley became homeless.

Over the next several years, Haley struggled to keep jobs, preserve her health, and maintain permanent housing. One day she came to Catholic Charities' Marian House seeking food assistance, but found much more than a meal. She received help applying for Medicaid and Section 8 Housing, emergency services, computer / life skills classes, and was referred to counseling at AspenPointe - an on-site partner agency at the Hanifen Center at Marian House. She also met with a case manager and received clothing, toiletries, and bus passes to help her travel to and from doctors' appointments.

Considering her medical situation, Haley hoped to find work where she could sit instead of stand, however nearly all office positions required fairly in-depth knowledge of computer operations. Many jobs also required an on-line application. "I have used a computer before," Haley said, "but you forget when

you don't get to use one often." When Haley heard Marian House was offering Computer Skills classes, she signed up immediately and came as often as she could. "I'm a slow learner," Haley admits. "At other places they talk really fast because they already know what they're doing. [At the Marian House] the one-on-one attention really helps. I'm developing a lot."

The Marian House Computer / Life Skills classes helped Haley learn the basic operations of a computer, set up an email address, and have a place to come to practice and get personalized help. "I want to be able to type faster so I can meet requirements for better jobs," she said.

Haley continues to return to the Marian House, not just because of the computer classes, but because of the genuine compassion she finds in the staff. "They are kind,

***"They are kind, friendly, and helpful.  
They're not just looking down on you."***

friendly, and helpful. They're not just looking down on you," she said. "They're always there to just listen." For her persistence in regularly attending and developing her computer skills, Haley earned a certificate of achievement.

With more stability and a new-found knowledge of computer skills, Haley avidly searched for office work. "I really want to be on my own," she said, "to stay at home and do nothing, that's not me." Her persistence paid off. She was offered several positions and is now working and enjoying a higher level of self-sufficiency.





HUMAN charity Happiness *Helping Hand* INSPIRE  
Hunger gift life justice FOOD  
faith love **HOPE** HEART HEALTH change  
open 365 days a year welcoming the stranger doption

## MARIAN HOUSE CLIENT SERVICES



SHERRY STULPIN, LIFE SKILLS INSTRUCTOR, HELPS CLIENTS IN THE COMPUTER LAB.



RUTH, A NURSE WITH PENROSE-ST. FRANCIS, GIVES WILLIAM A FLU SHOT AT THE ANNUAL FLU SHOT CLINIC.

*"It just proves how invaluable the services at Marian House are when someone walks in the door and we have a volunteer who notices that someone needs more than just a pair of socks."*

*- Jennifer, Volunteer*

In FY 2014/15 **Marian House Client Services** provided 38,949 services to 38,798 duplicated individuals, representing a 4% increase over the previous fiscal year. The highest volume of services were provided through the Adult Clothing Closet and Mail Services, but

it is the lower volume, relational services that have a profound impact on client outcomes. One client said, "the services here have been the number one reason I am still alive to manage my disabilities."

At any given time, 1,300 people use the Marian House as their permanent

mailing address. Hundreds more utilize the medical and mental health services offered through partner agencies, on-site, making the Hanifen Center at Marian House a vibrant, life-sustaining community for vulnerable individuals experiencing poverty and homelessness.





A LAKE COUNTY FAMILY RECEIVES A DONATED CAR FROM MARIAN HOUSE COMMUNITY OUTREACH.



VOLUNTEERS SORT DONATIONS FOR EMERGENCY FOOD BOXES.



COMMUNITY OUTREACH STAFF AND VOLUNTEERS UNLOAD DONATED LITERACY MATERIALS.

**Marian House Community Outreach Services (MHCOS)** expanded rural services by adding Lincoln, Cheyenne, and Teller counties to a delivery route that already included regular visits to Lake, Kit Carson, and El Paso Counties. Cultivating new partners in these areas allowed MHCOS to serve

4,213 unduplicated adults and children, a 20% increase over the previous year.

In metro El Paso County, requests for household goods and furniture were down, so in May 2015, the Colorado Springs furniture program was discontinued. This allowed MHCOS to shift its focus to delivery of essential

food boxes to individuals and families with mobility or transportation barriers. This resulted in a 51% increase in the number of food boxes delivered versus the previous year.

Transportation Assistance continues to be a highly requested service with bus tickets and taxi vouchers up by over 300%.



A CHILD PLAYS IN THE CLOTHING CLOSET AT LIFE SUPPORT WHILE HIS MOTHER SHOPS FOR CLOTHING.



A FAMILY POSES FOR A PICTURE AFTER RECEIVING EMERGENCY HELP AT LIFE SUPPORT SERVICES.



A CHILD ENJOYS HER NEW TOYS FROM THE CHRISTMAS GIFT PROGRAM AT LIFE SUPPORT SERVICES.

**Marian House Life Support Services (LSS)** served 3,443 unduplicated children and 1,292 unduplicated adults, including 151 pregnant women. Clients received referrals, case management, and emergency support in the form of diapers, wipes, formula, clothing, gifts,

and books. A total of 65,527 items were distributed to families in need.

Surveys conducted throughout the year showed two major outcomes as a result of a visit to LSS: 1) Families view the services and items provided as critical “must have” items to support their needs

93% of the time; 2.) Distributing “must have” items, such as baby food, formula, and diapers, and the support received from staff and volunteers, combine to provide a 70% reduction in stress.



A FAMILY VISITS THE MARIAN HOUSE SOUP KITCHEN FOR A MEAL

**365**

*days a year*

**45+**

*volunteers a day*

**600+**

*meals each day*

The **Marian House Soup Kitchen (MHSK)** is a critical safety net service in the Colorado Springs community. Families and individuals living on fixed incomes and those experiencing extreme poverty and homelessness rely on this service to redirect income to other essential needs.

As evidenced, through random surveys, 96% of individuals and families relied on meals at the MHSK to make ends meet. For FY 2014-15, that translated into a 4% increase in the total number of meals served - 223,207. Of those, more than 20,000 were served to seniors while over 10,200 were served to children.

