Catholic Charities - Central Colorado FY 2012/2013 Annual Report

A Message from the CEO



Dear Friends of Catholic Charities,

We are pleased to provide you with our latest Annual Report, summarizing Catholic Charities of Central Colorado's activities during the 2012/2013 fiscal year.

Within twelve months, our community was hit by two major fires, and then significant flooding soon after. Neighbor lifted up neighbor and we saw incredible moments of support in the midst of tragedy and loss.

Once again, Catholic Charities found itself in the privileged place of responding to those in need through feeding, material needs assistance, spiritual and emotional care, and so much more. At the same time, we continued our tremendous service in our daily programs, through which thousands of people in our ten county footprint were helped with food, emergency needs, case management, counseling and adoption support, immigration and language assistance, and myriad referrals.

Please take the time to read about how God's blessings poured forth from all of the dedicated staff and volunteers that make the work of Catholic Charities possible. The following pages are filled with snapshots of the love that helped to lift people out of despair into hope. We were able to provide important moments of dignity to those who feel the pain that comes with material and spiritual poverty.

We also expanded the reach of Catholic Charities by opening our first regional office in Castle Rock. This outpost in the northern part of our coverage area will be an important center of service to those most in need. Catholic Charities is excited to see this new effort grow and evolve.

What tremendous blessings we see all around us in the work we are humbled to be part of. There is no greater honor than to be Christ's eyes, hands and feet to those who come to us each day. As the needs of the community change and grow, we thank God each day for the mission he has placed before us.

Thank you to all of you who make the work of Catholic Charities possible. I remain

Yours in Christ's love,

Mark C. Roblin

Disaster Strikes Again!

In less than 12 months, our community was struck by disaster again with the Black Forest Fires (BFF) and the Cheyenne Mountain/Manitou Springs floods. Once again, Catholic Charities (CC) was on the front lines in the recovery effort. Not only did we join other human service agencies at the El Paso County Disaster Assistance Center, once it closed CC began offering services at various locations in Black Forest.

CC offered gift cards, food, clothing, counseling and emotional support to those affected. A complete and customized list of school supplies was purchased and distributed to 161 children in District 20, from elementary school to high school age, whose families lost everything. In partnership with Our Lady of the Pines Catholic Church, two *Out of the Ash* events were held where people who were affected by the BFF could attend and receive emotional and spiritual care. Additionally, the Marian House Soup Kitchen provided 2,000 meals to support the fire and police efforts during the fire.

Then came the flooding in Cheyenne Mountain and Manitou Springs as a result of the Waldo Canyon burn scar. Catholic Charities staff worked on site at the Business of Art Center in Manitou Springs, which was opened for agencies to provide services to those affected by the floods. The same services offered to BFF were offered to flood victims. Case management is still being offered to help disaster victims recover.

The most remarkable fact is during this time, CC was seeing record levels of service delivery in both the Marian House Soup Kitchen and Client Services programs. We are very proud of staff and volunteers who were able to juggle daily needs with the demands of the disasters.





Board of Directors



Dear Friends,

Catholic Charities of Central Colorado plays a crucial role in the Diocese of Colorado Springs. Catholic Charities brings the love and the hope of Jesus Christ to our most poor and vulnerable brothers and sisters. The Diocese of Colorado Springs donates funds and in-kind

services to Catholic Charities so that more than 95% of your donations can go directly to programs in our community.

Last year, the Marian House Soup Kitchen served a record number of people. More than 214,500 meals were provided to individuals who were homeless, living on fixed incomes, and other members of our working poor. The Family Immigration Services program also served a record number of clients, assisting them with a myriad of immigration filings.

Catholic Charities' Life Connections Program partnered with the Diocesan Respect Life Office to expand its Project Rachel ministry serving those who have been scarred by the pain of an abortion. Catholic Charities also played a key part in disaster recovery efforts after the Black Forest fire and the subsequent floods.

As we move into 2014, Catholic Charities will continue to reach out to the northern portions of our Diocese, seeking to increase services to even more of those in need. Once again, I thank you for your generous support for Catholic Charities. With every blessing I remain

Sincerely yours in Christ,

+ Muhare J. Shindan

Most Reverend Michael J. Sheridan Bishop of Colorado Springs

Bishop Michael Sheridan Katie Stuart - Chairperson Leroy Hoelting - Vice Chairperson Thomas Naughton - Treasurer Deborah Walker - Secretary Ann Allott Liz Anderson Stanley Banaszak David Bondurant Bob Doerfler - Bishop's Rep On behalf of the Board of Directors for Catholic Charities of Central Colorado, I would like to thank the extremely hard working staff and volunteers for another year of service to our clients and to our Lord. And, I would like to thank you, the donors, for making this work possible.

The past year was another year of significant challenges



with the fires in Black Forest destroying over 450 homes, the floods in Manitou and surrounding areas, the economy continuing to be a struggle for many in El Paso County, and for the families who are still very much in need of support as they continue to rebuild their lives after the losses they suffered from the Waldo Canyon fires in 2012!

However, that did not slow down the staff and volunteers who stepped up in even bigger and better ways than ever before by being able to help those in need. During these extraordinary events, staff underwent and passed with extremely high marks, a Council of Accreditation review; helped an unprecedented number of individuals through our programs, most notably immigration and emergency services; served a record high 214,572 meals in the Marian House Soup Kitchen; and opened a new office located in Castle Rock to provide services to the northern area of our diocese. These outstanding groups of individuals as well as our donors, who continue to share their time and talent as well as their pocketbooks, prove that the mission of Catholic Charities of building solidarity within the community remains ever more important.

Thank you for your continuing support. May God bless you.

