



Catholic
Charities
of Central Colorado

Catholic Charities

Marian House Service Guide

- Housing** – *If you are homeless*, we encourage you to complete the ViSPDAT housing assessment, which puts you on a list to access other agencies that may have housing assistance. It expires every three months, so you want to complete a new one every quarter. Please note, this is not the waiting list for Section 8. To find out information on Section 8, contact the Colorado Springs Housing Authority. See the Marian House Client Services on Tuesdays between 10:30 am – 12:00 pm to do the ViSPDAT housing assessment.
- Rent Assistance** – Individuals and families in need of rent assistance or security deposit assistance can email rent@ccharitiescc.org to request help. You will receive an automatic reply providing our program guidelines and outlining the next steps if you meet the guidelines. Note, you must have a demand to pay or eviction notice/ court summons, or a welcome letter for move-in to be considered for rent assistance. Further, households can only receive rent assistance once within the past 365 days (about 12 months). Emailing us does **NOT** mean you have submitted an application, please carefully read through our automatic reply to ensure you are taking the correct steps.
- Medical** – The SET clinic is available at the Marian House Tuesday - Thursday from 11:00 a.m. – 1 p.m. on a walk-in basis. A provider (doctor, nurse practitioner, etc.) is usually available to help treat minor infections, colds, skin conditions, asthma, etc. They can also help you navigate the healthcare system.
- Mental Health** – A representative from Diversus Mental Health is at the Marian House every Tuesday between 10:30 a.m. – 1 p.m. on a walk-in basis. They can answer questions about the mental health system and connect you with a therapist for counseling, or with a psychiatrist for prescribing meds.
- Utilities** – **If you are an individual** needing COPE utility assistance, please call 719-866-6284 or 719-866-6283 to set up an appointment. **If you have children under the age of 18 in the household**, fill out the Family Support Form here: <https://www.ccharitiescc.org/family-services> During Nov-Apr, you must apply for LEAP first before we can do COPE. **There are also other agencies who provide utility assistance:** Crossfire Ministries, go to website <https://www.crossfireministries.org/>, Mercy's Gate 719-277-7470, Salvation Army 719-635-1287.
- Employment Assistance** – We offer resume and interview skills assistance as well as referrals to jobs. Please call 719-866-6445 or email jobs@CCharitiesCC.org. To learn more, visit our website at <https://www.CCharitiesCC.org/HEC>.
- Hot Daily Meal** – The Marian House serves a hot meal every day from 10:30 a.m.-1 p.m. You **MUST** be here by 12:45 p.m. to get into the last seating of the day.
- Food Pantry** – ***The Marketplace is not taking new clients at this time.*** The Marketplace is our food pantry where people can shop – at no cost – for groceries. To be eligible for the Marketplace, you must be housed (this includes sober living, apartments, and houses), have a refrigerator, transportation (this includes a car, Uber/Lyft, or cab, no bus), and you must meet the income requirements. To find out if you qualify and/or schedule an appointment, call 719-866-6288 or email Pantry@CCharitiesCC.org. Shopping is by appointment only.

9. **Hygiene Items/Clothing** – The Marian House no longer offers these items. If emergency clothing is needed, try Springs Rescue Mission between 1-3 p.m. on Fridays for families, or Mondays between 1 – 3 p.m. for individuals. West Side Cares may also have these resources: Mon – Thurs, 9:30 a.m. to 12:30 p.m.
10. **IDs and Birth Certificates** – We are providing these services for those involved in community stability services. If you are not involved in stability services, you can try contacting Colorado Legal Services at 719-471-0380.
11. **Digital Equity Program** – We are now offering computer lessons and education to those needing digital skills. The Program will offer courses, occasional workshops, and other computer-based assistance. Participants can utilize traveling Chromebooks and the computer lab at the Hanifen Center to access the internet, pay bills, apply for jobs, and other essential services and education. Hours at the Hanifen Center are from 9 am – 3 pm. Contact digitalequity@ccharitiescc.org or 719-866-6285 for more information or to enroll.
12. **Catholic Charities Family Connections - If you have children under the age of 18 in the household**, fill out the Family Services Form here: [Family Support Form](#). If you can't click the link, go to <https://www.ccharitiescc.org/>, at the top of the screen hover over 'Get Help' and then click 'Complete Family Support Form'. You can also call 719-578-1222 but this takes longer for someone to call you back.
13. **Immigration Services** – Call 719-866-6515 or email immigration@ccharitiescc.org.

Partner Services located at Catholic Charities Marian House @ 14 W Bijou Street

- **Colorado Community Health Alliance** – CCHA is here to assist Medicaid members needing a primary care provider, dentist, or specialist. **Every Thursday from 10:30 a.m. – 1 p.m.**
- **Penrose Faith Community nurse** – Health care questions and help navigating the complex health care system. **Tuesday, Wednesday, and Thursday 10:30 a.m. – 1 p.m.**
- **Medicare Mentors** – Mentors can help you sign up for Medicare. **Fridays 10:30 a.m. – 1 p.m.**
- **Diversus Mental Health** – Mental Health Services. **Call 719-464-4475**
- **SET Clinic** – Health Care. **Tuesday – Thursday and some Fridays 11:00 a.m. – 1 p.m.**
- **Rocky Mountain Human Services** – Veteran Services. **Fridays 10:30 a.m. – 1 p.m.**
- **Disability Lawyer** – Law firm for disability. **First Thursday of every month. By appointment only: call 719-866-6445**
- **Care & Share** – SNAP program by appointment only, **call 719-434-5723**
- **Free cell phone/tablet offer, Excess telecom call Anthony 719-822-8207. Must be on Medicaid or SNAP to qualify.**

**For additional information,
visit our website at www.CCharitiesCC.org
or call our Marian House Information telephone line at 719-475-7314**