Utilization by families continued to climb with an average of 12 families using the MHSK daily. However, during the summer months, the number increases to an average of 24 families as a result of children being out of school. During the summer, families come to the Marian House to enjoy a meal together in the Family Dining Room.



# Marian House: It's More Than a Meal

For the many guests who visit the Marian House Soup Kitchen, it is much more than a place for a warm, nutritious meal. For people like Arvid, it can also be a place to find and create meaning in life. Arvid was a school teacher for many years; however after overspending his budget and losing his job, he moved to Colorado where he met Thelma, a 93 year old woman with dementia. It was not long before the two became kindred friends and he felt it was his duty to care for her. Thelma's life brought a sense of fulfillment into Arvid's.

After Thelma passed, times got hard for Arvid, emotionally and financially. Unable to make ends meet, he spent four years sleeping in the back of his truck, with his "two girls" - dogs named Scooter and Cinnamon. This was when he started coming to the Marian House Soup Kitchen.

During his struggle with homelessness and the loss of Thelma, Arvid struggled with suicidal thoughts. He remembers being at a low point when he decided to take his life. In that moment, one of his dogs looked him directly in the eyes and jumped up on his lap. He remembered how she was sitting on him in such a strange manner. The oddness of the whole situation made him laugh and his laughter made him realize he needed his girls, but more importantly, they needed him.

The years following were spent working part-time at a laundromat, receiving social security, dealing with health issues, enduring cold winters, and visiting the Marian House. "The Marian House provides opportunities to be an influence to somebody," Arvid states.

"Just by being a good person, you can take someone with a negative influence and make it positive." He remembers meeting a man at the Marian House, who choked with tears as he said, "I am so thankful for the Marian House." Arvid said, "I wanted to reach over and hug the man, but the table was in the way. I know that to be here [the Marian House] is not a waste, to mingle with these people, is not a waste. Again, it all comes back to influence." For Arvid, everything depends on positively influencing the people he encounters. When all is said and done, he says, "I don't come here to make friends, but to be friendly if someone [else] isn't being friendly."

Arvid chooses to stay homeless and live in his truck because he fears having to give up his dogs – his family – to live in any apartment.

He might also lose his medical benefits with his change in status from homelessness to housed.

Regardless, he maintains a joyful demeanor which he shares freely with anyone he encounters. With his income, he is able to live a humble life and purchase basic necessities. Someday he hopes to get a day off of work to go fly-fishing, a hobby that he loves.

In the meantime, he lives his life knowing that there is a touch of the divine everywhere he goes, and the influence of one can cause a ripple effect to everyone. For Arvid, the Marian House is the perfect place to have a meal, and maybe even influence another person in some small way.



*Providing Help...Creating Hope*

*GUESTS*

# compassion

*Providing Help... Creating Hope. Providing Help... Creating Hope. Providing Help... Creating Hope.*

CATHOLIC CHARITIES OF CENTRAL COLORADO

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## CASTLE ROCK OFFICE



A DOUGLAS COUNTY RESIDENT GATHERS INFORMATION AT THE LOCAL STRIVE TO THRIVE RESOURCES FAIR.

The **Castle Rock Office** saw significant growth, serving 291 unduplicated households, an 85% increase over the previous fiscal year. In general, the office served an average of six families per week in FY 2014/15.

Requests for all services - including financial support, food, and diaper assistance - increased. Financial assistance, in the form of gift cards - which can be used for food or gas - increased the most at 455%. Emergency food boxes were the most requested service with 595 food boxes distributed. Catholic Charities' food box service is a collaboration with the St. Vincent de Paul food pantry.



A VOLUNTEER STOCKS THE ST. VINCENT DE PAUL FOOD PANTRY.

# 291

*households served*





SHIRLEY RECEIVES A DONATED CAR TO HELP HER GET TO WORK.



THE WATERBURY FAMILY RECEIVES DONATED FURNITURE.



STUDENTS HAVE FUN DURING THEIR ENGLISH AS A SECOND LANGUAGE CLASS.

**595**  
*food boxes distributed*

The increased capacity for services is a result of the high degree of coordination between Catholic Charities and other Douglas County service agencies. The Castle Rock office is a partner with Douglas County's Community of Care Network, and acts as a referral source and facilitator for Douglas County Cares, which provides an array of services to families for up to 12 months. Increased staffing and additional marketing efforts have also contributed to the increasing success of these programs.

# A Hand Up for Hope

Shirley never thought she would be on the verge of homelessness, but when her mom became ill, she relocated to Castle Rock to help. While she was happy to be near her mom and be able to help, the relocation and the difficulty of finding work began a chain reaction that led her to a time of difficulty.

When she arrived, she moved into a motel, which quickly ate up her savings. While she found a minimum wage job, she could not afford to save money for the deposit on an apartment. Her income barely covered the cost of a motel room and the gas it took to get to and from work.

She recalls feeling so depressed at her job, but felt as though she could not improve her situation because she was living paycheck to paycheck. "It took everything I had to pay the rent. I didn't know what to do. I had nothing."

That's when Shirley met Kathy Bullen, Community Case Manager at the Catholic Charities Castle Rock office (CC). Kathy helped her set goals and strategies to become more self-sufficient, provided some direct assistance such as gas cards, emergency food boxes and help with a hotel room, and also referred her to other agencies for additional support. "There were so many wonderful people who helped me," Shirley said, gratefully.

The assistance she received helped her save a portion of

her paycheck for a deposit on an apartment, which was less expensive than the hotel. With some initial rent support from the St. Vincent de Paul Society, Shirley was able to sign a lease for her new home. "It was like a mansion," Shirley said. "I had a bathroom and a shower that worked, a toilet that flushed, and heat that I could control. It was just amazing."