Katie Stuart

Katie

Board Chair

Timothy FullerFrJo Ann HarrisonMeWilliam LucasHMichael MacGuireMDr. John Marta

Fr. Brad Noonan Melissa Nussbaum Richard Olson Michael Schell Peter Spieser



Special Sponsorships, Events & Opportunities

St. Patrick's Day Gala

The 12th Annual St. Patrick's Day Gala proved to be another great event, raising funds to support the programs of Catholic Charities. Thank you to all sponsors, donors, volunteers and attendees for making this event a success.



Las Posadas



The Second Annual Las Posadas event was bigger than the first. Over 300 people - adults, children, immigrants came together for the practice of a sacred Hispanic tradition. Special thanks to West One Family Dental and Powers Liquor Mart for their sponsorship of this event; and to Tim & Barb Hitz,

Stephanie Izaguirre, and Roy & Diane Clennan for being Matched Sponsors of GIVE! This event was the culmination of FIS's participation in the GIVE! program.

Donor Appreciation Art Reception

Each Fall a Donor Appreciation event is held to showcase new art at the Marian House. This year, several new additions were highlighted: A crucifix, donated by Ann & Joe Reich; a photography exhibit by David Futey featuring the faces of Marian House clients; a portrait of a client, painted by volunteer Marcy Tuthill; a floral mural painted by Elsa, a client of Marian House Life Support Services; and a mural painted by St. Mary High School National Art Honor Society students.

Volunteer Appreciation Picnic

Each year, Catholic Charities holds a Volunteer Appreciation event to honor the volunteers in all of our programs. We began hosting a volunteer picnic in September, 2012 which was attended by over 300 people. It is just a small way to show our appreciation for all that our volunteers do to help further our mission.

Peak Producers' Sponsor A Family program

For the 3rd year, Peak Producers sponsored families in our Marian House programs, allowing these families to be "fast-tracked" on the road to self-sufficiency. The group not only provides cash donations to help these families, they provide material goods and business connections that can help the families find housing, jobs, or other essential services.

St. Anthony of Padua Prayer Society

The St. Anthony Prayer Society, formed in 2012 to support the mission of Catholic Charities of Central Colorado (CCCC), is designed to unite members in prayer around the intentions of well-being and protection for Catholic Charities. We require a strong network of volunteers who commit to praying for our work in a regular and intentional way. Tremendous blessings will come both to Catholic Charities and to those who engage in prayer for the ministry if we come together to pray.

Community-Wide Giving Opportunities

Catholic Charities is privileged to participate in several community-wide giving efforts including The Gazette El Pomar Foundation *Empty Stocking Fund*, Community First Foundation *Colorado Gives Day*, the *Combined Federal Campaign*, Pikes Peak United Way, and the Indy *Give!* campaign. Most of these campaigns allow donors to directly designate Catholic Charities.

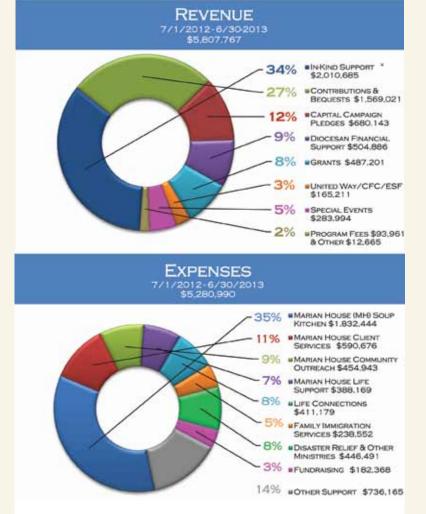
Honors & Tributes

Throughout the year, donations are made in memory of a loved one or to honor those still with us. Cards are sent to the honored person or family to acknowledge the donation. Many people choose to support our organization in this way instead of purchasing gifts or other mementos for gift giving occasions.



Financials & Program Highlights

- Catholic Charities' Castle Rock office continues to expand services in the northern part of our diocese. Services offered are community outreach, food baskets (in partnership with St. Vincent de Paul), English as a Second Language classes, and other services as needed.
- **Life Connections** organized a state-wide Project Rachel Training which was attended by almost 160 people resulting in more groups ready to help women and men recovering from the effects of an abortion.
- Life Connections expanded its counseling services beyond pregnancy counseling to include families and individuals. The program, called Pathways, combined with pregnancy related counseling, provided 1,673 hours of counseling and education services.
- Family Immigration Services served 713 immigrants utilizing 58 volunteers with 3,095 service hours. Sixty-five green card and citizenship applications were filed, along with providing 356 consultations and 697 follow-on or walk-in appointments.
- 161 adults participated in 8,315 hours of English as a Second Language instruction taught by 27 volunteer teachers. Additionally, 96 children received 3,402 hours of literacy-based childcare.
- Marian House Soup Kitchen served more meals than ever before: 214,572 meals.
- Marian House Community Outreach Services delivered 659 food boxes, 86 gas vouchers, and 227 furniture items to 889 adults and 953 children.



* In-Kind: Diocesan Support & Services \$357,794; Goods/Food, Etc... \$1,652,891

In-Kind Volunteer Service Hours (\$Value): 91,676 hours valued at \$2,056,347

- Marian House Client Services provided 38,046 services including clothing, mail, and phone access.
- Marian House Life Support Services provided 10,862 children and 3,688 adults with clothing, baby food & formula, diapers & wipes, school supplies, books, and gifts/toys.
- **Parish Social Ministries**, which facilitates the CCHD grant program in our area, awarded grants to Fostering Hope to sponsor a team for a foster family, and to Bike Clinic Too, which delivered 140 quality bicycles to homeless and poor people as well as repairing 304 bicycles.

"Poverty calls us to sow hope.... Poverty is the flesh of the poor Jesus, in that child who is hungry, in the one who is sick, in those unjust social structures." Pope Francis