However, just as Shirley was about to move into her apartment, the engine block on her car cracked. She panicked. Her car was essential in keeping her job and she realized it would be impossible to afford her apartment if she repaired her car. She immediately called CC for help and much to her amazement, a car had been donated that very day. Based on her clear motivation to achieve self-sufficiency, CC made the decision to give Shirley the car.

With a working vehicle and an affordable apartment, Shirley is well on her way to self-sufficiency. She is working a more stable and higher paying job and is excited to have time to attend church again. All it took was a little help and a lot of hope. In that time when everything came crashing down around her, Shirley fixed her eyes on her goal and pushed forward, even when she didn't think she could. "Thank you so much for everything," Shirley said, "I couldn't have done it without you."

*"There were so many wonderful people who helped me."*



DREAM COMMUNITY

*Providing Help...Creating Hope*

GUESTS

***Helping Hand***

happiness

compassion

INSPIRE

*Providing Help... Creating Hope. Providing Help... Creating Hope. Providing Help... Creating Hope.*

CATHOLIC CHARITIES OF CENTRAL COLORADO





LUCAS NAPS DURING THE TRADITIONAL BELL RINGING FOLLOWING HIS ADOPTION CEREMONY.



TWO EXPECTANT MOMS SHOP IN THE KIDZ KLOZET AFTER EARNING KIDZ KASH FROM PARTICIPATING IN PARENTING AND PREGNANCY COURSES.

*"We always believe there are never too many people to love your child. Even Catholic Charities has been there to support our entire family."*

*- Heather, Adoptive Mother of Three*

**Life Connections (LC)** served 274 clients through a multitude of services including Pregnancy Support, Counseling, and Adoption Services.

Individual, Couples and Family Counseling, a rapidly growing program, delivered 486 hours of service to 87 clients. 99% of clients agreed that their counselor understood their concerns resulting in 91% agreeing they have better tools and coping skills.

100% of students in the RealCare® Baby Project, which uses computerized

babies to simulate parenting, agreed that their understanding of the time and commitment of parenting newborns increased, which is a desired result of the project. These classes are conducted several times a year in various school districts.

66 people received Relinquishment Counseling services, which is required when a parent decides to relinquish their child for adoption. LC holds the contract for El Paso county to provide these services.

**2,077**  
*Hours of Support Services*



CHILDREN ENJOY A READING CIRCLE WHILE THEIR PARENTS ATTEND ESL CLASSES.



BOOKS ARE DISTRIBUTED TO CHILDREN IN FOUR DIFFERENT CATHOLIC CHARITIES' PROGRAMS.



A CHILD PLAYFULLY ENGAGES DURING JUNGLE STORY-TIME AT LIFE SUPPORT SERVICES.

**3,100**  
*books distributed*

The **Early Literacy Program** provided 3,100 books to 1,200 children in the past year. Every child received a book with each visit to Life Support Services (LSS), the Marian House Soup Kitchen Family Dining Room, or the English as a Second Language Program (ESL) - which provides enriched childcare.

LSS held 24 Jungle Story-Time Reading Circles for 122 children, and ESL held 49 Reading Circles for

33 children. Parents are also given information on the importance of developing literacy at an early age. *Bright by Three* enrichment materials are also distributed to children birth to three years of age.

Early Literacy is one of the fastest growing programs at Catholic Charities and is a partnership with United Way's *Success by 6* program.

# Choosing Life: Making a Family

## *A Testimonial from a Birth-Mother*

My name is Bobbie and this is my testimony. When I found out I was pregnant I was scared and wasn't sure what to do. I was scared to be judged because I didn't know who the father was. I didn't have a job at the time, and all I wanted was what was best for this *Little One*.

I felt from the beginning *Little One* needed a two parent home. I checked out several agencies and I immediately felt a connection with Catholic Charities. I didn't know a lot about adoption, so I didn't know what was in store for me and my mom, who was a great support.

I walked in closed minded, though during hours of counseling, they explained the difference between open and closed adoption. I chose to pick the adoptive parents and meet with them. I will call them Annie and Jeff. I wanted Annie and Jeff to be a part of this process, as much as they could. I asked them to be in the birthing room with me. They came to the hospital and were by my side, with a Catholic Charities' Counselor, and my mom.

I ended up having to have a c-section and hospital policy

allows only one person in the room. I believe God's hand was in this from the beginning because he changed the hospital policy and my mom, Annie, and Jeff were all allowed in there with me. I believe the *Little One* came into this world to be a blessing for another family.

During counseling we learned bonding was very important with the *Little One*. Annie and Jeff stayed at the hospital after *Little One* arrived so the bonding could begin.

Catholic Charities was there as well to help with the process. In my heart I knew I made the right decision. Catholic Charities, Annie, and Jeff were there for me all the way and are still with me

today. I have a great relationship with Annie, Jeff and *Little One* today. I thank God, my mom, Annie, Jeff, and Catholic Charities for all the support I received.

Thank you Catholic Charities for helping me make the most important decision in my life. My *Little One* will now grow up in a loving two parent home, as well as knowing me. I now explain my family to include Annie, Jeff, and *Little One*.

***“Thank you Catholic Charities  
for helping me make the most  
important decision in my life.”***





mindfulness Family  
work friendship partners forgiveness SAFE

## FAMILY IMMIGRATION SERVICES



VICTOR & INGRID CELEBRATE VICTOR'S NEW CITIZENSHIP AFTER A 3-YEAR PROCESS.



CATHOLIC CHARITIES' FAMILY IMMIGRATION SERVICES STAFF.

*"Catholic Charities helped us a lot. Both because it's financially a better choice...and the time and dedication that they take."*

*- Ingrid, Immigration Client*

**Family Immigration Services (FIS)** saw a 30% increase in naturalization and immigration cases opened during FY 2014/15. Of the 289 cases opened, 130 were Deferred Action for Childhood Arrivals (DACA). DACA allows young people temporary legal status to attend college and get better jobs. Reasons for the increase include applications to renew the 2-year status under the

DACA program begun in 2012, and numerous young people reaching age 15 - qualifying to apply for the first time. Other immigration cases opened include applications for U.S. citizenship and for Permanent Residency (green cards), as well as special cases for immigrant victims of domestic violence. Successful outcomes in these cases reunified and empowered families, promoting

economic stability and pathways out of poverty.

FIS also offered "Know your Rights" presentations to 162 individuals. The presentations provide accurate, timely information to immigrant populations vulnerable to criminal and economic victimization. Citizenship classes were offered to provide preparation for becoming a legal citizen.

32

volunteers

101

children in  
enriched childcare

14

Citizenship Class  
Students



CHILDREN READ DURING ENRICHED CHILDCARE WHILE  
THEIR PARENTS ATTEND ESL CLASSES.

91%

of English as a Second Language  
Students Agree or Strongly Agree:

*“Since attending  
classes, I can  
communicate better  
at work.”*

The growth of Catholic Charities' **English as a Second Language** (ESL) programs during FY 2014-15 was remarkable, with an overall increase of 67% in the number of adults enrolled. That percentage equates to 71 more students at the metro **Colorado Springs** program, and 42 more students at the **Castle Rock** location.

The impact ESL has had on students' lives is transformative, with 97% of students surveyed reporting being able to communicate better at work, leading to 17 students finding new or better jobs. These results would not have been possible without the support of 32 volunteer teachers who logged nearly 3,200 hours of instruction and mentoring.

The growth in the number of students enrolled was due, in part, to the availability of on-site childcare services. During the year, 101 children participated in the childcare program overall, with a nearly 4-fold increase at the Castle Rock location where 39 children were served.



# Literacy Changes Lives

Rickey learned many trades throughout his life: farming, operating heavy equipment, working as a mechanic, building homes, restoring old cars, and even running his own cement business. “There was only one thing I couldn’t do,” said Rickey. “That’s read.” It’s hard to imagine what it’s like to be 50 years old and to not be able to read or write.

Rickey grew up on a farm in Louisiana and instead of attending school, he helped his father on the farm. As a result, he was illiterate. He found in places like Louisiana, it was easy to find work that didn’t require him to read or write, but after going through a difficult divorce, he decided he had to learn to read and write to achieve his goals. He had been coming to the Marian House for meals and other services, and one day he met someone who would change his life.

Jennifer had been volunteering at the Marian House for over seven years. One afternoon, her attention was drawn to Rickey who was frustrated because he needed help filling out a form, so Jennifer helped him. It wasn’t long before she figured out he couldn’t read as well as he would like to, and she felt called to become more involved.

First, she helped Rickey connect with the Pikes Peak Library District for tutoring, but he became frustrated and asked Jennifer for

more personalized attention. Jennifer expected to simply help Rickey with the homework his tutor had assigned, but she found herself teaching reading lessons twice a week to supplement the lessons at the library. “I’ve pushed hard because Rickey is really intelligent. We’ve moved in leaps and bounds,” she said. The two schedule time to meet in the conference room at the Marian House so they can have a quiet place to work. Jennifer also helps Rickey improve his oral language skills. When Rickey spoke with his aunt on the phone and she noticed he was speaking more properly. She told him she was proud of him.

*“It just proves how invaluable the services at Marian House are when someone walks in the door and we have a volunteer who notices they need more than just a pair of socks.”*

“Everything I ever did, I always finished,” Rickey explained. “So I know I’ll finish this too.” Ultimately, Rickey plans to start a trucking

company and travel across the country. “That’s the difference between Rickey and many people,” Jennifer stated proudly, “He’s already got a goal to start his own business. That’s huge!”

Thanks to the Marian House, Rickey was able to connect with Jennifer, who was willing to give him the individualized attention he needed. “This is very empowering,” Jennifer said. “It just proves how invaluable the services at Marian House are when someone walks in the door and we have a volunteer who notices they need more than just a pair of socks. It’s so much more than that!”



RICKEY (LEFT) AND JENNIFER (RIGHT) READ A BOOK ABOUT PARROTS - THE FIRST BOOK RICKEY LEARNED TO READ.

work friendship partners forgiveness SAFE  
opportunity literacy Accomplishment

## PARISH SOCIAL MINISTRIES



CHILDREN RECEIVED NEW COATS FROM THE KNIGHTS OF COLUMBUS.



PSM LED AN ANNUAL SCHOOL SUPPLY DRIVE THROUGHOUT THE 10-COUNTY DIOCESE

**Parish Social Ministries** (PSM) continued to expand its reach and impact predominantly through the Parish Ambassadors program, which helps promote Catholic Charities (CC) activities and services in Catholic Parishes. Parish Ambassadors hosted nine food and material donation drives in the Colorado Springs Metro area to support the programs of CC.

PSM also promoted formation in Catholic Social Teaching, conducting 13

sessions on "Ministry to the Vulnerable" in parishes, youth groups and with Parish Ambassadors. Notably, the program built capacity for community ministry with the help of a mini-grant from CC for *Bike Clinic Too*, which repaired and provided 200 bicycles to people in need of reliable transportation.

Strong leadership around advocacy for the poor and vulnerable at both the state and national levels was provided by



St. Anthony of Padua Prayer Society

PSM, who convened the three Colorado Catholic Charities agencies to collaborate on Parish Ministry programs. PSM also served as state captain for a Catholic Charities USA Diversity Leadership Committee advocacy meeting.

The St. Anthony of Padua Prayer Society which supports the mission of CC through prayer is shepherded by PSM. The Society is open to anyone who wishes to join.



Catholic Charities helps people in need in a 10-county service area through more than 75 programs and services.

## FAMILY SERVICES

- Adoption Services
- Adoption Search & Reunion
- Adopt a Family
- Case Management
- Child Care
  - *Child Watch in Family Day Center*
  - *Enriched Childcare for ESL Classes*
  - *Foster Cradle Care*
- Children's Programs
  - *Birthday & Christmas Gift Program*
  - *Coats for Kids with Knights of Columbus*
  - *Layettees for New Moms*
  - *School Supply Drive*
  - *Special Event Parties*
- Early Literacy Education
  - *ESL Reading Circles*
  - *Jungle Story-Time (Success by 6)*
  - *Bright by Three*
- Educational Offerings
  - *Parenting Classes*
  - *RealCare® Baby project*
- Family Day Center for families who are homeless or in crisis
- Family Enrichment Activities
- Family Facilitator in Douglas County Cares program
- Immigration & Naturalization Services
- Mothers' Support Groups
- Project Rachel Support Groups
- Relinquishment Counseling

## ECONOMIC FREEDOM

- Citizenship Classes
- Donated Vehicle program
- English as a Second Language
- Financial Literacy Classes
- Identification Services
  - *Replacement IDs*
  - *Replacement Birth Certificates*
- "Know Your Rights" Community Presentations
- Legal Assistance
  - *Pro-Bono Legal Clinic by El Paso County Bar Association*
  - *On-site lawyer*
- Life Skills Center
  - *Computer Skills Classes*
  - *Job Placement*
  - *Life Skills Counseling*
  - *Work Readiness Support*
- Social Entrepreneurship
  - *Material Goods Support to rural thrift stores*
- Volunteer Income Tax Assistance (VITA)
- Utility Assistance

## EMERGENCY/ESSENTIAL SERVICES

- Clothing Services
  - *Adult Clothing Closet*
  - *Kidz Klozet*
  - *Life Support Services Children's Closet*
  - *Maternity Clothing*
- Emergency Shelter
  - *Shelter Referrals*
  - *Hotel Vouchers*
  - *Rental Assistance*
- Food Assistance
  - *Baby Food & Formula*
  - *Emergency & Holiday Food Boxes*
  - *Rural Food Pantry Support*
  - *Soup Kitchen daily hot meal 365 days a year*
  - *Thanksgiving Turkey Drive*
- General Needs
  - *Diapers*
  - *Gas Cards*
  - *Hygiene Products*
  - *Mail Service*
  - *Phone Service*
  - *Utilities – emergency & COPE*
- Homeless Engagement and Response Team (HEART)
- Housing Stabilization Pack for clients transitioning to permanent housing
  - *Furniture*
  - *Food*
  - *Household goods*
  - *Kitchen Starter Pack*

## HEALTH & WELLNESS

- Counseling Services
  - *Family, Individual and Couples*
  - *Pregnancy Counseling*
- Child Birth Classes
- Community Partners
  - *Criminal/Addiction Transition - Harbor House, Dismas House*
  - *CS-HCHV - Homeless Vets*
  - *DBS - Disability Benefits*
  - *Medical Health – SET, Penrose-St. Francis Community of Care Nurse*
  - *Mental Health – AspenPointe*
  - *Peak Vista - Medicaid Enrollment*
  - *RMHS - VA Programs*
- Prenatal Nurturing Classes

## OTHER

- Diocesan Forum
- Grants from Catholic Relief Services & Catholic Campaign for Human Development
- Las Posadas Cultural Event
- Parish Ambassadors
- Sponsor-a-Day at Marian House
- Social Ministry Gathering
- St. Anthony of Padua Prayer Society
- St. Patrick's Day Gala
- Stryker Christmas with Ft. Carson's 1st Stryker Brigade Combat Team
- Volunteer Appreciation Program

# DREAM COMMUNITY

## Providing Help...Creating Hope

## ST. PATRICK'S DAY GALA



GUESTS TOAST TO A WONDERFUL EVENING AT THE 2015 ST. PATRICK'S DAY GALA.



Known as "the fun event of the year," the **St. Patrick's Day Gala** is a lively evening featuring fun silent and live auctions, exciting entertainment, and fine dining. As Catholic Charities' premier fundraising event, all proceeds support the programs of the agency. The Gala was voted "Best Charity Auction" by the Gazette's "Best of the Springs" in 2011 and 2014 - a nod to the diversity of auction items.

To date, this fundraiser has raised \$1.7 million to support the programs and services of Catholic Charities.

### Thank you for your loyalty!

Mortgage Solutions Financial - 11 Year Sponsor

Murphy Constructors, Inc. - 11 Year Sponsor

The Gazette - 11 Year Sponsor

U.S. Bank - 11 Year Sponsor

Kanet Pol Bridges Printing Inc. - 10 Year Sponsor

O'Briens Carpet One Floor & Home - 10 Year Sponsor

Penrose-St. Francis Health Services - 10 Year Sponsor

Susan Foerster - 14 Year Committee Member

Chuck Murphy - 11 Year Committee Member

Jane Gorab - 10 Year Committee Member

### Presenting Sponsor



### GOLD SPONSORS



Diocese of Colorado Springs  
WWW.DIOCS.ORG



### Bronze Sponsors

Five Guys Burgers and Fries  
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Larry H. Miller Toyota of Colorado  
Springs & Liberty Toyota  
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Merrill Lynch  
Michael J. Wolfe, CLU, ChFC, MSFS  
O'Briens Carpet One Floor & Home  
Penrose-St. Francis Health Services  
Red Noland Auto Group  
Ryan Glass, Inc.  
U.S. Bank



### Silver Sponsors



### Media



### Green Sponsors

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Northwestern Mutual - Kevin Kaveney  
Northwestern Mutual - Morgan Moon MBA  
Benjamin Harvey, CLU, ChFC,  
Osborne, Parsons & Rosacker, LLP  
St. Mary's High School  
UMB Bank  
Van Sickle Auctions





**Las Posadas** is a traditional celebration representing the search of Mary and Joseph for a place for Jesus to be born.

At Catholic Charities, this event emphasizes “welcoming the stranger” as the story of the Holy Family is also the story of a migrant family.

Guests join "Mary & Joseph," played by young volunteers, in a procession to find shelter, and are eventually welcomed to the Marian House with food, dancing and music. This has become a Christmas tradition for many families and a wonderful event in downtown Colorado Springs.

Proceeds support Catholic Charities' programs for immigrants.



YOUNG VOLUNTEERS LEAD THE PROCESSION DRESSED AS MARY AND JOSEPH AT THE 2014 LAS POSADAS EVENT.

## Underwriter Sponsor



## Supporter Sponsors



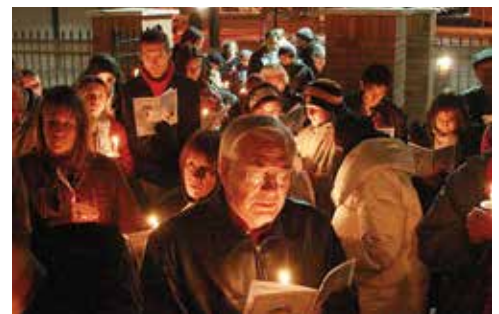
## Friend Sponsor



GUESTS ENJOY A TRADITIONAL HISPANIC MEAL.



DANCERS ENTERTAIN THE ATTENDEES.



THE CANDLELIGHT PROCESSION SINGS OUTSIDE OF MARIAN HOUSE.





SPONSORS FROM U.S. BANK  
VOLUNTEER ON THEIR SPONSORSHIP DAY.

The **Marian House Sponsor-a-Day** program is an opportunity for businesses, churches, schools, fraternal organizations, board of directors, groups, families, and individuals to sponsor a day of meals at the Marian House Soup Kitchen. Days can be sponsored or designated in honor of a loved one or a special occasion. One sponsorship is \$1,500, which covers the cost of all the meals served on one day (usually over 600 meals). In FY 2014/15, 22 days were sponsored, representing a 173% increase over the previous fiscal year. Anyone can help Catholic Charities "Warm Hearts" by participating in this special program.

## Sponsor-A-Day Participants

| FY 2014/15 Sponsors   | Date               | # of Meals |
|---|--------------------|------------|
| In Honor of Matthew Schell                                  | August 5, 2014     | 665        |
| Springs Fabrication, Inc.                                   | September 1, 2014  | 644        |
| Guns N Hoses  | September 26, 2014 | 775        |
| St. Gabriel the Archangel Catholic Church                   | September 29, 2014 | 744        |
| Michael J. Wolfe - Honored for 37 Years of Military Service | October 1, 2014    | 633        |
| In Honor of Steve Handen                                    | October 10, 2014   | 693        |
| Our Lady of the Woods Church, Woodland Park                 | November 21, 2014  | 723        |
| Scott Boughton  | November 27, 2014  | 328        |
| Southern Colorado Roofing                                   | December 24, 2014  | 685        |
| Friends of the Marian House                                 | January 3, 2015    | 614        |
| The Paiement Family   | January 10, 2015   | 614        |
| Our Lady of the Woods Church, Woodland Park                 | January 22, 2015   | 720        |
| The Schell Family   | January 24, 2015   | 640        |
| The Favatella Family  | April 2, 2015      | 628        |
| Friends of the Marian House                                 | April 24, 2015     | 780        |
| U.S. Bank   | May 13, 2015       | 640        |
| First United Methodist Church - Val Stevenson               | May 24, 2015       | 450        |
| Holy Trinity Catholic Parish & Black Forest Lutheran Church | May 28, 2015       | 687        |
| The Helbing Family  | June 9, 2015       | 700        |
| The Hersch Family   | June 12, 2015      | 575        |
| First Presbyterian Church - Amarillo Texas                  | June 19, 2015      | 600        |
| The Center for Spiritual Living                             | June 20, 2015      | 557        |
| The Hamblin Family  | June 27, 2015      | 565        |

## Catholic Charities Gift Societies

In FY14/15, we “officially” launched our new gift societies – the **Caritas Society** and the **1968 Founders Society**.

Thank you to Roy and Diane Clennan for becoming our first Caritas Society members with their gift of \$10,000. We also thank Timothy and Kalah Fuller for becoming our first 1968 Founders Society members with their gift of \$1,968. We welcome everyone to join these societies in support of all of our programs.



THE MARIAN HOUSE SPONSOR-A-DAY SIGN  
CAN BE SEEN WHILE EXITING AND ENTERING  
THE HIGHWAY FROM DOWNTOWN COLORADO SPRINGS.

## FY 2014/15 Grantors

The Bruni Foundation  
 Castaways Foundation  
 H.A. & Mary K. Chapman Charitable Trust  
 City of Colorado Springs  
 Community First Foundation  
 Creel-Harison Foundation  
 The Joseph Henry Edmondson Foundation  
 El Pomar Foundation  
 Russell Grinnell Memorial Trust  
 Virginia W. Hill Charitable Foundation  
 Mabel Horrigan Foundation  
 The Carl W. & Carrie Mae Joslyn Charitable Trust  
 The Kerr Foundation, Inc.  
 The Marson Foundation  
 Larry H. Miller Charities  
 Philip S. Miller Grant Program of Douglas County  
 Nutrition Camp School Foundation  
 The William and Betty Osborne Trust  
 Pikes Peak Community Foundation  
 Pikes Peak United Way  
 Raskob Foundation  
 Safeway Foundation  
 SC Ministry Foundation  
 The Myron Stratton Home Grants Program  
 T. Rowe Price Foundation, Inc.  
 The TJX Companies, Inc.  
 The USAA Foundation  
 U.S. Bank Foundation  
 Wal-Mart Store #1434  
 Wal-Mart Store #1896

## EVENTS

In addition to our premier and cultural fund-raising events, Catholic Charities hosted and participated in many other events throughout the year. Here are just a few:

1. BISHOP MICHAEL SHERIDAN CELEBRATES MASS FOR MEMBERS OF THE ST. ANTHONY OF PADUA PRAYER SOCIETY.
2. MEMBERS OF THE KNIGHTS OF COLUMBUS ORGANIZE COATS FOR THE COATS FOR KIDS DISTRIBUTION.
3. A MARIAN HOUSE CLIENT IS THRILLED TO GET CHRISTMAS GIFTS AT THE ANNUAL OPERATION HAPPY HOLIDAYS WITH SOLDIERS FROM FORT CARSON.
4. VOLUNTEERS SORT SCHOOL SUPPLIES INTO BACKPACKS FOR THE ANNUAL SCHOOL SUPPLY DISTRIBUTION.
5. VOLUNTEERS "GOBBLE IT UP" AT THE 1ST ANNUAL STUFF THE BIRD TURKEY DRIVE.
6. CASTLE ROCK OFFICE STAFF SHARE INFORMATION AT THE SEMI-ANNUAL STRIVE TO THRIVE FAIR IN DOUGLAS COUNTY.
7. GEORGE WEIGEL WAS THE FEATURED SPEAKER FOR THE 4TH ANNUAL DIOCESAN FORUM.
8. MARIAN HOUSE PARTICIPATED IN THE PIKES PEAK FOOD & WINE EXPO, NOT ONLY AS A BEST BOOTH WINNER, BUT A RECIPIENT OF PROCEEDS RAISED FROM THE EVENT.
9. DICK & EVELYN KOPROWSKI WERE HONORED AT THE ANNUAL VOLUNTEER APPRECIATION PICNIC FOR 26 YEARS OF SERVICE.



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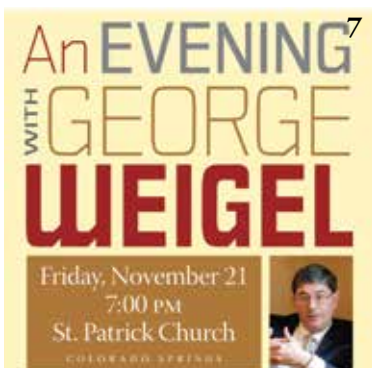
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# Thank You

Catholic Charities relies on more than 70 volunteers most days. The majority of volunteers work at the Marian House Soup Kitchen and in the Hanifen Center at Marian House, but many volunteers work in our English as a Second Language

programs and our parenting and childbirth classes as teachers. Additionally, the Board of Directors, made up of members from the community, contributed countless hours embarking of a national search for a new CEO. Just last year, our volunteers donated 92,509 volunteer hours, valued at \$2,375,631. Volunteers are directly responsible for delivering many important missions of our agency.

Not only does CC have numerous volunteers, we have volunteers who have stayed with us for 5, 10, 20 and 25+ years. Clearly, our volunteers find satisfaction in serving others.

In May 2015, Nod Mitchell, a 27 year volunteer, was recognized by Catholic Charities USA (CCUSA) as a top seven finalist for the CCUSA Volunteer of the Year Award. Nod is the third volunteer of Marian House to receive top 10 recognition in the past eight years. Frank Mora, a long-time volunteer coordinator and Dick & Evelyn Kaprowski were also recognized with this honor.

Volunteers are the life blood of our organization, bringing not only time and talent, but a passion and compassion for the people we serve. They know staff and clients by name and have great suggestions for improving processes.

**To All Our Volunteers:** Thank you for your service. We could not support the mission of Catholic Charities of Central Colorado without you!

VOLUNTEER TEACHERS WORK WITH STUDENTS IN THE ESL CLASS



A MARIAN HOUSE VOLUNTEER INTERVIEWS A CLIENT FOR THE ANNUAL PIKES PEAK UNITED WAY POINT IN TIME SURVEY.



VOLUNTEERS GATHER BEFORE SERVING THE MEAL AT THE MARIAN HOUSE SOUP KITCHEN.



## LEADERSHIP



PICTURED LEFT TO RIGHT: KY MCCARTY, BISHOP MICHAEL J. SHERIDAN, MATTHEW D. RAMIREZ, DR. JOHN A. MARTA, THOMAS J. NAUGHTON, RICHARD C. OLSON, MELISSA MUSICK NUSSBAUM, FR. JOHN TOEPFER, DAVID W. BONDURANT, OSCAR T. VALDEZ, JR., ANN ALLOTT, MICHAEL R. SCHELL, VALERY STEVENSON, STANLEY M. BANASZAK, AND ROBERT G. DOERFLER. NOT PICTURED: MICHAEL MACGUIRE, PETER SPEISER, AND KATIE STUART.

## BOARD OF DIRECTORS

**Bishop Michael J. Sheridan** - Ex Officio

**Thomas J. Naughton** - Chair  
**Peter Speiser, CPA, MBA** - Vice Chair  
**Michael R. Schell** - Treasurer  
**Melissa Musick Nussbaum** - Secretary

**Ann Allott**  
**Stanley M. Banaszak**  
**David W. Bondurant**  
**Robert G. Doerfler**  
**Michael W. MacGuire**  
**Dr. John A. Marta**  
**Ky McCarty**

**Richard C. Olson**  
**Matthew D. Ramirez**  
**Valery Stevenson**  
**Katie Stuart**  
**Fr. John Toepfer**  
**Oscar T. Valdez, Jr.**

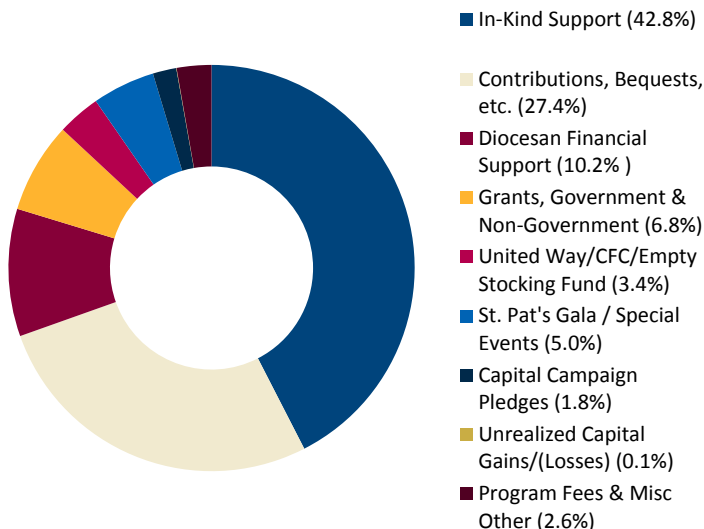
## MANAGEMENT TEAM

**Andy Barton:** *President & Chief Executive Officer*  
**Rochelle Blaschke Schlott:** *Chief Communications Officer*  
**Janet Hutchinson:** *Chief Development Officer*  
**Michael Wolf:** *Chief Financial Officer*  
**Jennifer Polk:** *Chief Operating Officer*  
**Paul Narduzzo:** *Castle Rock Regional Office Director*  
**Corey Almond:** *Vice President, Family Immigration Services*  
**Kathy Thayer:** *Vice President, Life Connections*  
**Eric Evans:** *Hanifen Center Director*  
**Jim Benavidez:** *Marian House Soup Kitchen Director*



STAFF MEMBERS DISCUSS THE STRATEGIC PLAN WITH CEO ANDY BARTON.

## OPERATING REVENUE:



|   |                    |
|---|--------------------|
| Contributions, Bequests, etc.                   | \$1,464,613        |
| Diocesan Financial Support                      | \$515,533          |
| St. Pat's Gala / Special Events                 | \$253,424          |
| Grants, Non-Governmental                        | \$293,987          |
| Grants, Government Agencies                     | \$72,762           |
| Empty Stocking Fund                             | \$87,232           |
| Program / Service Fees                          | \$104,579          |
| Unrealized Capital Gains/(Losses)               | \$1,421            |
| All Other Miscellaneous, Interest, etc.         | \$35,426           |
| <b>Total Operating Revenue (before In-Kind)</b> | <b>\$2,828,977</b> |

|   |                    |
|---|--------------------|
| In Kind - Diocesan Support & Services         | \$357,713          |
| In Kind - Goods/Food etc.                     | \$1,799,497        |
| <b>Total Operating Revenue (with In-Kind)</b> | <b>\$4,986,187</b> |

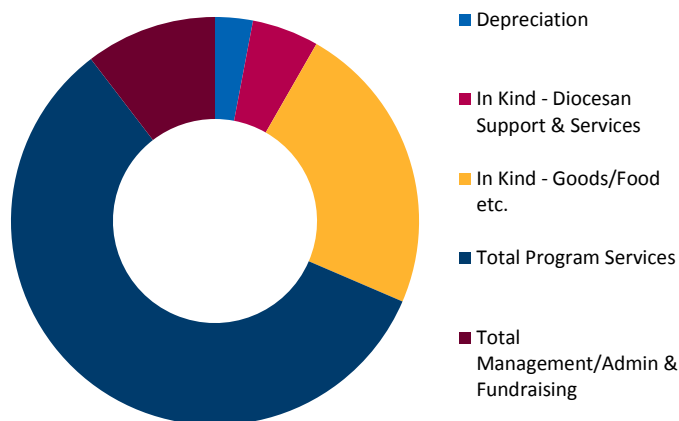
## NON-OPERATING REVENUE:

|                          |                    |
|--------------------------|--------------------|
| Capital Campaign Revenue | \$95,373           |
| <b>Total Revenue</b>     | <b>\$5,081,560</b> |

## NON-OPERATING ACTIVITY:

|  |                    |
|--|--------------------|
| Volunteer Hours                              | 92,509             |
| <b>In Kind Volunteer Service Hours Value</b> | <b>\$2,375,631</b> |

## OPERATING EXPENSES:



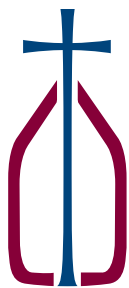
|  |                    |
|--|--------------------|
| Parish Social Ministry   | \$71,503           |
| Family Immigration Services  | \$279,369          |
| Life Connections   | \$366,440          |
| Douglas County   | \$73,635           |
| Marian House Programs  | \$1,366,014        |
| Disaster Relief Efforts*   | \$30,650           |
| Bond Interest Expense  | \$66,968           |
| Development, Communications, Fundraising                                   | \$329,931          |
| Management & Administration  | \$304,480          |
| <b>Total Operating Expenses (before Depreciation and In-Kind Expenses)</b> | <b>\$2,888,990</b> |

|  |                    |
|--|--------------------|
| Depreciation   | \$232,799          |
| In Kind - Diocesan Support & Services                                    | \$412,266          |
| In Kind - Goods/Food etc.  | \$1,804,837        |
| <b>Total Operating Expenses (with Depreciation and In-Kind Expenses)</b> | <b>\$5,338,892</b> |

|                                      |                    |
|--------------------------------------|--------------------|
| Total Program Services               | \$4,528,402        |
| Total Management/Admin & Fundraising | \$810,490          |
| <b>Total Operating Expenses</b>      | <b>\$5,338,892</b> |

\*Revenue to cover Disaster Relief expenses incurred this fiscal year were received during fiscal years 2011/12 and 2012/13.





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Charities**  
*of Central Colorado*

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Marian House



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**MARIAN HOUSE COMPLEX**

14 West Bijou Street

Colorado Springs, CO 80903

T: 719-475-7314 F: 719-633-0289

**COLORADO SPRINGS OFFICE**

228 North Cascade Avenue

Colorado Springs, CO 80903

T: 719-636-2345 F: 719-636-1216

**CASTLE ROCK OFFICE**

2746 Fifth Street

Castle Rock, CO 80104

T: 720-215-4521 F: 719-688-4016

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